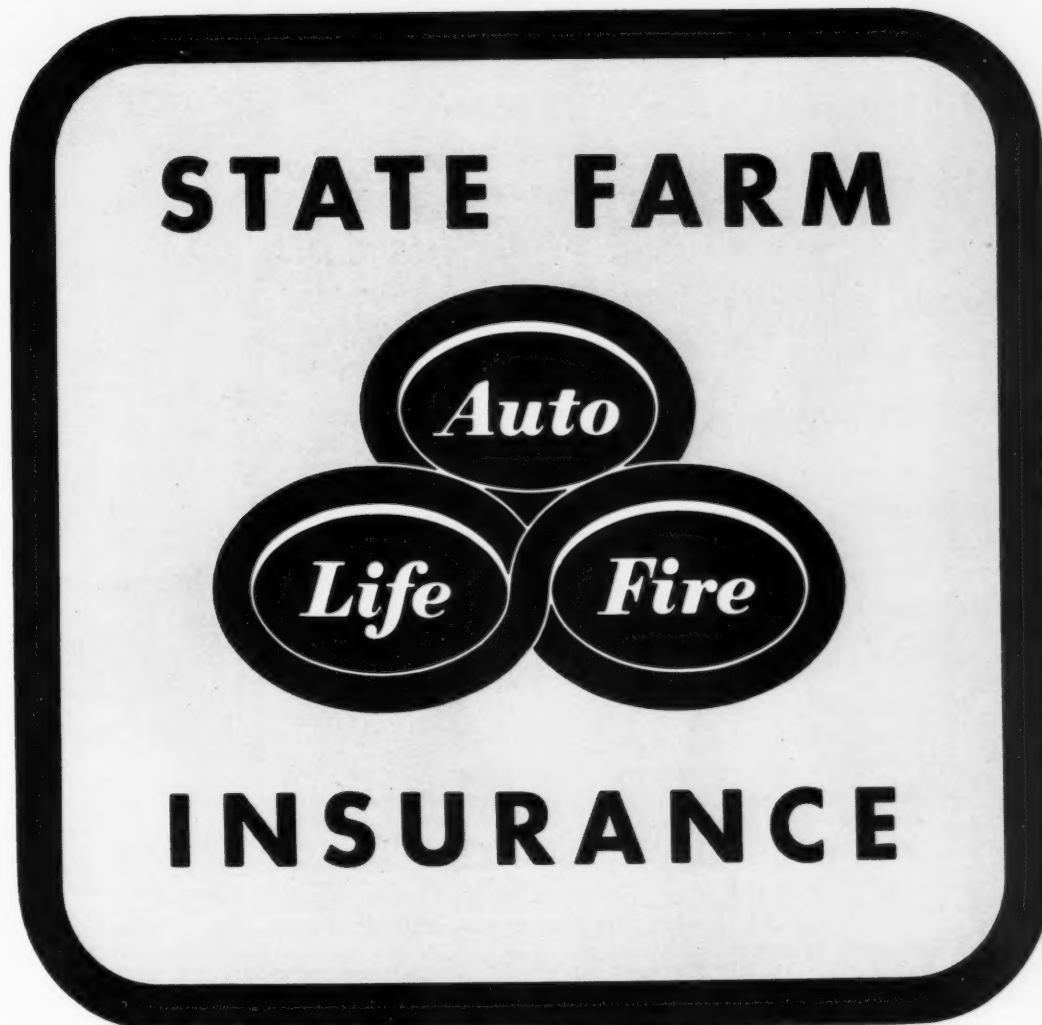


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# The NATIONAL UNDERWRITER

The National Weekly Newspaper of Fire and Casualty Insurance

58th Year, No. 22

June 3, 1954

## Inter-Regional May Take over SHO and Absorb Allied Lines

### NYFIRO to Withhold Filings Temporarily, Advocates Orderly Course

New York Fire Insurance Rating Org. has indicated in a bulletin to members that while it was considering the filing of the Fireman's Fund's SHO form it learned that Inter-Regional Insurance Conference is considering the possibility of recommending SHO nationwide. Fireman's Fund consented to defer any action on the NYFIRO filing for it and NYFIRO is temporarily withholding any filings of the form until Inter-Regional has had time to review the subject.

NYFIRO notes that it would be in the better interest of the public and the business to have the matter of SHO take such an orderly course. The feeling of insurer members of Inter-Regional is that confusion in the field of householder forms has reached a point where an effort of this kind would have a stabilizing effect. Many companies have taken independent action to file the Fireman's Fund's special home owners comprehensive.

In the meantime transfer of the operations of Allied Lines Assn. to Inter-Regional will be considered at a meeting of memrs of Allied Lines Assn. in New York City June 4. The step has been recommended by the executive committee of Allied Lines. It is understood that the staff of Allied Lines would transfer to Inter-Regional.

Allied Lines is an advisory rating organization except in California and District of Columbia and in Texas for rain. It was organized in 1947 to take over the activities of Sprinkler Leakage Conference, Eastern Tornado Insurance Assn. and Explosion Conference. It handles in addition water damage, riot, vandalism and malicious mischief, aircraft and vehicle damage, rain and earthquake, the latter except in California.

Limited functions of the association in Texas and District of Columbia would be transferred to small local organizations established for the purpose.

## Underwriters Assn. of Middle Dept. Dissolves

Members of Underwriters Assn. of the Middle Department have voted to dissolve after more than 71 years of existence. This organization actually ceased active work in 1932 when its fire insurance rating functions were incorporated in Middle Department Assn. of Fire Underwriters.

With the progress of the fire insurance business, the Underwriters association has decided that field clubs throughout Pennsylvania would take over its activities.

## A. H. Rust Elected President of State Farm

Adlai H. Rust was elected president of State Farm Mutual Automobile of Bloomington, Ill., this week to succeed the late R. P. Mecherle. A. W. Tompkins was elected a director. He is agency vice-president of State Farm and of the affiliated fire and life companies.

As president of State Farm, Mr. Rust is now chief executive officer of each of the three companies in the State Farm group—State Farm Mutual Au-



Adlai H. Rust



A. W. Tompkins

tomobile, State Farm Fire & Casualty and State Farm Life.

For several years he has been chairman of State Farm Life and State Farm F. & C. and he has for many years been treasurer of all three companies.

Mr. Rust started with State Farm in June of 1922 as the first executive associate of G. J. Mecherle, the founder. He was elected executive vice-president in 1934 and has served continuously in that capacity since then. He is a graduate of the law school of Illinois Wesleyan University and practiced law in Bloomington from 1914 to 1929, for eight of those years serving also on the faculty of Illinois Wesleyan.

When Mr. Rust joined the company in 1922, it had only 500 policyholders, while today the number exceeds 3,150,000. State Farm F. & C. and State Farm Life both were started while Mr. Rust was with the parent organization.

Automobile statistics and comment begin on page 37.

## Roger Billings New Great American V-P on Pacific Coast

Roger D. Billings has been appointed a vice-president of the fire companies of Great American group to take charge of its Pacific department. He succeeds vice-president Herbert Ryman, who died suddenly May 27.



Roger D. Billings

Mr. Billings started with Great American at the home office of Detroit Fire & Marine in 1934 after graduation from Wash-bash college. He was transferred to the western department at Chicago in 1947 as agency superintendent. He was elected assistant secretary in 1948 and secretary in 1949. He was made a vice-president in 1952. He will be directly assisted by Secretary Addison A. Mankel. At present Mr. Billings is visiting the Pacific department office in San Francisco, accompanied by Executive Vice-President W. E. Newcomb from the home office in New York.

## NAIC Unit Has Major and Minor Reports on Reinsurance

The subcommittee on reinsurance of National Assn. of Insurance Commissioners has prepared for presentation at the Detroit meeting the week of June 7 a majority and minority report. Commissioner Leslie of Pennsylvania, chairman of the subcommittee, and Commissioner Hammel of Nevada, signed the majority report which reaffirms the stand taken by the subcommittee Nov. 21, 1951.

Commissioner Bisson of Rhode Island, the other member of the subcommittee, recommends in a minority report that NAIC adopt in principle the conclusions of the Bruce report, with the understanding that the commissioner of each state take such action as is indicated by his statutes and problems

(CONTINUED ON PAGE 51)

## Late News Bulletins . . .

### Uphold Responsibility of Dealer for Auto

Kentucky court of appeals has upheld a decision of that court and ordered immediately into effect the ruling that a used car dealer is responsible for the condition of the automobile he sells.

The dealer must exercise reasonable care in inspecting vehicles he sells in order to determine any defects. Failure to discover a mechanical defect that later results in an accident makes the dealer liable for damages. The case involved Gaidry Motors of Lexington and William Hensley, who purchased from the dealer a used car on which defective brakes subsequently caused an accident in which a pedestrian was injured. The jury award in lower court was \$11,489.

### \$1 Million Fire in New Jersey

The insurance loss on the fire at Edgewater, N. J., which destroyed about 250 new Ford automobiles, three warehouses and two piers may run as much as \$1 million. This was a shipping point for the automobiles, which are understood to be covered under a floater policy in London Lloyds. The automobile

(CONTINUED ON PAGE 52)

## F. C. & S. Bulletins Service Passes Quarter Century

### Dwelling Forms, Developments of 25 Years Reviewed

The Fire, Casualty & Surety Bulletins of THE NATIONAL UNDERWRITER will celebrate their 25th anniversary with the June issue, which appears next week. An extra large issue, devoted primarily to discussions of the many broad dwelling forms now on the market, and a special letter reviewing developments of the past 25 years commemorate this anniversary. The letter points out that topics featured in this issue could not have been foreseen when the first issue was mailed in June, 1929.

From a very modest beginning, and despite the fact that its growth was plagued by the depression after its first few months, the monthly bulletin service has grown to almost 22,000 subscribers and to a position of unique authority and acceptance in matters of insurance coverages. It has even been cited by courts in insurance cases. Modeled originally on the older and successful *Diamond Life Bulletins* and *Accident & Health Bulletins*, the F. C. & S. Bulletins were for a long time an ambition of the late E. Jay Wohlge-muth, founder and first president of the National Underwriter Co.

C. R. Hebble, the first editor, had a background of field and local agency experience in Cincinnati and had edited the first casualty and surety training course of the National Underwriter Co. He guided the service through the difficult first four and a half years until his sudden death late in 1933. He was succeeded by James C. O'Connor, the present editor, who, although considerably younger, had publishing, agency and field experience. Mr. O'Connor edited the Bulletins from Chicago until 1947, when he transferred to the home office of the company at Cincinnati. Bernard P. McMackin, Jr., has been assistant editor since 1951 and Robert C. Dauer editorial assistant since 1952.

This editorial group, which also includes William B. Bogel, editor of the *Accident & Health Bulletins* and the *Time Saver*, is responsible for several other publications, including the annual *Agent's & Buyer's Guide* and the *Insurance Buyers Digest*, as well as books and other aids in the fire, casualty and accident field which appear from time to time.

### Gold Wins Nomination to Fill Out N. C. Term

Commissioner Gold of North Carolina has won the Democratic nomination for the balance of the term to which he was appointed after the resignation of Waldo C. Cheek. The term has two years to run. Mr. Gold defeated John F. Fletcher, former manager of North Carolina automobile rate administrative office.



## Report Wide Range of Producer Opinion on Broad Dwelling Cover

After a slow start, the field of broadened dwelling risks protection has become almost suddenly a lively subject. It has succeeded in diverting attention—at least temporarily—from the insurance man's automobile insurance troubles.

This upsurge of interest probably follows from a number of comparatively recent developments. Early this year, the all risks dwelling form popularly known as SHO was filed by a number of companies in many states. Inter-Regional Insurance Conference announced a few weeks ago that it is recommending a new named perils form, modeled on but going somewhat beyond the broad dwelling form which has become popular on the Pacific Coast. The new Inter-Regional contract will be known as the dwelling buildings and contents broad form.

And there have been significant developments in the package policy field. A new package is being recommended by Interbureau Insurance Advisory Group and, in addition to reports of increased sales of the Multiple Peril Insurance Rating Organization's homeowners policies A and B, there is the news that Transportation Insurance Rating Bureau is now filing the MPIRO contracts for its members.

What do insurance producers think about the present situation? Reaction ranges from loud complaint against the confusion they say is produced by

too many different forms to enthusiastic approval of the idea of many forms—on the ground that this supplies the insurance man with more equipment to meet the differing needs of his customer.

To report on producer-thinking, the editors of *The Fire, Casualty and Surety Bulletins* of THE NATIONAL UNDERWRITER reached scores of insurance agents and brokers in every section of the country—whether or not any form of broader coverage was available in a territory.

Many insurance men were worked up about confusion. Two producers in Pennsylvania—where the MPIRO homeowners package policies have been widely sold—said they fear the effects of these developments on customer relations. One of these warned against unscrupulous use of these forms by some producers.

An Iowa agent pointed out that these developments were just reaching his state, but had already caused him severe competitive problems. Producers in many localities expressed about the same feeling as an Illinois insurance man, who said: "It is my intention to proceed with caution. From a competitive standpoint, I cannot afford to sit back and wait. On the other hand, I hope not to be placed in the position of having sold this month merchandise that proves to be obsolete next month."

Package policies, said another Pennsylvanian, are here to stay. And a producer in Alabama pointed out that broadened dwelling protection is in a nebulous stage in his state but he thinks the variation in contracts is going to be to his advantage rather than otherwise. "I think it is essential that we point out to people that there

(CONTINUED ON PAGE 52)

## Curray Chairman, Blaise President of Inter-Ocean Re

Roy E. Curray, president of Inter-Ocean Reinsurance, has been elected chairman of the board, and Karl P. Blaise was advanced from vice-president and secretary to president. The



K. P. Blaise



Roy E. Curray

directors, meeting last week at the home office, also elected Everett Obrecht as vice-president and secretary.

The board authorized closing of the company's New York City office effective June 30, and Donald R. MacKay, who has been in charge there, will move to the home office. The office was closed because the directors deemed it unnecessary to continue it in view of improved communication and travel facilities.

Mr. Curray, the new chairman of Inter-Ocean, became president of the company in 1932, succeeding the late Dr. Richard Lord. Mr. Blaise, who joined the company in 1929, became vice-president and secretary in 1932. Mr. Obrecht started with the company in 1932, and has been vice-president and assistant secretary since 1939.

Mr. MacKay, who goes to Cedar Rapids as vice-president and assistant secretary, started with Inter-Ocean in 1936.

## Kemper Warns Traffic Injuries Are Rising

Although the estimated nationwide traffic death total took a turn downward during the first quarter of 1954, indications are that the number of injuries has been rising steadily, Hathaway G. Kemper, president of Lumbermens Mutual Casualty Co., told company policyholders at their annual meeting.

Solution of the traffic problem depends on the attitude of the individual motorist, Mr. Kemper said. He added "people can't drive recklessly and discourteously in high-powered cars, attempt to fix traffic tickets, pride themselves on the speed of their new auto-

mobiles and at the same time expect reduced deaths and accidents."

Mr. Kemper called for rigid law enforcement, strict driver licensing, uniform traffic regulations, engineering of safer streets and highways and good financial responsibility laws.

Reporting on financial results of 1953, Mr. Kemper said the company had a record-breaking year in every respect. Assets, premiums and dividends to policy holders reached new highs.

## Fellowship Program of AAUTI Explained

The benefits of the fellowship program of American Assn. of University Teachers of Insurance were outlined by Laurence J. Ackerman of the University of Connecticut, chairman of the coordinating committee of AAUTI, at Insurance Companies Educational Directors' Society at Skytop, Pa.

Letters from teachers who have had the fellowships indicate that among the benefits are the advantage of having such sources for teaching aids as well as for special research projects, and realization of the everyday problems of the people in the business so they are better able to advise students seeking insurance careers.

He said there has been some trouble with professors who make secret placement deals for their students and then bring pressure on the coordinating committee for official sanction. Also, some fellows are not prompt in giving notice of withdrawal. Fellows would also like earlier notification of appointments and a more careful orientation of individual department heads as to the purpose of the program. They would also like to receive, in advance, a formal activity schedule of the program.

## Hartford A. & I. Advances Jackson at Pittsburgh

E. C. Jackson has been appointed assistant manager at Pittsburgh branch office by Hartford Accident. He has been with the Pittsburgh office throughout his 21 years with the company. He was an underwriter from 1933 to 1940, when he was appointed special agent. Subsequently he advanced to superintendent of the casualty department and in 1951 was made superintendent of agencies.

New officers of Columbia (S. C.) Assn. of Insurance Women are Miss Mabel Ruth Bird, president; Miss Dorothy Skinner, vice-president; Mrs. James Bennett, secretary; and Mrs. W. Sloan Bradford, treasurer. The executive committee is Mrs. J. M. Shackelford, Miss Ethel Kohler, Mrs. Robert Moorman, Jr., and Mrs. D. H. Lightsey.

Hindman & Davis, Los Angeles law firm specializing in insurance, moved to new offices in the Serano-Wilshire building.

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## F. C. & S. Silver Anniversary Issue Covers Home Packages, Broad Forms

Various special forms and policies have been introduced in past years to provide broader coverage for the dwelling risk. Recent months, however, have seen a veritable flurry of activity in this field. As a result, insurance men are at least somewhat confused.

As a substantial part of their 25th Anniversary Issue, off the presses this week, the editors of *The Fire, Casualty and Surety Bulletins* of THE NATIONAL UNDERWRITER have gathered the facts of widened dwelling risks coverages.

Here is a condensation of their discussion.

The forms and policies which make up the newly active field of broadened dwelling risks coverage are found to fall into three general categories. There are: (1) all risks forms, (2) named perils forms and (3) package policies.

In general, each of the contracts available or in the process of being made available covers the dwelling building, with some differences in the definition of building both in the underwriting rules and form provisions. All provide some form of coverage on private structures or outbuildings—either by a percentage extension of the building amount or as a specific amount (or both) on rental value and additional living expense. Some of these contracts include coverage, subject to certain limitations, on tree shrubs, plants and lawns. All are broader, on the whole, than a fire insurance policy containing a dwelling form, with extended coverage and additional extended coverage, plus rental value, additional living expense and trees, shrubs, plants and lawns endorsements.

Only one of the all risks contracts provides coverage on contents or other personal property. However, most include coverage, with some variation as to particulars, on building service fixtures, outdoor equipment, etc. Most of the named perils forms may cover building, contents or both at the insured's option.

The third group—package policies—provides named perils coverage on buildings and contents plus comprehensive personal liability insurance and theft insurance. (There are also several package policies which include auto liability and physical damage coverage, but, these are limited as to

their general availability and are not yet a major factor in the field.)

### All Risks Forms

One of the all risks contracts is the special home owners comprehensive form—popularly known as the SHO "policy." It originated with a Pacific Coast company and was given a trial in a limited territory before being introduced, as it now has been, in a large number of states. Other insurers quickly followed suit, adopting the SHO form for themselves, and it has become a bureau form in a number of territories, with the distinct possibility that more local fire rating organizations will pick it up as time goes on.

In addition to the fact that it provides all risks protection, the outstanding thing about SHO is that coverage is on a replacement cost basis, i.e., with no depreciation deducted, if the insured carries an amount under the SHO form equal to or better than 80% of the replacement cost. If the amount of insurance does not come up to this figure, the company pays the larger of two amounts: (1) the actual cash value—i.e., with depreciation deducted; or (2) the proportion of the replacement cost of the damaged property which the amount of insurance bears to 80% of the replacement cost of the property insured.

There is no time limit imposed upon the insured for restoring the property. However, he must rebuild on the same site in order to collect on a replacement cost basis. If he does not plan to rebuild, he can collect actual cash value, or, if he plans to rebuild later, he can collect actual cash value now and whatever additional amount he might have coming for replacement cost when he actually does go ahead.

In addition to the dwelling, the SHO contract covers up to 10% of the dwelling amount on outbuildings or other private structures, with the usual exclusions of commercial, farming or manufacturing uses and buildings rented entirely to others, except private garages rented to others. Another important extension is a combination of rental value and additional living expense insurance. These are limited to a total of 10% of the dwell-

ing amount. (The rules authorize writing specific amounts of coverage.) Rental value and additional living expense definitions in the SHO form differ from the endorsements or some territories in that there is no limitation on the amount which may be collected in a given month, subject, of course, to the amount of the extension or specific insurance.

Any item of insured property which is away from the premises for preservation from imminent damage by a peril which would be covered or for repair following insured damage is covered for 30 days pro rate. Note that, unlike the corresponding provision in the fire policy, this feature covers for 30 days instead of five and covers removal for repair as well as preservation. This provision would apply, for example, when building service equipment damaged in a fire is at a repair shop, or if outdoor equipment is elsewhere to get it out of the path of an imminent windstorm. However, the extension would not provide coverage of theft of property away from the premises, because the theft exclusion of this form provides that property is not covered unless it is an integral part of the structure at the time of loss.

Trees, shrubs, plants and lawns are automatically covered—as an extension—but subject to an overall limit of 5% of the dwelling item and to a maximum of \$250 per tree, shrub or plant. This extension is not on an all risks basis and is the only feature of SHO which is not. Insured perils are: fire, lightning, EC, collapse of a building, vandalism and malicious mischief and damage by burglars, but not damage to trees, shrubs, etc., taken from the premises.

The SHO form is subject to a \$50 deductible. This may be removed for an extra charge, but the charge is relatively high and will undoubtedly discourage full coverage in many cases. The deductible applies to all losses except those resulting from fire, lightning, smoke, windstorm, hail, explosion, riot, civil commotion, aircraft, falling objects, vehicle damage, vandalism and malicious mischief, theft or attempted theft.

It is also inapplicable to landslide or collapse (including "partial collapse") and to rental value and additional living expense.

As with any all risks contract, the exclusions are the key to the scope of coverage. The SHO form excludes:

1. Damage to plumbing or heating systems and appliances or damage caused by leakage or overflow of these resulting from freezing if the building is vacant or unoccupied, unless the in-

(CONTINUED ON PAGE 32)

## U. S. Insurers Can Do More, Even with Regulation: Cooke

Without Criticizing Controls,  
He Urges Meeting Need  
of Unusual Risk

NEW YORK—If American underwriters took a fresh look at the philosophy and objectives of underwriting with a willingness to discard a bit of tradition here and preconceived notion there, they could more readily meet the need of the insurance buyer who wants to cover a new business situation, Ben D. Cooke, chairman of B. D. Cooke & Partners, Ltd., London, and head of Agency Managers, Ltd., New York, told the insurance conference of American Management Assn. here.

He hastened to say that he was not criticizing insurance controls in the U. S., for they have been created in accordance with the necessities of insurance situations that have arisen in this country, many of which, because of the different origin of English insurance business, never confronted underwriters in Britain.

In the U. S. are what amounts to 48 completely independent bureaus, each concerned with control of the business in each state. What one may do in one state, one may not be able to do in another. To do a comprehensive insurance business in this one country, one has to comply with about as many individual regulations, and satisfy as many insurance departments, as a British company would have to do in establishing offices throughout the rest of the entire world.

He said he was not critical of this departmentalized method of control. There are sound reasons for it. However, what is subject to criticism no matter where it may occur, is the stultification of original thinking in any industry if controls are imposed which tend to tie the industry into a straitjacket.

Properly imposed controls, for specific purposes, are good. Had it not been for the controls to which both countries were subjected during the war, it would have been impossible to fight, much less to win, the war. But there is a vast difference between controls designed to protect the con-

(CONTINUED ON PAGE 30)

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## Independents Elect Moore at Ill. Rally

Underwriting Managers' Council of Independent Casualty Insurers held its semi-annual two-day meeting at Springfield, Ill. This is the association of chief underwriting officers of 25 midwestern stock casualty insurance companies, which in general operate independently of the nationally known casualty rate making organizations. Officers are: President, Bernard W. Moore, United Fire & Casualty; vice-president, A. R. Stone, Hoosier Casualty, and secretary-treasurer, E. H. Morrison, Western Casualty & Surety.

There was a panel discussion on claim and underwriting problems, covering lack of and need for the full cooperation of separate underwriting and claim departments in each department releasing to the other all necessary information and the manner in which such information may be made readily and quickly available. Participants were Harold L. Andrews and Fred Saas of Buckeye Union, and G. R. Farmer and V. E. Vail of Central Standard Casualty.

Weldon H. Harris of Insurance Co. of Texas delivered a paper on special problems of underwriting and exposure found currently in the automobile garage liability policy, and there were three other papers outlining the principal methods of company operations—branch office, general agents and direct writing—handled in that order by Fred W. Stroupe, Hawkeye-Security; W. R. Green, Motor Vehicle Casualty; George C. Clarke, Manufacturers & Merchants Indemnity.

The second day there was another panel discussion concerning general questions pertaining to home office procedures, handling of special risks, and personal problems. Members were G. U. Blomholm, Anchor Casualty; J. C. Bishop, Ohio Farmers; W. H. Hauck, Great Northern, and A. F. Heine, Allstate.

The host company, Illinois National Casualty gave a cocktail party. There was also a banquet.

## America Fore Names Ass't General Adjuster

Thomas W. Booth has been named assistant general adjuster of America Fore at the head office loss department at New York City. He has held a similar position with Commercial Union. He entered the business with that company and later was with Federal Bureau of Investigation. He is a graduate of the Wharton School and is a member of the New York bar.

## Appraisers to Hear McKay

Gordon McKay, assistant manager of the service department of Home, will be one of the speakers at the seminar of American Society of Appraisers June 11 in New York City. The seminar is sponsored by the New York, Pittsburgh and Philadelphia chapters of the society. An insurance man, not yet announced, will take part in a panel discussion.

## Elect at New Haven

New Haven Assn. of Insurance Agents has nominated William J. Murray for president, Stetsen Ward vice-president and Leonard Fish secretary-treasurer. The election will be held in September.

## Midwest Statistical Group Elects Wilcox

More than 130 insurance executives attended the annual meeting of Midwestern Statistical Service in May in Chicago at which the following officers were elected:

President, C. E. Wilcox, vice-president American States; vice-presidents, S. H. Glessner, Buckeye Union Casualty; H. H. Rhein, secretary, Automobile Club Inter-Insurance Exchange; N. L. Vermillion, general manager Farm Bureau Mutual of Michigan; Ward Wright, Farm Bureau Mutual; secretary, E. A. Hayes, Central States Mutual Ins. Assn., and treasurer, L. A. Trunck, president Western States Mutual Auto.

S. Alexander Bell of Chicago, who was re-appointed as manager, reported that the roster of members and subscribers has increased over last year from 158 to 165. Total premiums written countrywide for members and subscribers amounted to \$1,198,883,059, the largest portion being in the automobile lines.

The bureau conducted statistical calls in 14 of the 15 states in which it is licensed, collecting experience on 6,618,200 car years of exposure for policies in 1952. This represents approximately 41% of the registered private passenger vehicles in the 14 states in which calls were made and 29% of the registered commercial vehicles.

The members were welcomed by Deputy Commissioner Arthur Smith, representing Director Barrett of Illinois.

Harold E. Curry, vice-president and actuary, State Farm Mutual Auto, discussed "Statistical In-Breeding," strongly urging that the automobile insurance industry start a research program which would promulgate foresight rather than hindsight in the preparation of automobile insurance rates.

Other talks were made by: Russell H. Matthias, Meyers & Matthias, Chicago law firm, "Legal Developments in Insurance Rate Regulatory Legislation"; LeRoy J. Simon, actuary, Mutual Service Casualty, "Guideposts in a Statistical Jungle"; Mr. Bell analyzed "Integration of Accounting and Statistics in the Smaller Companies."

The meeting was followed by an informal cocktail party and dinner attended by a number of insurance department officials.

## Beardsley Ends 31 Years With Western Adjustment

Regional Supervisor E. W. Beardsley of Sioux Falls, S. D., retired June 1 after nearly 31 years with Western Adjustment. A. V. Haerer, manager at North Platte, Neb., was appointed manager at Sioux Falls and regional supervisor for South Dakota.

On July 1, 1923, Mr. Beardsley joined Western Adjustment at Fargo, N. D. He was appointed manager at Sioux Falls on May 1, 1931, and became regional supervisor for South Dakota five years later.

Mr. Haerer joined Western in March 1930 in Chicago, was assigned to Topeka, Kan., in March of 1932 and later served at Salina. In June of 1937, he was appointed manager at North Platte, Neb.

Resident Adjuster M. D. Long of McCook, Neb., has been transferred to North Platte to succeed Mr. Haerer as manager. Adjuster G. M. Gann of the McCook staff has been appointed resident adjuster of that branch.

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## Bell Sounds Warning on Future of Auto Classification Plans

S. Alexander Bell, manager of Illinois Bureau of Casualty Insurers, in his address before the annual meeting of that organization at Springfield, Ill., last week, said the time has come for the automobile insurance business to stop, look and listen. He warned that refinement of the classification schedules will lead companies into conflict with the social aspects of automobile insurance, "for someone must insure even the undesirable risks and no one need insure the risk that presents no hazard."

That is the potential danger in the continuous process of refining the classification schedule, Mr. Bell said. When the classifications reach a point where a large proportion of automobile owners can no longer afford to pay for their insurance, the social aspects of the problem will come to the fore and will inevitably bring political action. Such action has already started with the introduction of various compulsory bills, unsatisfied judgment laws and the sundry legislation confronting the business.

Mr. Bell reviewed the background of automobile insurance rating from the time it got to be big business in the 1920's, and said at this time the business has reached the point at which the preferred risk is generally in the custody of the direct writer. Some of the specialty agency companies are still able to hold a substantial volume of preferred business, but he said they

are not sharing in the expansion of automobile premium volume nearly in proportion to the previous standing. The bureau companies even though they are now attempting to do by classification schedules what the direct writers have done, do not appear to be successful in it, since they do not have available to them the other weapons of direct writers—low acquisition costs and direct control over the business written.

"The way it looks, the next decade," Mr. Bell said, "if it lasts that long, will see the struggle no longer between the bureau and NAUA companies and the specialty agency and direct writer companies, but between the specialty agency companies and direct writers. As far as the conference companies are concerned, given their present method of operations, they will be reduced to sitting on the sidelines and to writing specialty risks rather than mine-run automobile insurance."

### Mutual Executives Meet

Mutual insurance executives who held a three-day meeting at Utica, N. Y., included the board of federation of Mutual Insurance Cos. and representatives of American Mutual Alliance, National Assn. of Mutual Casualty Cos., and National Assn. of Automobile Mutual Insurance Cos. The sessions were held at the Utica Mutual Building rather than at Chicago, the usual site for the conference. John L. Train, president of Utica Mutual, was host.

Home Fire & Marine has declared a quarterly dividend of 40¢ per share on its capital stock, payable June 15, 1954, to stock of record June 7, 1954.

## Bureau Panel Answers Questions on How to Get and Keep A&H Business

NEW YORK—Some interesting contrasts in methods of securing A&H business were brought out by the panel on agency management problems during the educational seminar here that was sponsored by Bureau of A&H Underwriters. For example, life companies that have used special representatives, or, as they are called in the casualty business, special agents, have found their efforts effective, but the life business still seems to regard them as a novel and unproved but promising means of promoting this business, especially the life insurers that are young in the A&H field.

Members of the panel were Rudolph C. Larson of Aetna Casualty, Wesley Jones of Mutual Life, Raymond B. Smith of Royal-Liverpool, Alfred D. Perkins of Union Mutual Life, and Robert J. Mueller of Washington National. Rex H. Anderson of New York Life moderated.

In discussing today's market, Mr. Perkins said his company's short term business compares with what other companies new to the field are writing. About two-thirds of Union Mutual's A&H business is on short term forms.

The best occupations, for volume, are executives, including managers and supervisors; 16.5% of the company's business is written on this group, he said. Next come salesmen, all types, which account for 16% of the company's business; physicians and surgeons, 8.6%; merchants, 7.5%; dentists, 3.6%; carpenters, 2.7%; con-

tractors, 2.7%, and attorneys, 2.3%.

Mr. Perkins said sales are good in some areas and not in others. In general hospitalization business is readily sold in rural areas but not in urban, by his company. In the New York City metropolitan area the company sells long term lost time coverage but little hospitalization.

Small claims, referred to by some companies as nuisance claims, are, from the agency point of view, important. There should be something in the policy that picks up small bills because it enables the new man to present a claim check with some frequency. This has helped his company make progress in A&H.

Mr. Larson, however, said his group has found claim checks little used by agents.

He said there is one demand for coverage his company is getting more and more often, key man protection where a third party, generally the employer, is the applicant. He predicted that this demand will increase.

G. S. Parker of Guardian Life suggested the company get the corporation to sign the application. He did not think the possibility that the corporation, which is usually the beneficiary in these cases, would dissolve poses much of a problem.

Mr. Anderson said he doesn't favor writing key man cover so the corporation is the beneficiary. The firm is under no obligation to pay the key employee's salary and thus a situation

(CONTINUED ON PAGE 28)

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## Sets Hearing to Probe Earthquake Insurance

In his investigation of the placing of first loss or primary earthquake insurance with non-admitted companies, Commissioner Maloney of California has called a public hearing for June 18 in San Francisco. He wants testimony and evidence on these questions:

"Is there a real market of admitted insurers in California from which first loss or primary earthquake insurance is available?"

"Is there an established admitted market rate in California at which such insurance is available from such insurers which establishes rates below which such insurance may not be placed with non-admitted insurers under and pursuant to the provisions of Section 1763 of the California insurance code and Section 2143 of Title 10 of the California administrative code?"

He also lists a number of risks providing such insurance and asks if they have been placed with non-admitted insurers for the purpose of procuring

a rate lower than the lowest rate which will be accepted by any admitted insurer.

At the same hearing Mr. Maloney will present a proposal to amend Section 2143 of Title 10 of the California administrative code to read:

"The writing of non-admitted earthquake insurance, including first loss or primary earthquake insurance, must be in conformity with the general rules and basic principles."

This amendment, if adopted, said the Commissioner, will result in first loss or primary earthquake insurance being subject to the same general rules and basic principles, including the submission rules, as are applicable to risks placed with non-admitted insurers.

## North America Directors to Visit Springfield

Directors of North America, Philadelphia F. & M. and Indemnity of North America will visit Springfield, Mass., June 7 to inspect operations of the Springfield processing office and meet with civic and business leaders.

The processing office was opened last July by North America, which had purchased and modernized the building at State and Maple streets, formerly the property of Springfield F. & M. The opening of the office was another step in the group's program to decentralize operations to give agents and the public better and more efficient service. Manager is Algernon Roberts, assistant secretary-assistant treasurer of the companies.

At present about 28% of the group's 15,000 shareholders reside in the New England area.

In 1953 the directors made a ten-day tour of the west coast and last March visited the south and southwest. It is their belief that first-hand observation of operations and the opportunity to exchange ideas and information with business leaders in various sections of the country are of great value in guiding company policy.

Officers of the group who will accompany the directors are Phillip H. Cooney, vice-president in charge of finance, Richard G. Osgood, vice-president in charge of business development, and J. Kenton Eisenbrey, secretary-treasurer.

## Adjusters' Rally Is Set

National Assn. of Public Insurance Adjusters will have for a keynote speaker at its two-day annual meeting at the Hotel Roosevelt in New York City Governor McKeldin of Maryland. The convention will open on June 17 and will receive reports on legislation pending throughout the country pertaining to insurance. One of the highlights the next day will be Governor McKeldin's presentation to Joseph Supornick, an association member, the American Academy of Public Affairs award of merit for his success in adapting himself to the American way of life.

Norman Goodman of Baltimore is convention chairman.

## New Pacific Employers Office

Pacific Employers has opened a new branch office at 60 Park place, Newark. Among those on hand for the opening were Victor Montgomery, the president, who had just returned from a two-month trip to England and the continent during which time he visited London Lloyds and a number of reinsurance companies.

W. R. Van Nortwick is resident manager for Pacific Employers at Newark.

## San Francisco Forum Picks Ralph H. Dreyer

Ralph H. Dreyer, Great American group, was elected president of the Insurance Forum of San Francisco, CPCU educational organization, at its May meeting. Others elected were: Glen A. Stackhouse, Liberty Mutual, vice-president; Robert E. Enriken, National Surety, secretary and Gilbert J. Reed, treasurer. Mr. Dreyer succeeds Watson Conner, Phoenix-London group.

Retrospective rating plans for WC, including the premium discount plan, were the subject for a discussion at the meeting. Interest in the subject in California is increasingly high following approval of the commissioner's order of two years ago by the courts, although the group of companies, mostly the California participating companies, have carried their efforts to negate the commissioner's order to the state supreme court. At the meeting, the opinion was expressed that a final decision is expected before the end of the year. There were expressions also, that the opponents should carry the fight to halt the program to the U.S. Supreme Court if the state court upholds the commissioner.

## Sheehan Voids Annual Extension in Minnesota

ST. PAUL—Commissioner Sheehan of Minnesota this week issued an order terminating and voiding as of Aug. 1, 1954, all filings heretofore made by or for any insurance company which are based upon the annual extension plan. His order followed a hearing held April 12, 1954, attended by a large group of insurance men.

He cited several reasons why the extension plan policy does not "serve the best interests of the insuring public." Among other reasons he said it leads to detrimental controversies between agents, companies and policyholders in that it creates conflicts and misunderstanding as to the amount of return premiums due the insured in the event of cancellation of termination of a policy.

The commissioner also held that annual extension policy results in rates that "are unfairly discriminatory and that the installment plan policy makes available to the fire insurance buying public the full benefits and advantages desired by the purchaser who desires a policy on a term plan."

He ordered that all annual extension plan policies which have been issued as of Aug. 1, 1954, shall be renewed consistent with the full renewal privileges therein contained, but there shall not thereafter be issued any additional annual extension plan policies.

## WUA Chairmen Named

Rush W. Carter of Aetna Fire has been appointed chairman of the governing committee of Western Underwriters Assn., and Herman P. Winter of America Fore, is vice-chairman.

Other committees and their chairmen as appointed by Leonard Peterson of Home, WUA president, are:

Arrangements, C. L. Day, North British; conference, P. S. Beebe, Hartford Fire; losses, E. D. Lawson, Fireman's Fund; finance, F. L. Ludington, Atlas; fire protection engineering, M. E. Peterson, Springfield F. & M.; forms, C. W. Ohlsen, Sun; membership, E. H. Forkel, National Fire; public relations, L. W. Brown, Loyalty group; Rocky Mountain, S. T. Shotwell, North British; policy, W. S. Whitford, Millers National; research, E. R. Sanborn, Great American; 75th anniversary, P. S. Beebe, Hartford, and constitution amendments, H. P. Winter of America Fore.

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## Judge Sit in

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## Judge Advises Insurance Claim Men to Sit in Court and Help Their Insured

The presence of a company claim man in the courtroom during the trial of liability suits can be of considerable help to defendant insured and his insurance company, District Court Judge C. Edwin Moore of Des Moines told the claim meeting of conference of Mutual Casualty Companies at Chicago. He said it is time for the insurance people to come in from the hallways and move to the front row of spectators in the court where they can actually be of assistance to their case.

The practice of firing from ambush, with surprising witnesses and technicalities followed by long and loud oratory just isn't done any more before an American judge and an American jury, Judge Moore said. Before a trial today there are interrogations and depositions, production of books and papers, physical examinations and conferences. The opponent in a law suit knows almost as much about the other side before trial as his opposing attorney. The judge said present-day juries have become learned in separating facts from fancy, and if a case is properly presented, he opined the jury will base its verdict upon fact and logic.

The change in technique of presenting a plaintiff's case can be summarized, he remarked, by simply mentioning NACCA. Trial technique from the defendant's standpoint has of necessity been changed and will continue to be improved. The jury trial today is a race of disclosure. It is presented without delay and includes demonstrative evidence leading the way to some verdicts.

For a company claim man to be in the court room does not tell the jury the defendant has insurance, because the jury already knows about it, Judge Moore said. Many cars now carry metal signs or stickers naming the insurer; most states have motor vehicle responsibility acts, and the judge said he himself doesn't know one person who does not carry insurance. It is logical to conclude insurance must be involved when a jury observes the present-day methods of presenting a case with large charts, diagrams, maps, photographs, recordings, movies and experts testifying. If that isn't enough to inform the jurors, the plaintiff's lawyer will do so, within the rules, during his examination of prospective jurors.

If a claim man comes in the court room and stays during the trial, he has an opportunity to be helpful. The judge related from his own observations and experiences how this could take place, mentioning a preliminary discussion of a pre-trial conference. An adjuster was present and more than once clarified statements made by attorneys on both sides, and was of help because he had

thoroughly investigated the facts. As the conference progressed, the attorneys went off on several tangents and before long got into personalities having nothing to do with the case. The adjuster asked for a recess, and during time out he talked with both attorneys and after making a phone call arranged a settlement. "I am convinced it would not have happened except for the assistance of the adjuster," Judge Moore said. "Likewise, I am convinced his time would have been well spent even without a settlement resulting."

The judge went on to say he thinks at least one adjuster or claim man should attend the pre-trial conference of every important case. The presence of a claim man during the selection of a jury can be of some value also in that the claim man may know some prospective juror personally or get a lead to information about him which can be quickly checked.

Opening statements in court trials today are made in great detail and they take in a full disclosure of the names of witnesses and their testimony. Damages are carefully and completely enumerated. Blackboards, where permitted, are used in opening statements.

The many advantages of having one or more of the men who have investigated and studied the plaintiff's case should be emphasized to company claim executives, Judge Moore said. If a witness has made conflicting statements to investigators, it is the claim man who may first discover it during the opening statements. His own good witnesses may have made their testimony almost worthless by conflicting statements, and immediate additional work may be necessary.

During trials, Judge Moore said he has sometimes noticed attorneys, either by mistake or by misspeaking, make incorrect statements in outlining what they intend to prove. The defense attorney may be mistaken after some detail. The claim man can straighten him out at the first recess. Otherwise he may look bad in presenting evidence.

During the presentation of evidence it is especially important to have a claim man on hand. It is at this time, the judge said, that the opinions of those interested in the suit change more sharply than at any other point in the trial. In one of the cases he tried, the judge recalled that before the selection of the jury started the defense confessed judgment for \$5,000 and costs, which was immediately rejected. During the cross-examination, the plaintiff's family doctor testified that three weeks after her injury, the plaintiff was told to go back to work. A specialist testified that this woman had a permanent injury and would

(CONTINUED ON PAGE 16)

The new and retiring presidents of North Carolina Assn. of Insurance Agents with three well-wishers who spoke at the annual convention. Stanford Webb, Asheville, new president; B. C.

Vitt, president American of Newark group; E. J. Seymour, Monroe, La., president of NAA; North Carolina Commissioner Gold; and Deems H. Clifton, Clinton, retiring state president.



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## New Directors, Home Office Heads Elected By Bituminous Cas.

W. Stewart McDonald of Scarsdale, N. Y., was elected vice-chairman of Bituminous Casualty and Bituminous F. & M. at the annual meeting last week at Rock Island, Ill. Mr. McDonald is vice-president and treasurer of Stanley Warner Corp. of New York.

Roy A. Hesse, executive vice-president of Bituminous companies, and L. B. Wilson, president of First National Bank of Rock Island, were elected to the board.

E. E. Hoffman was elected assistant secretary of the Bituminous Casualty and Bituminous F. & M., and was appointed manager of the underwriting department. J. A. Fensterbusch was named assistant to the president; S. T. Larson was named superintendent of the liability claim department, and H. A. Golz was appointed assistant manager of the underwriting department.

## Mutual Casualty Cover 40 Years Old in N. Y.

The 40th anniversary of Mutual Casualty Insurance in New York state will be marked June 9 in New York City by Assn. of New York State Mutual Casualty Cos., which at that time will honor John L. Train, president of Utica Mutual, at a reception and dinner.

When the New York workmen's compensation law was enacted in 1914, the insurance law also was amended to permit formation of Mutual Casualty Insurers. Eight of the companies organized then still are doing business. They are Bakers Mutual, Exchange Mutual Indemnity, General Mutual, (formerly Coal Merchants Mutual), Interboro Mutual Indemnity, (formerly Brewers Mutual Indemnity), Lumber Mutual Casualty, New York Printers & Bookbinders, Utica Mutual and Utilities Mutual.

Mr. Train, who was assistant chief examiner in the New York department when the insurance law was amended, left to become general manager of Utica Mutual when it was organized, and has been with the company since.

At the dinner John Wicker, counsel of Mutual insurance committee on federal taxation and American Mutual Alliance, will be toastmaster. State Senate Majority Leader Walter J. Mahoney will be principal speaker. Mary L. Donlon, chairman of workmen's compensation board, will attend and the insurance department will be represented.

## National Union Pays Rate on Increased Outstanding

National Union Fire has declared a regular quarterly dividend of 50 cents a share on the 600,000 shares currently outstanding, payable June 30 to holders of record June 9. This is the same rate as was paid in the previous quarter on the 400,000 shares then outstanding, prior to issuance of 200,000 additional shares in April.

## McMullin Joins James

Fred S. James & Co. in Chicago has appointed Frank McMullin special agent for the Chicago metropolitan area. He replaces T. F. Olson, who is moving to Fremont, Neb.

The southern part of Middlesex county, Conn., is being served by General Adjustment Bureau from the New Haven office. Previously the entire county was covered by the Hartford branch.

## Northwestern Mutual Fire Names Six in Division Changes

A number of executive and supervisory changes have been made by Northwestern Mutual Fire.

James M. Battle, vice-president, southern division manager and a director, assumes enlarged executive responsibilities at the home office in Seattle in connection with field operations. He will continue his interest in the southern division.

Geoffrey Christian, vice-president, a director and eastern division manager, becomes in addition manager of the southern division. His headquarters continue at Chicago and the two divisions will retain their present identities.

H. O. McPherson, northern California manager, takes on added supervisory duties as assistant manager of the western division, a newly created position. J. P. Elder, northern California special agent, becomes assistant manager under Mr. McPherson.

Peyton J. Brown, in charge of the eastern department, has been assigned to the southeastern department at Raleigh as manager. He is replaced at New York as eastern department manager by H. A. Orders, who has been assistant.

## Tri-State Mutual Agents Meet, Name Committees

John H. Shuman of Bloomsburg, Pa., recently elected president of Tri-State Mutual Agents Assn., presided at his first special meeting of the associations board during the past week in Philadelphia.

In addition to the appointment of committees to act during the current fiscal year, plans were outlined for association activities and projects of value and interest to the membership. Thomas J. Finley, Jr., assistant secretary of Perkiomen Mutual, recently appointed as Mutual representative to the Middle Department Assn. of Fire Underwriters, was the guest speaker.

In addition to Mr. Shuman, the officers of the association are Mrs. D. S. Geistwhite, secretary-treasurer, Harrisburg; vice-presidents, J. C. Walters, Charles M. Scott, both of Ellicott City, Md., and Brice E. McCabe, Selbyville, Del.

The following committee chairmen were appointed: By-laws, Leon W. Ashton, Wilmington, Del.; publicity, R. E. Hewett, Camp Hill, Pa.; membership, Roy R. Allsopp, Fayetteville, Pa.; budget, J. C. Walters, Reading, Pa., and H. Clay Johnston, Philadelphia; legislative, W. Newton Jackson, Salisbury, Md., Leon Ashton, Wilmington, H. C. Fenno, Philadelphia; mortgage forms, Leo J. Buettner, Johnstown; 1955 convention, Wilson Flock, Kingston, Pa., and alert youth award, Leo J. Buettner, Johnstown.

## \$250,000 Wind at Phoenix

General Adjustment Bureau has estimated the loss from the wind-storm at Phoenix, Ariz., to be approximately \$250,000 on roughly 2,500 insured claims at an average of \$100.

The storm hit in the early evening of May 20 with winds up to 59 miles per hour. Damage is spotty, covering various parts of the city.

J. J. Kennedy, fire underwriter of R. S. Hoffman & Co. agency in Boston, has gone with A. Meagher Co. agency there as manager of the fire department.

In 1954 handled physical losses at U&O, w. perty lo the ext insuffic were ci ant gen ern dep the ann Assn. c water F

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## U & O Claims Reflect Unhealthy Picture of Underinsurance, Raine of GAB Says

In 1953 General Adjustment Bureau handled U&O losses of \$10,007,516, and physical damage involved in these losses amounted to \$30,049,308. On this U&O, which was one-third of the property loss, insured were coinsurers to the extent of about 19% because of insufficient coverage. These figures were cited by George B. Raine, assistant general manager of the southeastern department at Atlanta of GAB, at the annual convention of Mississippi Assn. of Insurance Agents at Edgewater Park.

Likewise, underinsurance cost customers 16% of losses handled in 1952, 27% in 1951 and 23% in 1950, which means that for the last four years they have been considerably underinsured on business interruption losses. This should give producers a lesson in the importance of selling U&O in sufficient amounts.

Adjusted U&O losses have retained a one-third ratio to property losses for the last five years, he said. This indicates that a merchant or manufacturer, insured or not, if he has a property loss, will probably sustain a business interruption loss of one-third the amount lost in physical property. At the same time U&O may represent a potentially greater loss than the physical values of the business project, requiring insured to purchase more U&O than property insurance. From an adjuster's viewpoint, agents have an obligation to insuring business men to see that they buy protection on that phase of their business which can mean the very life of the business.

He then told of a U&O policy which saved a business. In 1933 a formerly successful Nashville manufacturing


plant, then in financial difficulty and being operated under the direction of a finance committee of a large Nashville bank, was severely damaged by a tornado. Its machinery and stock were blown away and the floors that remained were soaked by rain.

A meeting was arranged with the finance committee, and the manufacturer's agent and Mr. Raine explained

although insured was not earning the fixed charges they would be paid through U&O insurance just as if no loss had occurred. The committee was convinced that the plant was in no worse position than it was before the tornado and recognized that adequate insurance on physical properties and on profits and fixed expenses protected not only the business but its financial backers.

"I cannot too strongly urge the importance of proper determination of value," Mr. Raine said. In considering

U&O the last two or three operating statements of an applicant should be reviewed for upward or downward trend of profits and expenses and the possibilities of the future discussed. If a loss occurs on the last effective date of the policy contract a one year U&O policy would be involved in a period extending possibly 24 months, since such a contract runs in the future. In determining the proper amount of insurance to be carried, therefore, the agent and insured should look two years ahead.



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For the name of a nearby America Fore agent call Western Union by number and ask for Operator 25.

## Appoints Committees of National Board

Standing committees of National Board have been appointed by J. Victor Herd, America Fore, the newly elected president of the Board. The committees and their chairmen are:

Actuarial bureau, Charles P. Jervey of Travelers Fire; adjustments, V. L. Gallagher of Pearl; conference with other insurers, Gilbert Kingan of London & Lancashire; construction of buildings, W. J. Reynolds of Corroon & Reynolds; finance, W. A. Hebert of the Springfield; fire prevention and engineering standards, Clarke Smith of Royal; incendiaryism and arson, Lester S. Harvey of New Hampshire Fire; laws, Charles A. Loughin of Home; maps, Bruno C. Vitt of American; membership, P. J. Priore of Sun Office; public relations, A. E. Heacock of Pacific Fire; statistics and origin of fires, John A. North of Phoenix, Conn., and uniform accounting, John W. Dillon of the Buffalo.

## Young with Kidde & Co.

Truman Young has been named manager of market developments by Walter Kidde & Co., Belleville, N. J. For 21 years Mr. Young has been with Pyrene Manufacturing Co. of Newark.

## Fla. Oks M&C, OL&T Revisions

Mutual Insurance Rating Bureau's filing of revised BI rates for M&C and OL&T have been approved in Florida and apply to all policies written on or after May 31, 1954. Involved are a decrease of 1.1% in M&C and an increase of 26.9% in OL&T. The filing now has been approved in 36 states and District of Columbia.

## National Surety Surplus Increased, Will Write Fire

The New York insurance superintendent and New York corporations commission have approved a recapitalization of National Surety which changes the number of outstanding shares from 750,000 shares of \$10 par value stock to 20,000 shares of \$100 par value stock. This reflects the transfer of \$5.5 million from capital to surplus.

James F. Crafts, chairman of National Surety and president of Fireman's Fund, announced that the latter had contributed \$3 million to the surplus of National Surety, bringing its capital structure to more than \$21 million.

"The contribution evidences Fireman's Fund's desire to maintain National Surety, which it purchased last January, as a thriving, growing member of the corporate family in anticipation of National Surety entering the fire business about July 1", Mr. Crafts said.

Mr. Crafts also referred to present statutory requirements with respect to the limitations applicable to the percentage of its capital and surplus which an insurer can invest in subsidiary insurers. He advocated consideration of existing laws and their

applicability to group operations where all business is pooled and distributed among the member companies of the group on a percentage basis. He suggested that "to be effective in the public interest, statutes should keep pace with developments".

## Home Advances Welch, Transfers Him to N. Y.

Frank J. Welch, manager of the Dallas loss and claim department of Home, has transferred to the home office as assistant general adjuster. Thomas L. Torian, staff adjuster at Oklahoma City, has gone to Dallas to succeed Mr. Welch.

Mr. Welch joined the company at the home office in 1929 and in 1938 was named assistant examiner in the western department. He transferred to the loss department in 1940 and from 1941 to 1945 was adjuster and special agent at Columbus, O. and Indianapolis. He went to Dallas in 1950.

Mr. Torian, who went with the company in 1948, will serve under the direct supervision of Warren Gravely, assistant vice-president.

## Employers Names Ross

Employers group has appointed George R. Ross bond manager in Michigan with headquarters at Detroit. He formerly was with Standard Accident for 21 years.

## Promote Goodwin in Okla.

John K. Goodwin, Jr. has been advanced to executive state agent in Oklahoma by Phoenix of Hartford.

## Keifer to Hanover in Mo.

Kansas City Insurance Agents Assn. will hold its spring golf party at Quivira country club May 28.

The Guy Tex local agency of Central Point, (Ore.) has been purchased by T. C. Barker and will be the Chris Barker agency.

## Rules for Tenant in Unusual Case of Amboy Explosion

There are some unusual features in the case of Sears Roebuck & Co. vs Kelsey Holding Co. which involved a tenant-landlord relationship and the proceeds of extended coverage paid as a result of the explosion in May, 1950, which devastated a considerable area of South Amboy, N. J. The New Jersey superior court, appellate division, held for the tenant, Sears Roebuck & Co. It refused to allow the landlord, Kelsey Holding Co. to capture the proceeds of the policy as clear profit since Sears Roebuck, which paid the premiums on the policy, had made the repairs to the building which it occupied.

Under the lease, Sears Roebuck agreed to pay all premiums paid by the landlord in connection with the insuring of the demised premises against fire and EC perils. The lease also provided that if the demised premises or any building improvement were destroyed or damaged in whole or in part, it should be promptly repaired, replaced and rebuilt by the landlord, using insofar as the policies applied the proceeds collected from them. There was to be no abatement of rent during reconstruction and rebuilding.

The explosion of munitions at the South Amboy dock damaged the premises occupied by Sears Roebuck in Perth Amboy nearby. The windows and doors were blown out and ceilings and partitions ravaged. The tenant immediately made emergency repairs.

By inadvertence or for some other reason the applicable insurance in Scottish Union did not include the interest of the tenant as it was supposed to do. The lease imposed on the landlord an obligation to promptly repair or reconstruct the building. A prompt repair of the premises was of grave and urgent significance to the tenant in the continuity of its business, but, the court commented, "evidently of much inferior concern to the landlord".

Four days after the explosion the landlord requested its broker to investigate and employed a designated firm of adjusters. Twelve days later, the landlord informed the tenant that as soon as the damages were ascertained, the landlord would promptly repair any parts of the building that needed it.

On June 21 the landlord told its broker it had received from the tenant word that a representative of the insurer had not visited the premises and that the tenant was proceeding to make some necessary repairs. The landlord did not object to this.

On June 21 the landlord asked the tenant to furnish it with substantiating evidence such as estimates, bills, etc. in connection with the loss. The tenant did this on June 23, though the repairs had not been completed.

The tenant spent \$4,337 for restoration of the demised premises. The landlord did nothing nor paid anything whatever to repair the building. But the landlord used the expenditures made by the tenant as a basis of its claim on the insurer. Subsequently, on Oct. 18, it notified the tenant that under the terms of the lease the tenant was not entitled to any money at all. The landlord settled with the insurer and notified the tenant that it was not obliged to make any payment to the tenant.

"The landlord having encouraged and awaited the completion of the repairs by the tenant and doubtless cheerfully anticipating the anomalous but fortuitous eventuality of deriving a profit from the occurrence of the explosion, compromised its claim against the insurance company for the sum of \$4,200" on Nov. 13.

Sears Roebuck sued to recover for its expenditures. The landlord asserted on appeal from a lower court verdict in favor of Sears Roebuck that it had suffered an illegal deprivation of its opportunity to capture the insurance for its own use without reimbursing the tenant for the cost of repairs for which the insurance supplied the indemnification. The landlord suggested it was prevented or perhaps should be excused from making repairs because the tenant did so. Yet the landlord disclaimed its contractual obligation to make the repairs. It obviously had no intention of making them, certainly not of making them promptly. The landlord also argued that their was no contractual relationship between the insurer and tenant, but the court brushed this aside.

Since the landlord had paid the adjusters, Sarason & Co., \$315 for negotiating a settlement of the loss, the court modified the award to Sears Roebuck to that extent. (CCH Fire & Casualty Reports, 302,302.)

## Assigned Risks Up 285%

Applications for coverage under the Rhode Island assigned risk plan increased 235% in 1953 over 1952, according to the annual report of the plan. During 1953, 4,434 new applications were handled, of which 84% were not required to file evidence of financial responsibility. The plan also received 509 renewal assignments, bringing the total of new and renewal applications to 257% more than 1952.

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## Need Basic Changes to Cure Business of Effects of Negativitis

For 25 years the insurance business has been growing more negative toward risks that do not fit the pattern of the average, Arthur D. Cronin of the Kaler, Carney, Liffler & Co. agency of Boston, said at the spring meeting of Casualty Actuarial Society at Lenox, Mass.

A few years ago, he said, if a buyer went to a company with a substandard piece of business, the company man would call in his underwriter and say "This isn't the type of business we want, but let's see if we can't agree on a restrictive form and an adequate rate, and thus surround ourselves with reasonable safeguards and make it possible to serve this customer."

Today, the underwriter searches for as many arguments as he can find for saying "no". Mr. Cronin said he believed one reason for this change is that it is the proper function of the underwriter to select only the better than average business, but with the tight inelastic rate that prohibits getting more than the average rate for the worse than average risk, he doesn't want substandard risks.

Another reason is the elimination of the agent from any voice in the rate making process and in form writing has stifled his incentive and ingenuity and deprived the business of the benefit of those talents. When agency companies hamstring their agents, they reduce the value of the most important element in their merchandise.

And, third, there is too much business, Mr. Cronin contended. In a 10 year period, combined fire and casualty writings in the U.S. have increased from \$1.8 billion to \$6.5 billion. It's an axiomatic principle of economics that business cannot increase at such a rate as that without substantial accompanying increases in the capital facilities. No such increases have come about. Tight rating laws have made impossible and impracticable the launching of new companies on a competitive basis. When there is more business to be written than can be absorbed, no one wants anything but the better than average business.

The end result of the three reasons for today's negative attitude is that the public is not being served. The best evidence of this is the siphoning off of a terrific volume of preferred business to self-insurance, specialty companies, or to London.

Four solutions were offered by Mr. Cronin. The most preferable is to scrap the rating laws. He suggested the business go back to the type of operations used previous to the S.E.U.A. case. New rating laws could then be written with the minimum, not the maximum, requirements being stressed. These laws should be applicable only to those companies that want to make rates in concert.

He also suggested restricting all rate making to pure premiums and letting each company add its own multiplier. The life insurance pattern is an example of such a process. On this basis, he said, competition would be based on economy and efficiency of administration and operation, and the public would benefit.

He recommended the agency system be abolished as it is presently constituted. Take the acquisition cost out of the premium dollar. Let the public re-

tain the agent on a fee basis as legal and accounting services are now employed. A great many agents will survive, he ventured, but admitted he didn't know what might happen to a lot of the companies.

Under whatever system is employed, he said, the agent and broker should be restored to their rightful and proper place in the business. They should be given a voice, at least in an advisory or consulting capacity, in the rate making processes and in the drafting of forms. As they contact with the

buyer, they will then be equipped to explain the mysteries of the business, such as the experience rating plan, which are so difficult to understand and which militate so strongly against good public relations.

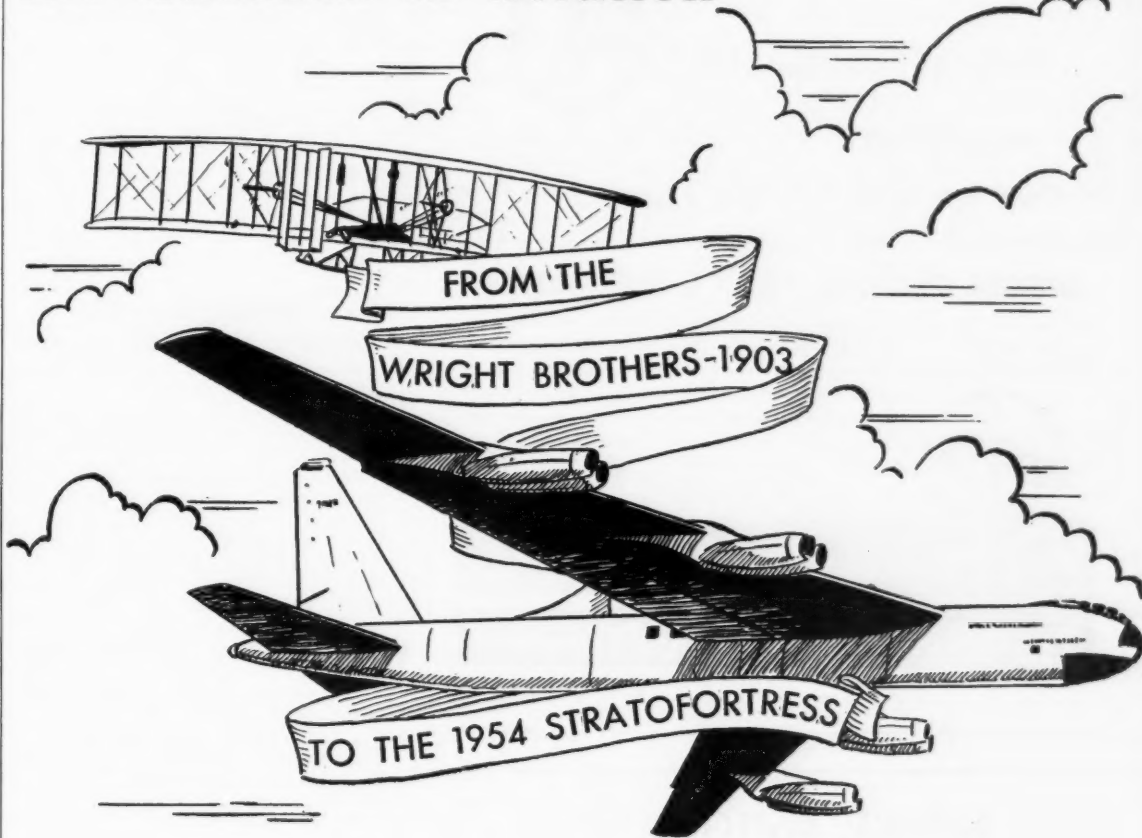
### Wegner Claims Manager

Fidelity & Casualty has advanced Robert J. Wegner to claims manager at Newark. He joined the company in 1936 and has been acting manager for some time. Milton A. Monroe has been made an assistant claims manager.

## Fla. Court Holds F. R. Law Unconstitutional

Circuit Judge White at West Palm Beach has ruled that the Florida automobile financial responsibility law is unconstitutional. He enjoined Commissioner Larson from enforcing an order that Mary Johnson, who was involved in an accident, show evidence of financial responsibility or lose her driver's license. There is no doubt in the court's mind at this time that the law is unconstitutional, the judge said.

## The advance in aviation



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## Travelers Expands Florida Operations

Travelers companies are opening a new branch office in Miami in the Ainsley building, 14 Northeast First avenue, as a result of the rapidly expanding business development in that area of Florida.

The new office will be a direct reporting office for life, accident and group lines, and will have supervision of 10 counties. The rest of the state will be supervised from the Jacksonville office. While the casualty, fidelity and surety department and fire and marine will continue to supervise the entire state through Jacksonville, the new office will provide improved facilities in the handling of these lines.

Eugene J. Gallagher is manager of casualty, fidelity and surety (with headquarters at Jacksonville); Ward A. Crane is assistant manager; Elliott L. Beasley is manager of fire and marine (Jacksonville); Elizabeth H. Brande is assistant office manager; Howard J. McLaughlin is manager of the claim department; Jack Thalen, resident engineer and Harold E. Quinn, resident field auditor.

## N. E. Rating Bureau Revises Rules Manual

New England Fire Insurance Rating Assn. has issued a revised rules manual which includes some new revisions and a number that previously had been adopted.

There is now available a dwelling consequential assumption clause for personal property in dwellings or dwelling sections of other buildings. This is free. Consequential loss and damage insurance is extended to mercantile or manufacturer's stocks.

No additional premium is to be charged and no return premium allowed when either is less than \$2. This was formerly \$1. The minimum premium for EC 4 is doubled to \$2, as is the minimum for vandalism and malicious mischief. Additional EC may not be extended to cover trees, shrubs and plants.

A new rule specifies that in calculating rates the rater should start with the annual rate and figure the term rate as the last step in the calculation.

The entire errors and omissions rule has been revised and two E&O forms provided. The amount of the deductible in inherent explosion clause 2, public utility property, is changed from \$100 to \$200. The off premises power and water supply clauses are mandatory with time element coverages.

Also, the budget plan form has been revised to provide that the renewal policy must be in the same company. Reporting form A is revised to include apples on farms as an eligible class. A new work sheet is provided for tuition fees coverage. Average rates for U&O policies covering two or more fire divisions shall not be valid for more than three years.

## Propose Premium Tax Reduction in N. H.

A proposal to reduce the premium tax from 2% to 1% on domestic insurance companies is among the suggestions made by subcommittees of the New Hampshire legislative interim tax commission. Public hearings will be held throughout the state before the group makes its final recommendations for tax revisions to the 1955 legislature.

## Shean Heads New AIU Office at New Orleans

American International Underwriters of Louisiana and American International Marine of Louisiana have been established in New Orleans to represent A.I.U. Offices are at 831 Whitney Bank building. Norman E. Shean is president. It is operating in Louisiana, Alabama and Mississippi.

Mr. Shean joined American International Marine in 1944 at San Francisco.

## Providence Agency Changes

Howard C. Sanford was elected vice-president and Howard R. Chase, Jr. secretary of the Starkweather & Shelley agency of Providence, with the retirement of Charles B. Mackinney as vice-president after 55 years with the agency. Mr. Sanford has been with the firm since 1917 and now will be in charge of all fire and marine operations. Mr. Chase, who is president of Rhode Island Assn. of Insurance Agents, started with the agency in 1933.

## Conn. Midyear June 21

Connecticut Assn. of Insurance Agents will hold its midyear meeting June 21 at the Griswold, New London. There will be an educational session at 10 a.m. After the luncheon there will be time for sports and a visit to the Marine Museum at Mystic.

The association has announced the program for its summer school July 19-21 at Wesleyan University, Middletown.

Kenneth R. B. Smith has been elected treasurer of Reciprocal Managers, attorney-in-fact and manager of Associated Reciprocal Exchanges. He has been with the firm 25 years, recently as assistant to Alfred Knudsen, who died recently.

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## 29 Changes in Texas Insurance Laws Are Suggested So Far

AUSTIN—Legislative officials of Texas started off in high gear with a program to plug the present "gaping loopholes" in Texas insurance laws at a meeting of the legislative council here last week, with 29 changes being recommended by Attorney General John Ben Shepperd.

Concurrently, Lt. Gov. Ben K. Ramsey, council chairman, named a subcommittee of five members of the legislature to supervise and direct the study during the remainder of the year in order to submit a remedial legislative program at the regular 1955 session.

Mr. Shepperd's proposals included 19 changes in the insurance code, four additions to the penal laws and six amendments to the securities and banking acts. Other suggestions are pouring in as a result of the wide open invitation to companies and organizations, according to A. W. Worthy, executive director of the council.

Major changes in the insurance code deal with formation of new companies. Among the proposals: Strict examination by the board before granting original charter; an audit of all securities and properties used as assets; appraisal by three real estate dealers of property reported as an asset; filing of affidavits attesting to worth of capital stock, subject to investigation by secretary of state; audit of assets when an increase in capital is made out of surplus.

Another group of changes would authorize the board to make rates and require uniform policies in the field of A&H insurance; would require Lloyds insurers to submit charters and amendments to the attorney general for approval, and another would set up regulations dealing with non-assessable policies.

Two changes are aimed at officers of companies in receivership. One would bar them from organizing another company and another would prohibit them from serving as an agent of another company.

It is also proposed to set up a guaranty fund, similar to that used in New York, to pay claims of insolvent companies and also to set up an emergency fund to help companies over a financial crisis. The other revisions call mainly for simplification and clarification of the code, the holding of hearings, and uniformity in agency licensing.

The penal code changes advocated by Mr. Shepperd would make it a felony for an officer or real estate appraiser to convert money or misrepresent funds or to submit a false statement to the board.

In the securities field the changes would seek to eliminate stock manipulation by tighter legislation, with additional authority given to the banking commissioner and secretary of state. In addition SEC rules would be enacted into law to prevent abuses in advertising securities.

Over and above all this the board of insurance commissioners would be empowered to employ more examiners and plans would be adopted to set up "adequate standards for rigid enforcement."

The legislative council subcommittee has been instructed to make a detailed

study of the 60 insurance organizations that have been liquidated in Texas since Sept. 1, 1939, and "try to figure out what caused them to fold up." Ideas on administration and legal procedure also will be investigated.

Nine criminal indictments, eight of them alleging perjury, have been handed down by a Travis county grand jury against four officers of several Texas companies now in receivership.

Those indicted are: Paul R. Lowry, president of Texas Mutual; Leslie Lowry, former legislator and mayor of Beaumont; D. H. O'Fiel, Beaumont at-

torney, and Spencer Treharne, president of United Lloyds of El Paso. Two perjury indictments were returned against each of them, with Paul Lowry also being indicted under a 1913 law, which apparently is being used for the first time and which provides a penalty for submitting false statements in connection with a statewide mutual fire company's operation.

The other companies involved are the Texas Fire and the Texas Western, with the indictments charging errors in the paid-in capital and surplus accounts of the two firms.

All of the charges involved affidavits and statements filed with the insurance commission concerning funds in the organization and operation of bankrupt companies. The indictments followed a week-long investigation by the grand jury.

### Idaho Assn. to Meet Sept. 19-22

Idaho Assn. of Insurance Agents will hold its annual convention in Sun Valley, September 19-22, with the Caldwell association as the host committee. President E. J. Seymour of the National association will attend.



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## EDITORIAL COMMENT

### What's What in the Dwelling Field

There is a wide range of opinion among agents and brokers about the present multiplicity of forms and policies in the field of broadened dwelling risks protection. At one extreme are producers who share the opinion illustrated by one agent's comment, "The public is not yet confused by the industry's diversity, but *we are*." At the other, there is enthusiasm from producers who like having a selection.

As with almost any controversial issue, reality is probably somewhere between the two poles. A recent study by the editors of *The Fire, Casualty and Surety Bulletins* indicates that there is confusion, but that it is possible the confusion is only temporary. To some degree, it seems to be born of the understandable nervousness of insurance men who have not had an opportunity to learn the particulars of the various contracts. Enthusiastic claims of field men under pressure for volume in their companies' pet forms have also had something to do with this. And—rather regrettably—too much of this confusion has resulted from extravagant comments on the part of proponents of some forms or policies. The authors of one contract, for example, put out material which contained a reference to all risks forms as containing "scores" of exclusions.

The F. C. & S. study shows that most of the special forms and policies available—or in the process of being made

available—fall into one of three general categories. There are all risks forms like SHO or the comprehensive dwelling endorsement of Transportation Insurance Rating Bureau. The most significant of the second category—named perils forms—is the new Inter-Regional Insurance Conference dwelling buildings and contents broad form. The third category consists of package policies—the homeowners policies of Multiple Peril Insurance Rating Organization (recently adopted also by TIRB) and the new policy being recommended by Interbureau Insurance Advisory Group.

As between the contracts in the all risks field, there is some variation. The gap between the package policies is somewhat wider. The named perils forms seem quite close together. Probably most insurance producers will ultimately have available through their companies at least one contract from each category—no doubt both of the package policies.

Unquestionably, this diversity will complicate mail and phone selling. If, however, as has been predicted by many agents and brokers, a personal visit will be necessary to sell broadened protection, the producer who has at least one of each type of contract could be in a much better position, since, most assuredly, the needs of his clients will vary considerably.

## PERSONAL SIDE OF THE BUSINESS

**R. S. Preston** of Providence, past president of Rhode Island Assn. of Insurance Agents, now has his arm out of the cast in which it reposed 14 weeks. Though he is a member of the white water canoeing fraternity, which indulges in the dangerous sport of shooting rapids and such things as soon as the ice goes out, he broke his arm in a fall at the Harvard Club in New York City.

**Harold Roost** of Michigan Millers Mutual Fire of Lansing, Mich., was elected president of Lansing Assn. of Credit Men. Vernon Ebersole of Lansing Insurance agency and Dyer-Jenison-Barry agency was named treasurer.

**H. A. Gullledge**, who has been in the stock insurance industry 29 years and is a former national president of CPCUs, received the G. Mabry Seay award as Dallas "Insurance Man of the Year" at a meeting of the Dallas Assn.

of Insurance Agents. Mr. Gullledge was chosen for the honor by a committee of the association for his service as chairman of the Dallas insurance placement board, chairman of the local Red Cross drive and for his work at the Casualty & Property Institute at Southern Methodist University last June. The award is given by the Seay & Hall agency.

Marine Captain Joseph L. Barr, who was killed in a plane crash in Ventura county, Cal., was a son of **Claude Barr**, who has been a leading local agent at Santa Barbara, Cal., ever since he went to the coast from Illinois, where he was head of Illinois National Casualty. Another son, **Claude Barr, Jr.**, is with the Santa Barbara agency.

**Miss Elin Malmquist**, assistant secretary of Hartford Fire, retired June 1. She had completed 40 years with the company April 2. She joined the company in 1914 as secretary to the late

Richard M. Bissell, then president, and became assistant secretary in 1935. Since 1941 she has been secretary of C. S. Kremer, former president and now chairman. She is a former president of the Business and Professional Women's Club of Hartford.

**Albert E. Cox**, new president of Virginia Assn. of Insurance Agents, entered the business as a local agent in 1934 and in 1940 formed his present agency partnership of Cox & Goodridge with T. Stanley Goodridge. He has been chairman of the Virginia association and has steered the accident prevention, hail and agents' licensing

laws committees. At present he is chairman of the special driver training committee. He is a former president of Danville Board.

**Charles J. Biddle** of Remington, Ind., who has been appointed a director of Indiana Farmers Mutual, is the son of the late Daniel W. Biddle, who was also a director of the company, and he is the grandson of the late Jerome H. Biddle, who founded the company. Charles J. Biddle has served as a director of the Mutual Insurance Companies Union of Indiana, has been active in the National Assn. of Mutual Insurance Companies and is a director of the Indiana Mutual Hail Insurance Co.

**Henry F. Goode**, local agent at Manchester, N. H., has been appointed administrative assistant in Washington, D. C., to Senator Upton (N. H.).

**Robert S. Crocker**, who was with New Hampshire Fire until he enlisted in the navy in 1951, was one of the heroes of the Bennington Aircraft Carrier disaster. Now storekeeper, third class, he helped save several shipmates in the fire.

**A. Park Shaw, Jr.**, bond superintendent of Hartford Accident at Bridgeport, has been elected president of the Bridgeport Junior Chamber of Commerce.

**Edwin J. Anderson**, president of Goebel Brewing Co., has been elected to the board of American Motorists.

**W. L. Nolen**, U. S. manager of North British, and Mrs. Nolen, sailed this week on the Queen Elizabeth for London where Mr. Nolen will visit the head office.

### Shaw Forms Adjustment Firm

Rex J. Shaw, formerly with Gulf Ins. Co. as a field adjuster, has formed an independent adjusting service in Toledo to be known as the Toledo Adjustment Bureau. Mr. Shaw has been in claims investigation and adjustment work for 13 years.

**Stuart D. Thomson**, Portland local agency, has moved to a new location at 3336 N. E. Alameda.

## DEATHS

**D. DONALD HALL**, 74, for 16 years Newark office manager and New Jersey state agent of Corroon & Reynolds, died at Summit, N. J. His home was in Berkeley Heights. He was a past president of Fire Prevention Assn. of New Jersey and Special Agents Assn. of New Jersey before it merged with New Jersey Insurance Field Men's Club.

**KENNETH M. MAY**, 55, Des Moines local agent, died at the Des Moines Veterans hospital. He established his own agency in Des Moines in 1935 and merged his business with the Holmes, Prouty, & Murphy agency last April 1.

**CHARLES W. PERRETT**, 57, auditor of Home, died at his home in Westfield, N. J. He had been with the company 10 years.

**HENRY G. HURT**, 81, for 30 years chief adjuster of Pacific Automobile at Los Angeles, died at his home there. He was a Los Angeles resident for 31 years.

**CHARLES W. RYAN, JR.**, 58, who headed the C. W. Ryan & Co., New York City brokerage firm, died at his home in Harrison, N. Y.

**V. K. SMITH**, 74, local agent at Wheeling, W. Va., died.

**HERBERT RYMAN**, 61, vice-president of the fire companies of Great American group in charge of the Pacific department, died suddenly at his home in Palo Alto. He had spent all his business life in insurance. He



HERBERT RYMAN

joined Great American in 1923 in the eastern field and advanced steadily. He was elected secretary in 1935, and he was placed in charge of fire operations on the Pacific Coast in 1940. In 1942 he was elected vice-president.

He served as president of Pacific Board and was past chairman of the Washington advisory committee. Re-

### THE NATIONAL UNDERWRITER

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**SAN FRANCISCO 4, CAL.**—507 Flatiron Bldg., Tel. Exbrook 2-3054. F. W. Bland, Pacific Coast Manager.



cently he was elected president of Fire Underwriters Assn. of the Pacific. He had participated in many company-producer conferences on all phases of the fire business and was widely active in all fire insurance affairs.

**ROBERT M. CUNNINGHAM**, 72, since 1938 a vice-president of Marsh & McLennan, died. He had been in the business since 1899.



R. M. Cunningham

Mr. Cunningham started in insurance with Fire Association, with which company his father, William H. Cunningham, had been associated for some years. The senior Cunningham was western manager of Fire Association and also had an agency which he sold in 1900 to Marsh, Ullman & Co. of Chicago, the predecessor organization of Marsh & McLennan. Robert Cunningham was with Fire Association until 1903 when he organized Cunningham, Weed & Co. agency. After a few consolidations this became Huncke, Cunningham & Co. Mr. Cunningham resigned as a partner in 1930 to join Marsh & McLennan, where he became secretary of Marsh & McLennan agency. In 1937 he became vice-president and secretary of the agency and the following year was elected vice-president of Marsh & McLennan.

Mr. Cunningham had been a Class 1 member of the Chicago Board since 1919, and was board president in 1939 and 1940. He was in sole charge of insurance for the Century of Progress Exposition at Chicago in 1933 and 1934, and had the same duties in connection with the Railroad Fair at Chicago in 1948 and 1949 and the continuing Lake Front Fair of 1950. He was a trustee of the University of Chicago Cancer Research Foundation, and a member of the citizens board of the University of Chicago, among his many other civic activities.

**HAROLD R. PARKER**, 53, Arkansas state manager of Mutual Benefit H. & A. and partner of Parker & Hughes General Insurance agency, Little Rock, died while on a fishing trip. He went with Mutual of Omaha in 1929 and had lived at Little Rock since 1933. His son Harold R. Jr., is associate general manager of the Parker agency.

Funeral services were held in Arizona for **MRS. H. T. DRAKE**, who was vice-president of St. Paul F. & M. Mrs. Drake had made her home in Arizona in recent years for health reasons.

**J. L. KIZER**, 84, retired Lincoln insurance agent, died. He was an examiner for the state bureau securities in 1919, and in 1929 was acting commissioner of Nebraska. He retired in 1931 to manage his real estate holdings.

**HENRY F. MAHLER**, 68, president of the Mahler Real Estate & Insurance agency in Maplewood, Mo., died. His son, Herbert A. Mahler, was associated with him in the agency.

**ERNEST S. HOUS**, 68, an agent and broker associated with Travelers at St. Louis for a number of years, died.

**HARRY O. MALSURY**, who operated a local agency at Mount Vernon, Wash., for the past six years, died in Swedish Hospital, Seattle.

**FORREST C. THORNHILL**, 71, a local agent in Sabina, O., died in Fayette Memorial hospital.

Rex Clarke, surveyor for Washington Surveying & Rating Bureau, has been called into military service. He has been with the bureau since December, 1951.

## International A & H Meet Set for Omaha

Eighteen speakers on sales subjects, a western chuck-wagon steak fry, and a special section for members at the races will highlight the five-day annual convention of the International Assn. of A & H Underwriters in Omaha. Opening with a directors meeting June 12, the meeting will close with luncheon June 16. Registration for the general sessions will open June 13 in the Hotel Fontanelle.

A special feature will be a Tuesday morning panel on cooperation of trade associations in public relations. Participants will include representatives of NALU, LIAMA, ALC, Institute of Life Insurance, Bureau of A & H Underwriters, and H & A Conference. The panel will be moderated by Leonard McKinnon, McKinnon & Mooney, Flint, Mich., International vice-president.

Among speakers already scheduled are Chester Elson, Mutual Benefit, Waterloo, Iowa; Dwight Meade, Pacific Mutual, Seattle; Eugene Boisabim, General American, St. Louis; Travis Wallace, president, Great American Reserve; O. K. Johnson, BMA, Kansas City; Albert Wohlers, Youngberg-Carlson, Chicago; William Washburn, president, American Health, Baltimore; Howard Nevenon, Washington National; Ralph Knobbloch, vice-president, Washington National; J. E. Helligren, 3rd vice president, Lumbermans; and R. W. Osler, vice-president, Rough Notes Co.

Several other speakers are yet to be announced by Ray K. Wicker, World Insurance, and William Reinsh, Massachusetts Bonding, both of Omaha, co-chairmen of the convention.

Leading Producer Round Table awards will be made by R. L. McMillon, BMA, Abilene, Tex., co-chairman of the organization; and the association's annual "Man of the Year" designation will be awarded by Tom Callahan, Time, Milwaukee, current president of the International, who will also present the new officers.

## Illinois Rejects NAUA Filing; Hearing Reset

Robert E. Barrett, director of the Illinois department of insurance, rejected as "insufficient" a proposed reduction in premium rates which was submitted by National Automobile Underwriters Assn.

Director Barrett contended the proposal represented a reduction of 3.2% from the current rate schedule of the association and declared that department statistics show the rates should be reduced from 7 to 10%.

The association's proposed new schedule was offered preparatory to a hearing on an order citing the NAUA to show cause why it should not reduce its current rates. Mr. Barrett said the association was not prepared for the hearing since it had relied on the proposed new rate schedule and after rejecting the proposal, he set June 23 as the new date for a hearing on the show cause order.

The association represents 240 companies writing automobile physical damage insurance in Illinois.

## Separate Filing on Each Item the Rule in Okla.

Oklahoma insurance board has issued an order that the inspection bureau will hereafter have to make separate and individual filings on each item hereafter up for change. The order comes about following the rejection by the board of the \$50 deductible windstorm coverage, which filing included several other matters not related to the deductible. The new requirement means that each category will be considered on its merits and "not commingled with a group of unrelated subject matters filed as a package filing," the board ruling says.

## To Speak on Homeowners

Jack E. Larson, secretary of Multiple Peril Insurance Rating Org., spoke on homeowners policies A & B at the meeting of Brooklyn Brokers Assn. Thursday.

The group will hold its golf outing June 17 at Hewlett, L. I.

## 850 Attend Greater Los Angeles I-Day

LOS ANGELES—With vice-president Harry J. Volk, head of Prudential's western home office, making the principal address, 850 Los Angeles insurance men, officials and producers, sparked the annual Greater Los Angeles Insurance Day. The program also included panel discussions, presentation of the National Committee for safety award to a local man, and various other addresses. The day opened with a two section panel, products and contractual liability, presided over by James D. Simpson, resident manager, Royal-Liverpool, and president of Casualty Assn. of Southern California. Moderators were J. R. West, U. S. Aviation Underwriters and John M. Tracy, Jr., agency superintendent of Fireman's Fund group.

Willard F. Frampton, assistant secretary of Great American, spoke on "Multiple Peril Policies—Evolution of Revolution." He held that the multiple peril issue is a controversial and confusing one, and hinted that it might result in chaos. He declared the industry must learn how to handle multiple line coverage. It is not a passing event, but is the subject of a long-term change in the industry. He declared there is no dissent in the industry against multiple line insurance.

He also told of the Pacific Fire Rating Bureau forms and rates and the action of the Pacific Board reference of the subject to the rating bureau for action. He hurled the challenge that the acceptance of the line by the public is in the hands of the agents and brokers, and that with the all risks policy here—and here to stay—the agents and brokers should give the public its choice in respect to buying the coverage.

## St. Clair to Western F. & I.

James St. Clair has sold the Mann-St. Clair agency in Levelland, Tex., and resigned as mayor of that city to join the Western Fire & Indemnity Co. of Lubbock as agency director.

## STOCKS

By H. W. Cornelius, Bacon, Whipple & Co.  
135 So. LaSalle St., Chicago, June 1, 1954

	Div.	Bid	Asked
Aetna Casualty	3.00*	146	149
Aetna Fire	2.40	64½	66
Aetna Life	2.50*	130	133
Agricultural	1.60	31¼	32¾
American Equitable	1.70	34	35
American Auto	2.00	56	58
American, (N. J.)	1.10	29	30
American Motorists	.24	9½	30
American Surety	3.00	63	65
Boston	1.40	63	65
Camden Fire	1.10*	24½	25½
Continental Casualty	2.60	130	133
Crum & Forster Com.	1.80	55	56½
Federal	.60	31½	32½
Fire Association	2.20	50½	52
Fireman's Fund	1.80	60¾	62
Firemen's, (N. J.)	1.00	33¼	34¼
General Reinsurance	1.60	45	46½
Glens Falls	2.00	68	69½
Globe & Republic	.90	17½	18½
Great American Fire	1.60	39	40½
Hartford Fire	3.00	168	170
Hanover Fire	1.80	40½	42
Home (N. Y.)	2.00	43½	44½
Ins. Co. of No. America	2.20	93	95
Maryland Casualty	1.20	31¼	32¼
Mass. Bonding	1.50*	27	28
National Casualty	1.50*	30	31½
National Fire	3.00	81½	83
National Union	2.00	44	45½
New Amsterdam Cas.	1.50	44½	46
New Hampshire	2.00	44½	45½
North River	1.40	33½	34½
Ohio Casualty	1.55*	70	73
Old Line Life	1.25	39	41
Phoenix, Conn.	3.40	103	105
Prov. Wash.	1.50*	29	30
St. Paul F. & M.	1.00	43	45
Security, Conn.	1.70*	43	44½
Springfield F. & M.	2.00	52	53½
Standard Accident	1.80	56	57½
Travelers	19.00	1285	1285
U. S. F. & G.	2.00	70	72
U. S. Fire	1.80	43½	45

\*Includes Extras.

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**SERVICE BEYOND THE CONTRACT**

## Judge Tells Claim Men to Assist Insured in Court

(CONTINUED FROM PAGE 7)  
only be able to work a little bit during the rest of her life. From the bench, the judge said he could sense a feeling that the plaintiff should have taken the \$5,000. The verdict was \$1,250 in a case where liability was virtually admitted. Claim men had authorized the \$5,000 offer, but if one had been in the court room during the taking of the evidence, he would not have paid

half that much. "The change of complexion of a case can only be observed by those present," Judge Moore commented. Offers of settlement are often changed based on events happening during the presentation of evidence, and sometimes these are against the defendant. Judge Moore said one railway company increased its offer of \$15,000 to \$30,000 after hearing an orthopedic surgeon describe the plaintiff's back injuries, and the defense case did no good for itself on cross-examination. "From what I heard, I

believe defendant used good judgment in offering the \$30,000 which plaintiff accepted."

"Don't you believe your judgment might be valuable when a sudden change comes during a trial?" the judge asked the claim executives. "You can't do it from your desk in the office."

He suggested that claims people carefully study each individual interviewed before trial. This will make the presence and assistance of the claim man when the witness is on the stand pay for the time spent in court.

No two witnesses act or react alike during the trial, the judge said, suggesting they could be grouped into categories taking in intelligent witnesses, those who are honest, or willing, or hostile, or lying, or indifferent, or suspicious. The attorney needs all the help he can get in handling them.

The attitude and conduct of witnesses in the court room before and after testifying affects their credibility and must be carefully watched, the judge warned. Some witnesses are so nervous at the thought of testifying that they should be brought into the court room long before they are to be called so they have a chance to visit with the person who has interviewed them and they get a little reassurance.

Additionally, a witness may not be so ready to color his testimony if he is looking from the witness stand at a person who has taken a written statement from him.

"Watch the next time you are in a court room and you will no doubt see what I observed in almost every case. You will see witnesses actually shaking their heads in agreement and disagreement with the testimony of other witnesses, or statement of counsel. Most of them are not aware of their conduct while listening. I have had some speak out their approval or disapproval. As a spectator you will see many things not seen by the attorneys, but often seen and considered by the jurors. It goes to the credibility of the witness and if he is yours perhaps you might suggest to him his demeanor in the court room is being watched."

As a spectator assisting a case, the claim man can sometimes put a stop to incorrect actions on the part of his witnesses. In one case before Judge Moore, a woman defendant had asserted a large counter-claim based on an alleged compound fracture of an ankle and a head injury. The first day in court she walked with a slight limp, but each day as she moved about she clearly indicated greater difficulty, which became especially noticeable when she was called to the witness stand.

As she sat at the counsel table, nearly everytime an injury to her head was mentioned she buried her head in her hands or rested her head on the table. However, during adjournment at noon or in the afternoon, several times Judge Moore saw her walking down the hall with her husband, limping very little and not holding her head. Whether this demonstration was intentional or thoughtlessly done, the judge said he was positive it hurt this woman's case. Her attorneys would have stopped such conduct had they been aware of it. "If one of your insured carries on this way around the court room, you may save a lot of money by seeing that it is stopped early in the proceedings," the judge advised.

In another interesting case, in which the chips were down, the judge said the plaintiff was represented by the Iowa president of NACCA and the de-

fendant by one of the most able and best known defense attorneys in the state. The NACCA attorney came to court with a magnetic board, large charts for each witness, many pictures and model cars. His client wore a neck and head brace, and was almost carried by her husband. The husband was very solicitous of her during the trial and testified in detail of her many difficulties resulting from the accident, including her change of personality, frustration when around other people and at moving objects such as a passing car. He indicated there was grave doubt that she would even be able to stand the ordeal of the trial.

The woman told in detail of her inability to work, of her lost interest in life, of her frustrations and shattered nerves, and said she wore the brace almost constantly to get relief from pain.

The testimony of the husband and wife was mild, the judge said, compared to the demonstration they put on for several days before the jury. This was a fair case of liability, the judge remarked, and the jury almost surely knew the plaintiff had insurance. More than one representative of the insurer was in the court room at all times, and one evening after court the insurance representative supervised the taking of this woman's picture at her neighborhood grocery store when she was not wearing the brace.

The dramatic moment of the trial was the contrast of the action of the woman and her husband in court with the movies taken by the defense which showed her walking through crowds, greeting friends, window shopping and shopping in stores, wearing no brace and receiving no assistance. The verdict was for the defense, and there was comment from the jury about the conduct of the plaintiffs.

## Philadelphia Mariners Elect W. L. Nicholson

William L. Nicholson of Home was elected skipper of the Mariners Club of Philadelphia at its annual meeting and outing at Ardmore. Harry J. Noyes, Fire Association, was elected first mate and A. J. Cullen, New Hampshire, became purser-yeoman. The club comprises 76 marine insurance underwriters.

## Agent, Broker Qualification Bill Shaping Up in Mo.

An agents and brokers qualification bill acceptable to nearly all segments of the business and designed to protect the public from incompetent service will be presented at the 1955 session of the Missouri legislature. It is probable that all phases except life insurance will be covered.

## C. B. Mackinney Retires

Charles B. Mackinney has retired as vice-president of Starkweather & Shepley agency, Providence. He joined the company in 1899 as an engineer and subsequently supervised the engineering, inspection and fire departments. He is a founder of National Fire Protection Assn. and a past president of Rhode Island Insurance Agents Assn.

During the first world war Mr. Mackinney was a fire protection engineer with the Navy department.

## Fire Association Names Hopson

Robert G. Hopson has been appointed casualty underwriter at East Orange, northern New Jersey service office of Fire Association and Reliance. Joseph G. Junior is resident manager there.

## WANT ADS

Rates—\$18 per inch per insertion—1 inch minimum. Limit—40 words per inch. Deadline 5 P. M. Friday in Chicago office—175 W. Jackson Blvd. Individuals placing ads are requested to make payment in advance.

THE NATIONAL UNDERWRITER

### —ATTENTION—

#### (ASSISTANT) OFFICE MANAGERS

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#### ACCIDENT AND HEALTH UNDERWRITER

One of the leading and most progressive multiple line insurance organizations in the country is seeking an outstanding underwriter who is capable of designing and expediting the state filings of individual accident and health policies. This is a top opportunity for a man with outstanding ability who wants to live in the midwest. In your letter give us in full detail all personal and work history. Address Z-15, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### OPPORTUNITY

Due to illness of owner, one of the largest and finest insurance agencies will be offered for sale. Once in a life time opportunity. Prospective buyer must be of fine character and be able to finance \$36,000 deal. Agency located in Upper Michigan. Give full particulars in first letter. Write Z-35, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### INDIANA STATE AGENT WANTED

Progressive Stock fire insurance company has opening for state agent and manager of its Indianapolis office. Excellent opportunity for aggressive young man with underwriting or field experience. Address M. C. Patton, 309 W. Jackson Blvd., Tele: Harrison 7-6670, Chicago 6, Ill.

#### WANTED CASUALTY SPECIAL AGENT

By old responsible Casualty Company Young Man with some casualty underwriting experience in Midwest operating from Des Moines. Right man can make excellent future for himself. Address W-90, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### WANTED

Casualty Underwriter for fast growing Kentucky General Agency. State experience and territory with salary expected. Reply Box No. Z-45, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### SUPERVISOR

Inspection And Engineering Department Rapidly expanding, multiple line stock company offers an excellent opportunity for a man with fire and casualty inspection experience with an engineering background, to head a new department supervising the work of ten inspector-engineers in the Midwest. Should be familiar in all phases of multiple line inspections and loss prevention work (except Workmen's Compensation) and be capable of hiring, training and supervising the department. Prefer man with Inspection Bureau training but insurance experience essential. Salary open, plus many attractive employee benefits. An opportunity well worth your investigation. Address Z-31, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### WANTED

Multiple Line Special Agent with Fire emphasis. Territory Illinois. Real opportunity for hard worker. Give full details to Box Z-40, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### WANTED

Young man with knowledge of casualty or fire insurance qualified to service existing accounts and develop new business for established agency in Detroit, Michigan. Salary open. Wonderful opportunity for advancement. State age, experience, marital status and other pertinent confidential information. Write Box Z-43, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### AVAILABLE

Thoroughly experienced Life, A & H agency man available Minnesota or West Coast territory. Graduate of LIAMA Mgrs. School. Present company 15 years. Built present five million agency from scratch. Good reason for change. Good references. Reply Z-34, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### KENTUCKY-TENNESSEE TERRITORY

State Agent wanted to supervise Multiple Line Company operation. No Bonds or Compensation. Prefer man under thirty-five years age. Salary commensurate with ability. Excellent opportunity with aggressive Southeastern Stock Company. Write Z-39, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.

#### IOWA OPPORTUNITY

Prominent Marine-writing Company desires Iowa field man. In replying write fully regarding education, military service, experience and other qualifications. Address Z-44, The National Underwriter Co., 175 W. Jackson Blvd., Chicago 4, Ill.



# Fire and Casualty Insurance

## COMMENTS - TRENDS - OBSERVATIONS

### Commercial Fidelity Losses Point to Variety of Risk and Bond Inadequacy

Because the incidence of commercial fidelity losses has been steadily increasing in recent years, several of the sureties that write a large volume in this field were asked for examples of losses. Since many of the losses in this field, probably a considerably higher percentage than in the financial world, find insured with inadequate bond amount, the sureties were asked for examples of underinsurance. Consequently, a good many of the losses presented below illustrate the dangers of overoptimism of insured at the time he bought a bond to cover his risk.

A large mercantile house in a mid-western city placed full confidence in the secretary-treasurer in the management of its affairs. He was a leading citizen of the community, honest, religious, happily married and the father of several children who were being given the advantage of a higher education. The auditors put in their appearance and in the course of their examination questioned one item because there was no invoice to support a payment entered on the records. The secretary-treasurer was called on for an explanation.

He then confessed that he had been defrauding the company for a number of years but was able to keep his acts concealed. The mercantile house had a branch in another city. The branch manager would periodically send through a draft to cover operating expenses. The secretary-treasurer would then draw a check in the amount of the draft, sign it and have it countersigned by another officer. They were legitimate transactions but he went further. When needing money he would draw a check for the amount he needed, sign it and have it countersigned by an officer other than the one who countersigned the checks which were used to take up the drafts. However, he always explained to the countersigning officer that the check was to take up a draft when actually none existed. The checks were then cashed and the proceeds pocketed.

When the audit was completed it revealed a shortage in excess of \$70,000. The bonding company paid the penalty of its bond, \$50,000. Some recovery was made but the mercantile house still had a substantial excess loss.

In one case, insured had employed a 38 year old single man as chief accountant or office manager. This employee was in complete charge of the accounting system. He handled disbursements of cash, but had no authority to sign checks.

The employer company had rather extensive operations in the oil business, and it often became necessary for

the insured to obtain a cashier's check from its bank to be used as a bid deposit, or for some other business purposes. Normally, insured used a voucher type of check, in which an explanation of the purpose of the check was placed on the bottom half of it, which was separated from the top half by perforations.

The employee's method of embezzlement was to prepare company checks with bonafide explanations on the voucher portion, present them to the proper offices for signature, subsequently tear off the voucher portion, and present the check to a bank, and buy with it a cashier's check in his personal account and subsequently of course make withdrawals therefrom.

This was his main device to embezzle, although he was also guilty of embezzling some cash and forging endorsements on company checks.

The bond was a commercial fidelity bond which had originally been written with a penalty of \$100,000, but which subsequently had been reduced, at the request of insured, to \$25,000. The employee's defalcations extended throughout the entire period, and by audit it was determined that while the bond penalty was \$100,000 he had stolen \$15,272, but later, during the period when the bond penalty was only \$25,000, he had become bolder, and had misappropriated approximately an

additional \$135,000. So, of a total loss of \$150,000 suffered by insured, it received payment under the bond of about \$40,000.

In another case, insured was a hospital under a blanket position bond, with a penalty of \$10,000. Insured's chief accountant, within two months after he was hired, began manipulating deposit slips and cashier summaries by withholding Blue Cross checks and subsequently depositing them to cover cash he had withdrawn. His total embezzlement over a ten-month period, at the end of which he was discovered, amounted to \$15,780. The bond was \$10,000.

A cemetery association in a northern state had as its treasurer an outstanding citizen in church as well as in civic affairs. He was also affiliated with numerous other organizations in positions of trust but temptation and the desire to live up to his reputation was too much for him. He started off by taking small amounts, always with the intention of making repayment, but that time never arrived. Finally an audit showed a shortage in excess of \$21,000. The surety with a bond of \$25,000 made full reimbursement. However, his speculations in connection with his other activities amounted to thousands of dollars, most of which was not covered by a surety bond and resulted in a complete loss to the various concerns involved, both business and charitable.

Claim was filed under a primary commercial blanket bond in penalty of \$200,000 for fraudulent acts of a vice-president of insured. The loss alleged was approximately \$2,000,000 caused

by the principal selling alcohol and whiskey to dummy corporations at a price below OPA ceiling prices.

The principal and various confederates who were officers and sole stockholders of the dummy corporations resold the alcohol and whiskey to legitimate concerns at a substantial increase in price, frequently shipping directly from insured's warehouse to the ultimate purchaser. Principal also sold barrels to insured's customers and obtained kickbacks and commissions through dummy corporations. He also obtained a commission on millions of gallons of grain alcohol he purchased for insured.

All of these transactions were without the knowledge or consent of insured. The principal died and insured brought suit against the deceased principal's estate for its loss of well over \$1 million dollars in excess of the surety's payment.

Shortly after the outbreak of the Korean war, a parachute company found business booming but couldn't get enough release boxes, furnished by a metal working concern. The assistant manager of the company told the president that the metal company's output was being held up due to a lack of capital and suggested that the problem could be solved if the parachute company advanced them money against future orders. To further impress his loyalty on the president, the AM informed him that the manager did not like the idea of helping the metal company, hinting that his feeling was inspired by an ambition to form his own company to compete with them. The manager was soon released, with the AM becoming the new manager.

Business continued to boom profits reached a new high. Ostensibly the new manager had helped to create this excellent condition. But when an outside auditing firm moved in, the picture changed considerably. Invoices were marked paid, yet the auditor could find no notices of receipt. When questioned, the new manager explained that the advancement of funds was in keeping with their policy to help the metal company. This policy, he added, was approved by the president.

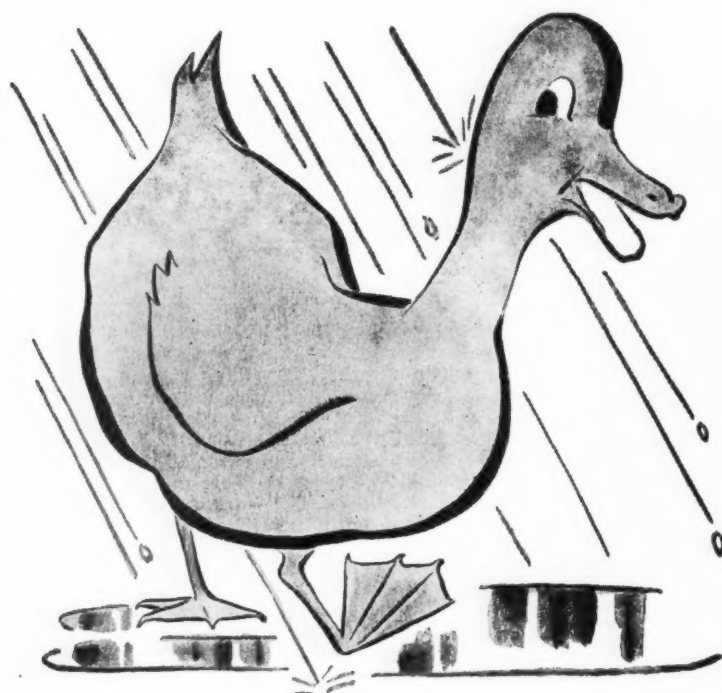
Next, the auditors declared that some of the release boxes had been paid for more than a year before, although they still had not been received. Then, they proceeded to the shipping room and, after examining the boxes which cost the company \$35 each, determined that the boxes were reconditioned ones and could be got for \$10 each. When the president was told of these discrepancies, he suggested that a former employee must have been responsible. The auditors argued that the transactions took place after that man had left the company.

When faced with the charges, the manager confessed that he had, with the aid of a key employee in the metal

(CONTINUED ON THE NEXT PAGE)



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company, embezzled about \$200,000. This included his ordering 1000 boxes instead of the 100 originally ordered by the company; thus, the company was charged for the 900 boxes never received. Also, the conspirators substituted reconditioned boxes, charging the company for new ones and splitting the proceeds. They were motivated by an ambition to start their own company. Bond, \$10,000.

One manufacturing company sustained at a branch plant a loss of \$185,000, for which it was adequately bonded. The plant accountant took the money over a six year period and used it to finance personal ventures, paying employees of these ventures out of company funds. He withheld funds received from the sale of scrap, forged endorsements, and made unauthorized withdrawals from petty cash by submitting false petty cash vouchers and expense accounts.

Another loss, one of \$61,139, involved a labor union local. Here the bond on the financial secretary was \$2,500, and the loss to insured was \$58,639. The thefts occurred over a period of about four years and the money was spent on extravagant living. There was collusion with a secretary-bookkeeper. The financial secretary withheld dues, sold office furniture, and even a car that belonged to the local, withheld refunds, over-charged new members and kept the difference, etc. The books were supposed to be audited every three months by a union auditing committee but when the auditing committee called on the man he laid a gun on the desk and threatened to shoot anyone who touched his books. The committee left him alone and did not report this strange situation to the parent union. A union auditor was supposed to go over the books once every six months, but he was allegedly incompetent and when another auditor was appointed it took him six months to clear up other shortages so that he did not get to the big one until six months had gone by. It then required several months for him to investigate the thefts in detail.

A dairy products company had a primary commercial blanket bond of sufficient size to cover a loss of \$149,000 caused by a division manager in a period of about seven years. With a relative, he worked this scheme: the

relative sold the company second-hand automobile equipment at prices greatly in excess of the amount reported to the company and the two pocketed the difference. He also used company employees in some private real estate operation. There was a considerable recovery.

A fraternal benefit society had a \$40,000 position schedule bond and suffered a \$90,000 loss. The treasurer withheld funds from deposit in the bank, ordered bank statements and deferred making deposits.

The branch manager of a financing firm started kiting fictitious loans and managed to cause a loss of \$44,000, with insured paying \$26,000 because of the insufficiency of the bond. The manager prepared fraudulent financial statements and chattel mortgages to support the fictitious loans. He continued his defalcations for about four years.

An American Legion post had a \$5,000 bond and suffered a \$15,000 loss. The secretary, in three years, managed the theft by taking cash and failing to keep proper records.

A retail clothing store with a \$2,500 bond had a \$4,648 loss. A porter, it was discovered, had been taking merchandise over a period of two years, removing it from the premises when he took the parcel post to the post office. He spent the proceeds living beyond his means.

A cashier, employed six years, was able to steal thousands of dollars from a small department store by using an old, well-known scheme which insured should have detected within a few months.

Customers who returned a purchase for refund were directed to a floor manager or section manager. They surrendered the returned item and the sales slip. The authorized employee signed the slip and handed it to the cashier. She paid the customer out of the cash register and placed the signed sales slip therein, thus keeping her cash in balance.

Although every customer receives a sales slip with every purchase, many just drop them on the floor and walk out. The cashier saw the advantage of picking up these discarded slips, so, during her morning and afternoon rest periods, when she was free to wander about the store, she made a practice of securing as many fresh, unrumpled

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slips as possible. Then she forged authorized signatures thereon, placed the slips in her cash register and pocketed the cash.

Eventually, the management became aware of excessive inventory shortages in certain departments. For two years, they watched the employees in those departments. The shortages continued. The mystery was not solved until, one evening, a checker asked this girl to open a package she was carrying out of the store. When it was found to contain merchandise clearly stolen from the counters, she was taken to the manager and questioned. There, she admitted having stolen \$6,500 in cash and merchandise. She explained her method and insured began a check of all refund slips. Unfortunately for insured, it had destroyed all sales slips prior to the last two years. Nevertheless, among the slips available, they found \$23,000 worth had been forged by this girl.

The inventory shortage for the four years was \$66,000. Because the policy was in force for only a part of the time and because insured frankly admitted it had been remiss, the claim was settled for \$38,000.

A bookkeeper-cashier is a dangerous combination. The branch manager of an automobile sales company played the horses moderately and impressed his bookkeeper-cashier with his ability to pick winners. Eventually, he was able to persuade the young man to "lend" him funds from the cash drawer so he might realize larger profits. Whether or not he picked any more winners we do not know but the operation was interrupted six months later when the home office decided to circularize all outstanding accounts. Of them, \$11,000 were found to have been paid. Of this sum, the foolish boy received only \$500; the manager had gambled and lost the balance. Bond, \$7,500.

This case involves an attractive well-dressed and efficient buyer in a New England women's wearing apparel store, who used her position of trust to enrich herself to the extent of \$5,000 at the expense of her employer.

The operation of the store was similar to that of the average well managed establishment of this character. The usual safeguards were in effect to prevent various types of employee dishonesty but the system fell when the buyer, who was charged with checking others, needed someone to check on her. She removed articles from stock and placed them behind a service desk. At this point a portion of the sales tickets attached to the dresses was removed to indicate a sale was made but not recorded. A few days later, at a time when the service desk girl was at lunch, she prepared a refund form in the name of the fictitious purchaser, with fictitious addresses. These refund forms bore her signature of approval, which was necessary on all such transactions. By making it appear that these articles were actually purchased for cash it was not difficult to get a cash refund for the alleged customer and the articles were then returned to stock.

The operation was conducted over a period of approximately two years and while inventory showed more than a normal shortage it was felt that clerical errors, shop lifting and inside theft of merchandise caused the discrepancies. The buyer assisted in making certain investigations to ascertain how the discrepancies were occurring and in this manner, of course, she was able to keep suspicion from herself. The

employer finally engaged private investigators and after a while suspicion was directed to the buyer in connection with the refund slips. Handwriting experts concluded that the alleged signatures of the customers on the refund forms were actually the writing of the buyer, even though an attempt was made to disguise the writing. She was watched very closely and at a time when she was ready to put through another fictitious refund, bills prepared with fluorescent powder and numbers recorded were given her. She

was interrogated and submitted her purse for examination, which revealed the marked money. This led to a full confession and reimbursement by the insurer.

The buyer obtained another job at about half of the salary paid by her former employer. The chances of salvage are remote.

A 60-year old widow, employed by a finance company for 15 years or so, walked into the manager's office one morning and told him she had stolen almost \$6,000. She was a bookkeeper-

cashier, kept all records, handled all cash, made all deposits.

She had two worthless sons who were too lazy to support their families so "grandma had helped look after the children out of her small salary." Six years previously, with the grandchildren's needs increasing and the cost of living soaring, she started stealing from her cash, always expecting that her beloved sons would justify her hopes, find steady jobs and repay her. Now, however, she was no longer

(CONTINUED ON THE NEXT PAGE)



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able to manipulate the shortage nor bear the strain of trying to conceal it, so she confessed.

She had not falsified her books. She merely delayed her bank deposits using today's collections to cover yesterday's shortage. Her books had been audited many times during the six years but she always escaped detection by saying the bank deposit was in transit. Bond, \$10,000.

Store executives couldn't understand why a girl who had been with the company for 17 years and who had advanced to district supervisor would suddenly request to be "demoted" to store manager with a cut in salary and longer hours. She told them that she wanted to be located near her mother who lived alone and also that she didn't want a position that demanded so much responsibility. Insured granted her wish.

When she began working at the store, the other employees eyed her with suspicion, but after a few weeks relations were no longer strained and business prospered.

The manager was absent from the store on pay day when the new district supervisor arrived to distribute pay checks. She noticed that a Laura Pasternack was not there to receive her check. The employees told her that Laura had left about a month before. After checking, the supervisor noticed that the records indicated Laura Pasternack had worked up to that day.

When the manager was called into the executive offices to explain, she confessed that she had forged the paychecks not only of Miss Pasternack but of other employees whose resignations she had neglected to report to the office. In this way, she was able to supplement considerably her cut in pay. In addition to forging paychecks, she admitted that she sold merchandise without ringing up the sales. Spoilage items, for which the store made a liberal inventory allowance, were taken out of stock and sold to her neighbors.

(This is part one of a resume of fidelity losses, the remainder of which will be presented in a later issue.)

## Explains Alien Insurers Procedures in N. Y.

The procedure for alien insurers doing business in New York to be absorbed into domestic companies was explained by H. P. Klein-Smith, senior examiner of the fire and marine section of the insurance department's property bureau, at the in-training program for examiners.

The trusted surplus statement, he said, is required annually of all alien insurers doing business in the fire, marine, casualty and life fields. This statement is in addition to the regular annual statement required of domestic insurers. It specifies in detail the admitted trusted assets and liabilities and the permitted deductions therefrom to arrive at the trusted surplus, which is used as a measure of the solvency of the U. S. branch of the alien insurer.

He also discussed the qualifications of the U. S. manager and the U. S. trustee. Under an amendment incorporated in the law in 1951, domestic companies may be organized for the purpose of acquiring all assets and liabilities of the U. S. branch of an alien

insurer. One such company has been totally absorbed into a domestically owned company and another is in the process of such a change, he said.

## GAB Promotes Two in New York Offices

General Adjustment Bureau has appointed Earl F. Leach assistant general manager of the eastern department and W. D. Venable executive assistant in the national office. Both offices are in New York City. Mr. Leach joined the bureau in 1930 and most recently was executive assistant in the eastern department, as was Mr. Venable, who has been with GAB since 1937.

## Mariners Elect Nicholson

Mariners Club of Philadelphia at its annual meeting at Ardmore, Pa., elected William L. Nicholson, Home, skipper; Harry J. Noyes, Fire Association, first mate, and A. J. Cullen, New Hampshire Fire, purser-yeoman.

United Benefit Fire of Omaha has withdrawn from Ohio.

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## Larger Role of Actuary, Reinsurance, Electronics Eyed by Actuarial Group

About 100 members, wives and special guests attended the spring conference of Casualty Actuarial Society at Lenox, Mass. The program was of perhaps more general interest than usual. Seymour E. Smith, assistant actuary of Travelers, discussed the much broadened function of the actuary with the development of rate regulation and growing interest in and concern with the price of the insurance by the public.

One of two panels that featured the program dealt with an examination of rate regulation 10 years after the S.E.U.A. decision. The other concerned catastrophe insurance. At an informal dinner, Arthur S. Kuenkler, actuary of U.S.F.&G. acted as emcee. At this function Arthur D. Cronin, of the Boston agency of Kaler, Carney, Liffler, & Co. of Boston, was the principal speaker. The research committee presented a report which emphasized the need of insurer personnel adapting itself and its procedures gradually to the development of electronic equipment.

Rate regulatory laws, inflation, multiple line legislation and other changes all have had and continue to have various effects on the business, but all, in common, call for an increasingly expanded role by the actuary, Mr. Smith said. More capable actuaries are needed, and they must also be familiar with many more aspects of the business than has been traditional. This applies to internal operations and to many functions outside of company offices.

In casualty insurance until recent years actuarial functions have, with certain exceptions, been primarily concerned with statistical problems and establishment and maintenance of proper reserves, with occasional consultation on rating problems. The changes of the past few years have profoundly affected this picture, and even more changes undoubtedly are coming.

Laws and regulations of rates have in varying degrees affected the whole pricing structure of a substantial portion of the business, he said. Since most of these are comparatively new and there are many views as to proper application, it will be some time before it can be clearly determined exactly what they do and do not mean. But the price paid by a policyholder, it is clear, must meet certain standards, and there will be a far greater requirement for explanation and justification of rates than in the past.

The demand has tremendously increased for actuarial talent and for talent with a broader understanding of insurance functions than previously, he declared. The demand comes from individual insurers, rating organizations and regulatory bodies. The actuary must be more than a pure technician. He must be familiar with major underwriting considerations and problems, and with the problems and aims of the sales establishment. Rates may be calculated with wondrous mathematical precision but are no good if they appear ridiculous in a competitive market. And they must produce a profit for the company.

He must be familiar with rating laws and regulations in developing rates to meet the applicable standards,

and subsequently, know how to draft filing memoranda, prepare reporting exhibits, participate in conferences with regulatory officials, or present testimony at full dress public hearings. He may be subjected to intensive cross-examination on all aspects of the filing.

Another aspect is the substantial increase in interest by the public in the price it pays for insurance. This may be a temporary result of new regulatory laws and post-war inflation, or it may be a growing and permanent development in the business. The manner in which this problem is handled in the immediate future will have a considerable bearing on the extent of difficulties of the business in the years ahead. The public concern over the insurance price varies from place to place and between individual coverages. It also arises in many forms, as

an investigating committee or a commission appointed by a state legislature, as complaints raised by local public officials as to rates, as dissatisfaction expressed by trade associations or other groups, or as a demand for an explanation by an individual policyholder as to why his rate is what it is.

The problem in almost all instances is satisfactorily resolved by a clear and complete explanation of the items affecting final cost. This sounds simple, but calls for a considerable amount of talent—actuarial knowledge plus

(CONTINUED ON THE NEXT PAGE)



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the ability to express it articulately in clear and simple terms. Needed are familiarity with the many service operations performed by insurers so they may be thoroughly explained and the effect on final price may be justified. Basically what is needed is a combination of actuarial ability, insurance knowledge and an appreciation of public relations.

Presently, there is a shortage of actuarial talent, which is the product of extensive education. He noted the efforts in this direction by the society, including the examination syllabus revision with a further revision scheduled for the near future, development by the educational committee of presentations of formal papers needed on current topics of importance, panel discussions which he urged to be continued and possibly expanded, increased membership, and development by individual members of actuarial ability in their own offices through encouragement of able young men to study for the examinations of the society.

The panel on property catastrophes had Donald C. Bowersock, president of the Boston; John A. Diemand, Jr., vice-president of North America; Emil A. Goerlich, vice-president of Excess Management Corp., and Ambrose B. Kelly, general counsel of Factory Mutuals, as participants. Winfield W. Greene, reinsurance intermediary of New York City, was moderator.

No large insurer has failed because of a catastrophe since modern reinsurance came into being, Mr. Goerlich commented. Insurers and reinsurers have been living with catastrophes quite satisfactorily. Last year the number of catastrophes seemed to be greater than any previously recorded. Yet the 1953 experience did not indicate there is a trend toward an increase in the number of windstorms, he said. The 35-year tornado picture shows a wide variation in their number and severity.

The November, 1950, northeastern storm caused more damage than any other of which there is a record, he noted. Yet it has been computed that the 1938 storm in New England would have been more destructive in dollars if it had occurred in 1950 with a greater amount (about 75%) of insurance at inflated values.

The 1953 storms damaged property of which about 85% was insured. Not only has the amount of insurance increased, but the premiums have increased also; in New England, extended coverage rates generally have doubled.

The 1950 storm caused his group a loss which was more than 100% of total premium income during the year, he said. Much of the loss was actually charged to the next year. Many primary insurers would have found it difficult to withstand the strain of a single loss amounting to more than 100% of total premium income. But Excess Management distributes its liability among a number of companies, each bearing a small loss. Excess Reinsurance Assn. now has 30 members and the Casualty Reinsurance Assn. 26.

Such catastrophes, while terrible enough, often have a salutary effect. The 1950 storm changed the underwriting approach of Excess Management and that of primary insurers. It caused Excess Management to check carefully into over-all liabilities, both in total and by contract. It increased retentions so that it now believes they are nearer proper amounts, and it in-

creased the rates to include recovery of losses over a 10 year period.

Many companies currently are paying higher premiums for their catastrophe reinsurance than they did previously. These higher premiums are establishing larger reserves with reinsurers. This is much better than for a company to set up a catastrophe reserve of its own under present tax laws. These require that such reserves be established either out of surplus or out of earnings after taxes. Thus a dollar of earnings would create only a 50 cent reserve. The same dollar paid to a reinsurer as a reinsurance premium is considered an expense and may be deducted from earnings for taxes. The premium dollar consequently purchases almost double the catastrophe reserve which a company can set up itself.

Also, an insurer may suffer a catastrophe loss before its reserve is large enough to equal the loss. By paying it to a reinsurer, it immediately sets up a credit, the limit of liability of the policy, which may be paid back out of future earnings. That is, if a company's loss exceeds the premiums paid

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in, the debit item on the insurer's books will be spread over a period of years.

Primary insurers can help their own catastrophe situation if they increase deductibles and insist upon insurance to value. The latter is particularly important, Mr. Goerlich said. He feels that all policies should contain a coin-surance clause, even dwellings, so that insurance shall be at the value, or at least 80% of the value.

In addition, primary insurers should be sure they have a proper spread. Excess Management asks each of its reinsured to break down its EC premium income by states. A good distribution merits a lower rate. In rating excess of loss contracts, it always checks the company's wind premium from Florida and Texas. The companies with large writings in those states are charged higher rates. For some time primary insurers have been restricting the writings in Florida, particularly in Dade and Broward counties, and in the Gulf coast section of Texas. With better spread and use of deductibles in these regions they have reduced losses considerably and improved the reinsurer's experience.

As to other catastrophes such as earthquake, good distribution is essential, he said. Underwriting and selection of risks with an eye to each risk for catastrophic possibilities will help. Selection of risks constructed to resist earthquake shock, for instance, is very important. Companies might give premium credits for better risks or charge for increased hazards, for example an additional charge for an outside aerial or a reduction in rates for wind resistive roofs as in fire insurance rating of fire resistive roof coverings.

Property catastrophes cause immense adjusting problems, something casualty companies seldom experience. However, new loss procedures and catastrophe programs have been set up by company adjustment bureaus. These measures will help.

Consequently, with proper reinsurance, bolstered by greater use of deductibles and care in underwriting and loss adjusting, primary insurers will not have much difficulty in living with property insurance catastrophes, he said.

Mr. Diemand commented that a catastrophe is not to be measured by the extent of any particular loss but by its impact on a company's finances. A reasonable definition of catastrophe is an event or series of events which impair a company's resources to the point where it must retrench its operations. A mere underwriting loss of a few loss ratio points is not necessarily a catastrophe. Those who have been in the workmen's compensation business know that a state legislature can do them more damage in enacting a single bill than would be caused by all the tornadoes in an entire year.

Reinsurance is, of course, of considerable assistance in insulating a company from the vagaries of windstorms and conflagration. Many excellent reinsurers are ready and willing to afford catastrophe protection. However, it must be remembered always that reinsurance is not a magic device to guarantee an underwriting profit. If a primary insurer spends too many dollars on reinsurance, there will be none left for its profit. Much as a reinsurer enjoys getting business, he urges insurers to remember that there is such a thing as over-reinsurance.

Companies are obliged by law to maintain surplus and they must be

prepared from time to time to dip into surplus to pay losses. That is what it is there for. Sound underwriting practices and adequate reinsurance may go a long way to soften the impact of adverse experience, but eventually a company must be prepared to use its own resources.

There is much to be done, he believes, in way of establishing stabilization reserves so that a company can, in good years, lay aside a portion of its underwriting profit, free of taxes, to be used for paying losses in bad

years. The problem is more acute for stock companies than for mutuals and would require revision of existing tax laws. It is not an unreasonable proposal and it would surely result in savings to the insurance buying public.

Mr. Kelly said there seems to be some concern not only with the present rates for catastrophe reinsurance but also with the possibility than another bad year might make the price of such reinsurance so high and the capacity so limited that insurers could not secure adequate reinsurance.

The problem is not nearly as serious as the alarmists have believed, he said. The tremendous growth of EC in the last 20 years has given insurers a substantial exposure to catastrophe wind losses. The severe tornadoes of 1953, the November windstorm of 1950 and periodic Florida hurricanes are normal. There has been no fundamental change in the storm cycle for tornadoes, hurricanes or straight blows, judging by the records of the weather bureau. Windstorm cover is catas-

(CONTINUED ON PAGE 26)

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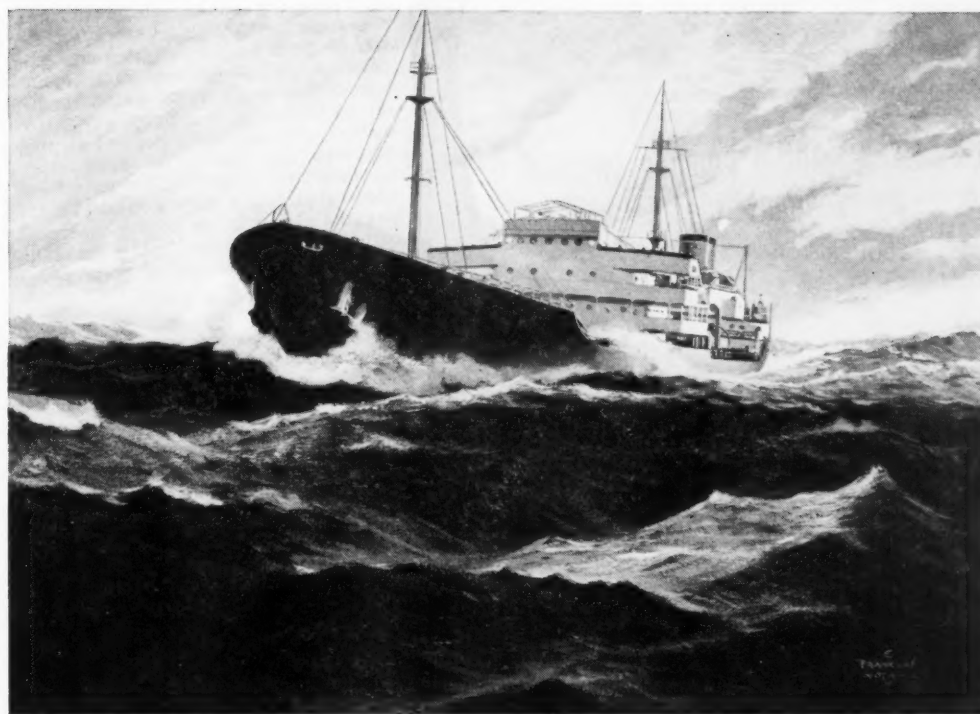
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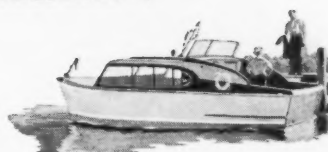
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### **Wider Role of Actuary Discussed by Smith**

(CONTINUED FROM PAGE 23)

trophe loss cover. Consequently, insurers must include in their rate formulas adequate provision for such loss and expect to pay to excess reinsurers a substantial part of the wind and EC premium received.

Earthquake is even more catastrophic than windstorm, and any insurer operating in this field must expect alternate long periods of favorable experience with sharp catastrophic losses. When the next major earthquake strikes in a heavily populated district with extremely heavy loss, the business will recover substantial amounts from catastrophic reinsurance and will probably call up on surplus to pay the claims. This is the inherent nature of the business and it should not cause undue concern to the property underwriter.

Despite severe windstorms in the last five years, companies have shown steady increases of surplus. The basic reason for accumulating large surpluses is to have necessary reserves to pay catastrophic losses. It would seem that the complaint of many insurers is that catastrophes require them to use their surplus for the purpose for which it was designed. If insurers expect reinsurers to protect them against loss in surplus as the result of catastrophic losses, they must expect to pay in premiums the percentage of their over-all rate which is loaded into the rating formula for catastrophe purposes.

What is a catastrophe loss? What loading has been placed in the rate formula for catastrophes, and is it adequate based on the experience of at least 10 years? If there were answers to these questions, it would be easier to decide whether the recent series of catastrophe losses indicate an error in previous calculations or whether they are well within the boundaries of what the business regarded as possible.

What is the proper handling of catastrophic losses from a statistical standpoint? It is not only necessary to maintain accurate records of catastrophe losses to tell whether the loading is adequate. It is also necessary to deduct such losses from over-all experience to determine if the rate level

for each classification is correct. If this is not done, there is a dual charge for catastrophe losses in the rate formula. Proper premium must be shown for EC if losses are to be charged against it. Any plan of rating under which abnormal charges are made must be coupled with a statistical plan under which wind losses will not be charged to EC but against the hazard for which the basic premium is collected.

Supervisory officials might well review the statistical handling of a catastrophic losses to make certain that losses follow premium, he recommended.

The talk is nonsense that large scale electronic computers can do underwriting, the research committee of the society reported at the conference. The quality of experience and of judgment needed for mature underwriting is not in the realm of electronic brains, giant or otherwise, the report declares.

What may be feasible is to store the company's prohibited lists, doubtful lists, and line guides, so that the machine can be used to process to completion all business not subject to underwriting doubt in any appreciable degree and to throw out for human consideration only that business which needs true underwriting judgment. Dudley M. Pruitt of General Accident is chairman of the research committee and made the report.

No detailed blueprint of the automatic office has been drawn yet, he said, but considerable thought has been devoted to the problem by fire and casualty men. The business may be on the threshold of some radical changes stemming from electronics developments, and there are matters of preparation individual insurers in the business could well be taking. One area of promise for these machines is registration of premiums and preparation of renewal policies in automobile lines. Progress currently is being made to program them to do a considerable amount of coding, premium checking and detailed card punching, and to compute at renewal time a premium based on revised rates.

The report cites, among other examples, the fact that private passenger automobile BI and PDL rates for classes 1A, 1B, 1C, 2A and 2B all are normally fixed percentages of the class 3 rate but with exceptions. The fixed percentages make for economy in electronic computation, the exceptions are expensive and machine capacity used in this way might be more profitably employed in other operations. Some codes are logical, others are not. A logical code bears a mathematical relationship to the categories being described, which simplifies electronic operation. In future code assignment, it would be desirable if logical considerations are more seriously considered. However, these machines can and should handle valid, useful exceptions. They are more qualified for dealing with unrelated material than previously used mechanical devices, and it is extremely difficult to state a normal clerical problem which a giant brain cannot solve. But the machines show clearly how much it actually costs to enjoy unrestrained, illogical and unnecessary deviations.

The committee outlined a program of company preparation for the electronic age which would help achieve a smooth transition over a period of years. It recommended that insurers:

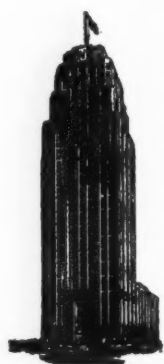
Set up an electronics coordinator to study and foster use of electronic

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equipment. Keep top level executives posted on developments to achieve executive appreciation. Stimulate supervisory attention to look for all possible areas of mechanization.

Also, gradually build employee interest and recognize the impact of the technological change on employee morale so that though their jobs may change they will realize greater overall operational efficiency will always result in additional and better jobs. Prepare operation outlines of all present procedures, a good practice whether electronic equipment is ever used or not. Pursue a program of procedure simplification to determine which variations will be permitted and which exceptions must be eliminated, with similar operations in various departments integrated into the single spot where it would be best formed—a matter of plain good management anyway. Develop a comprehensive master plan on how complete mechanical handling should be performed throughout the organization, utilizing all electronic equipment that is justified. Take steps bit by bit to put into operation the segments of the entire program, with individual operations handled as separate studies and conversions so long as they advance toward the long range goal.

### Says Fire Protection Program Most Important

One of the most misleading phrases in modern business usage is "the loss was fully covered by insurance," Chester I. Babcock, head of National Fire Protection Assn., said at the meeting of New York chapter of National Insurance Buyers' Assn. in New York City.

This is particularly true about fires, he said, because serious fires usually involve many uninsured and uninsurable losses.

He warned that any insurance buyer who thinks his property is fully covered by an insurance policy against loss by fire is deceiving himself. Adequate protection must include, in addition to insurance policies, a sound fire protection program to prevent serious fires from occurring.

Citing cases from the 293 largest fires of 1953—a loss of more than a quarter million dollars each—he pointed out that most disastrous fires originate with a violation of the fundamental principles of sound fire protection. He urged buyers never to forget that every fire destroys forever something of value, the insurance premium paid is determined to a large extent by the aggregate value of material destroyed by fire and that there are many indirect losses not ordinarily covered by an insurance policy and others which cannot be covered.

None of the four principles of fire safety, prompt fire detection, prompt alarm transmission, effective fire attack, subdivision of areas, alone will guarantee protection against a large fire loss. Serious fires are, without exception, due to a combination of fire protection weaknesses. It is not delayed detection alone, but delayed detection plus large area; not just delayed alarm transmission, but delayed alarms in combination with closed sprinkler valves, excessive area and the like, he said.

### Muirhead to Employers

Cecil N. Muirhead has joined the inland marine department of the middle department of Employers group at Philadelphia. He entered the business in 1920 and in 1927 joined Appleton & Cox agency, New York, opening its Pittsburgh and Baltimore offices. He went with Providence Washington in 1946 in its Philadelphia office.

### N. W. Eyes Impoundment on Out-of-state Autos

Aimed at out-of-state drivers who escape payment for damages after accidents is a proposal coming up for a hearing June 29 by a legislative interim commission in New Hampshire to change state laws to permit seizure of an auto at the time of an accident if the owner cannot prove financial responsibility.

Other matters to be discussed at the hearing include a plan to increase liability coverage from 5/10/1 to 10/20/5; possibility of a special motor vehicle

court; relief from filing proof of financial responsibility; compulsory auto insurance and unsatisfied judgment plans, and merit and demerit ratings.

Ralph Gould, motor vehicle safety director, is chairman of the commission.

### New Empiro Member

Hartford County Mutual has established an inland marine department and at the same time has become a subscriber to Multiple Peril Insurance Rating Organization, marking its entrance into the casualty field.

### B. O. Evans, Glens Falls Ohio Manager, Retires

Bert O. Evans has retired as Ohio manager of Glens Falls group, which he joined in 1926 as special agent. He later was promoted to state agent and when the Ohio department was created in 1951, he was named manager. He entered the business in 1919 following a period of law practice in Knox county, O., during which he served for a short time as county prosecutor. He will continue to make his home at Cleveland.

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### Key Man Cover, Other A&H Markets Discussed in Panel

(CONTINUED FROM PAGE 5)

is created in which the corporation could profit from the insurance and the employee get nothing.

Last year 25 to 30% of the total A&H business written by his group was on key man situations, Mr. Larson said. It is a quite useful sales approach. It is not an opportunity for mass sales; the key men must qualify physically. But casualty local agents especially find it a good way to serve their commercial accounts and develop additional A&H. The great majority of his group's sales in this field run three or four persons to the case, though one has between 300 and 400.

If the benefits of key man coverage are payable to the employer, whether by third party application or by assignment, the employer cannot deduct premiums for income tax purposes, though he can if the benefits are payable to the employee, it was brought out.

The maximum weekly indemnity written for key men is \$125 for his company, Mr. Larson said.

Mr. Jones agreed that key man cover offers a big opportunity to salesmen. Mr. Parker said most of Guardian's key man insurance is paid by the corporation with benefits going to employees.

Mr. Perkins was asked if he gets much call from his salesmen for deductibles or long waiting period forms. On key man insurance, yes, he said. One trouble with key man insurance is that the man who asks for it or pushes for the plan is often impaired. It may be the president. Mostly such insurance is sold for the purpose of salary continuance.

What about frill coverages, such as specific indemnities for certain injuries? Mr. Smith said that his group had experimented with such policies for some time but found that the casualty local agent dislikes to sell this type of coverage. With the kind of client they have, they do not want to sell anything special because they do not want to get themselves in the position of leaving something out of a coverage they place on a good customer. They prefer, insist, upon a complete package.

Reginald Brock of Great-West Life said that 65% of the A&H sold by his

company is on its strip policy, a straight loss of time contract without waiting period for accident or sickness. Sickness need not be house confining. The policy pays two years for sickness and life time for accident.

In what income or occupational group is the business the weakest, or on what types of coverage?

Mr. Mueller said most companies are going after the medium and higher income groups. What about a policy or sales program for lower income people? The business is skimming off the top; there are a lot of people who need the protection who are not being sold.

Many life agents are not reaching the lower income market with life insurance, Mr. Anderson commented. Mr. Smith commented wryly that casualty agents say life agents are soaking up all the expendable income with life sales so the casualty agents can't sell A&H. He added that 90% of his A&S sales are on A and B occupation classes and in the higher income brackets. His agents, he said, make no attempt to sell lower income groups.

As A&H becomes more competitive, companies will need to move into markets that are underdeveloped, J. M. Wickman of Mutual Life suggested. Harry L. Graham of Bankers Life of Iowa said farmers buy only hospitalization; it is almost impossible to sell them A&H. Mr. Jones commented that it is up to company management to put in the hands of agents the tools with which they can develop other markets.

Many agents take orders for hospitalization because it is popular and easy to place, Mr. Anderson said.

He thinks there is a tremendous market for non-occupational coverages. Mr. Smith said his agents don't sell it.

As to major medical, Mr. Anderson observed that salesmen who make this approach often end up by selling hospitalization because the deductible and coinsurance frightens the prospects. Much of what major medical has been sold so far has been in the metropolitan areas, by brokers, in the high income classes. He believes a lot of education will, however, develop a big market for major medical.

How do companies use A&H to recruit new agents? Mr. Mueller said managers should not be blamed too harshly for failing to add as many agents as the home office thinks they should have. It is hard to get good men, whether in a home office underwriting department or in a sales office in the field. He believes general agents and managers are doing an excellent job screening men before hiring. They make a big investment in new men, consequently they are careful. Despite this, they sometimes recruit a character.

A&H does solve the problem of getting sales for the new man quickly so he can stay in the business. He cited the case of a salesman who failed in the life business and left it, but came back in by the A&H route and is now quite successful at both A&H and life.

How should the A&H opportunity be presented to the new man? Mr. Jones suggested projection of renewals and new business so he can see the effect on earnings. Mr. Perkins advised showing also other products the company has. He warned that managers howl for A&H and when they get it the company has to sell them on it all over again.

In training, Mr. Jones said the main effort with the new man is to get him

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to earning dollars. The older men won't really get into A&H enthusiastically until something happens; for example, he is asked by a client for A&H coverage. A&S fits in with the merchandising philosophy of Mutual Life, he said, the sale of insured income, and training is integrated with that for life insurance.

Mr. Perkins emphasized the wisdom of having underwriters know agents. In his company the underwriters present the contracts and play hosts to the new men, so that when the latter go out to sell they know well the underwriter who is going to pass on their business. Union Mutual has introduced the new practice of having the chief underwriter visit every agency.

His company leaves training to the general agent, Mr. Mueller said. The company has an A&H course and the home office grades the papers.

Mr. Smith pointed out that his company does not start new agents. All of Royal-Liverpool's training is for special agents and representatives. The local agents who sell the customers are already established.

On the casualty side, Mr. Larson said, there is a home study course for all lines with A&H featured, and the Aetna Casualty home office school has trained 4,000 agents. A&H is a very good line with which to demonstrate to the new man that selling still is needed in the fire and casualty business.

New York Life's A&S training is integrated with its life training course, Mr. Anderson said.

Has any training operation solved completely the problem of getting proper underwriting of the business in the field or the proper completion of applications? This question was left unanswered.

Does any life company use a special agent on A&H, Mr. Perkins wanted to know. Berkshire Life has half a man; he spends half his time on life. The results for A&H have been good. William Davis said State Mutual Life has a special A&H man who works out of the agency department, and this has proved effective.

Mr. Smith said Royal-Liverpool trained eight special representatives for A&H work and in a few months they were producing \$1,500 to \$6,000 of new commercial A&H business per month in areas that formerly had yielded \$200 to \$700 a month. This effort snowballs. The only way to get A&H business is to go sell it, he said. The long life of A&H business makes the investment of this kind of effort pay.

Al Hvale of Continental Casualty noted one advantage of developing special A&H coverages, that they have a low acquisition cost, and if a company has a substantial amount of this business it brings down the over-all cost of the business. Continental Casualty has a great many special agents.

J. H. Norton of Continental Casualty, New York, commented that the only way to sell A&H is to send someone out to talk with prospects, or to see that agents do this, and special representatives fulfill this purpose.

New York Life has A&S specialists in each of 11 agency divisions, who sell New York Life personnel and agents on A&S and A&S selling. They go out to some extent with agents to help sell but mostly they are keeping company personnel sold.

Mr. Smith said Royal-Liverpool has no persistency problem; he does not believe that other casualty companies

operating through the local agency system have one. Local agents use a different renewal method than life or specialty A&H companies. Most casualty insurers send out the renewal two months in advance, in many cases the agents deliver the renewal. Insured is not faced with an almost immediate demand for money. Occasionally the agent banks for the good customer, he keeps the business in force until the customer can or does pay. Local agents sell A&H to only their best customers, consequently there is no lack-of-money reason for lapse.

"Our problem is how to discontinue a policy once it is on our books," he said with some humor, "when insured gets old or becomes impaired." The level commission also is a strong factor in the persistency of business. It is just as remunerative for the agent to resell the policy on renewal as to sell it the first time. The policy gets glued to the customer, he commented.

The new sale is important, he added. Part of good persistency is new customers. Each policyholder on the books gets a year older each year; consequently, new customers have to be

sold to keep the over-all quality of the business up to level.

He predicted that in a few years the A&H business will be principally non-can. He thinks it may be the only way to stop the present tide of criticism. When volume was smaller, the public paid little attention to the business, but now that A&H is the third largest insurance line, the business is going to be continuously in the spotlight. Certainly non-can will cure the persistency problem.

The average life of the A&H policy (CONTINUED ON PAGE 35)

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## Meet Need of Buyer by Taking New Look: Cooke

(CONTINUED FROM PAGE 3)

sumer, and never mind what happens to the producer—and those which are designed to open the door to expansion for the producer, while at the same time making sure that the consumer gets a fair deal.

Because there are no government controls in England, in the day to day operation of the business there, the position of the underwriter is vastly different from that of the underwriter in the U. S. The position of the insurance buyer in each country is equally different. Some of these differences are striking.

Because of quite inflexible controls in the U. S. the insurance buyer who wants to cover a new business situation must first try to find a market that will accept a risk for which there may be no precedent. He may or may not find such a market here. In England, however, there is no such thing as trying to find a market. There is a market for any risk in which a genuine possibility of loss is involved. There is no such thing in England as lack of a market because of lack of precedent.

The American underwriter must constantly bear in mind the regulations of the state in which he operates before he can consider the possibility of accepting a risk, let alone quote it. In England there are no such hurdles. There is only one thing the British underwriter has to consider—whether he wants to underwrite the risk that is, whether there is a chance to give service and make an underwriting profit—and nothing else. It is as simple as that.

If a particular kind of business operation is found to be worth while in one country, it seems hardly in the best interest of another, whose background admittedly is different, to say: "Well, we just can't do that because our people are not accustomed to it." Should a worthwhile objective be discarded only because a different method might have to be devised to attain it? Is it entirely correct to say that certain things can be done in England, and not in the U. S. without making an attempt to look into whether the same objectives could be reached by the use of somewhat different methods?

For example, the roofs of many churches in England, particularly those dating back some hundreds of years, are largely made of lead. There has been a tremendous increase in the price of lead over the past few years, from 6½ cents a pound during the war to 14 cents at present—a little over 100%. The English criminal element, which can match that in the U. S. for skill and alertness to a good thing, was quick to see that at that price it would be remunerative to strip the churches of lead coverings. As a result, churches that had roofs at night found themselves without them in the morning. Normally, risk of theft of building or parts of building is not covered, but a market was immediately established against this risk. The majority of the churches in England now carry policies indemnifying them against this loss.

Another example: In the drive for exports in England, one order for heavy duty machinery such as mill or power plant equipment may have to be split up among as many as a half dozen manufacturing companies, each

producing different parts which have to be assembled to operate as a unit. Because there were up to six suppliers for one contract, the buyers, whether foreign governments or private companies, understandably demanded bonds guaranteeing that the equipment, when assembled, would work as advertised, and that there would be no confusion or argument about who would provide maintenance. This situation was met at once by the English insurance market with bonds with the specific purpose of covering all the manufacturers under one bond. In this way, the manufacturing and export houses were enabled to deal exclusively with their part of the job, without worrying about how they could jointly overcome the lack of a single point of responsibility which, up until the issuance of the bond, had made buyers reluctant to place their orders.

A further example is that of twin insurance, in existence for many years. The idea is to cover the immediate additional expenses to which the parents are put in such an otherwise happy event. Mr. Cooke conceived the idea some years ago that they would have even greater peace of mind if the sum insured was increased for other types of multiple birth. He amended his company's policy so that in the event of triplets it paid twice the sum insured, for quadruplets five times and for quintuplets ten times, at the same premium charged for twin insurance. Some months ago there was an endeavor by surgeons to separate Siamese twins born to West African parents. Following the publicity given to this case, and the expense involved in the operation, the policy was immediately altered so that the birth of Siamese twins now results in paying a loss on the same basis as quadruplets—that is to say, five times the benefits normally paid for twins, and this

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again without any increase in the premium. There is not a large business in twin insurance. But it illustrates how British underwriters are free to take voluntary action to make a policy give the maximum of protection to insured, without prior approval or permission from any government authority.

During the war and for some time afterward gasoline was severely rationed in England, Mr. Cooke said. Hence motor car rates which had not been increased since the war remained fairly adequate. Suddenly, on a Friday afternoon immediately before a holiday weekend in 1950 the government announced the abolition of gasoline rationing. This meant that the mileage of motor cars would with equal suddenness be greatly increased, and that immediately there would be much more traffic congestion and many more road accidents. The same day gasoline rationing was abolished, Mr. Cooke's company increased all its motor car premiums in England 25%. It lost some business, of course, but when the year end came, its results on this class showed a profit margin which, though somewhat small, was better than being tied to a fixed rate structure which would have wound up the year, and subsequent years, with a substantial loss.

He said he was not suggesting that American insurers start a campaign to throw controls away. In view of the traditions, background and needs of the business here, this probably would not be wanted even by the insurers themselves. If by any chance it could be done, it would probably be disastrous.

He did suggest, however, that where there's a will, there's a way. Some years ago, every jeweler's block policy, bridge policy, salesman's floater, all risks fine art, all risks jewelry policy, for firms and people resident in the U. S. was placed in the London market. This was because there was no way in which the business could be written in the U. S. Eventually, the idea of establishing an appendage to the ocean marine business to take care of this type of business was thought out, and this new idea was given the title of inland marine. Even so, the difficulty for the American market was that very few people over here had know-how, and as a result the London market came in as reinsurers anyway, frequently for as much as 90 to 95% of the business, on a quota share basis—making available to the original company the English underwriters' experience in this field which has now become such an integral part of the American insurance picture. What could not be done in the U. S. suddenly could be done, when a way was found to do it. It seems obvious, therefore, that the statement that it can't be done here means only that it may never have been done—and not really that it can't be done.

There exists a widespread misconception in the U. S. that one reason it can't be done here means only that Lloyds controls the British insurance market, and that there is nothing here that compares with or can compare with Lloyds. While Lloyds underwriters do over 50% of the marine business in the United Kingdom, they do only about 15% of the total of the rest of the insurance business, certainly not a controlling factor.

"It seems to me that you and we will do even more business together than we do now, when we both see a little more eye-to-eye on the basic philosophy of insurance underwriting—when

you have a greater knowledge of what we do, and why—and when we, on our side, have a better understanding of your problems and difficulties," he said.

### Urges Conference on Direct Writers

The need of a conference of top agency insurer executives to explore at the highest administrative level the deteriorating situation with respect to the competitive inroads of direct writers was urged by Alex Goldberger, Brooklyn broker, at the May meeting of Brooklyn Brokers Assn.

He said he was not necessarily thinking in terms of cutting costs, streamlining efficiency or chopping away at commissions. But, in view of the glowing year-end reports made to the stockholders of many leading companies, it is obvious that a large segment of the most influential executives have not adequately evaluated the inroads made on the business and do not realize the fears and tensions which beset the producers. He doesn't

believe agents are talking about the dangers of the situation just to attract trade paper headlines.

Citing recent speeches by company executives and agents on the direct writing dilemma, Mr. Goldberger observed that they all seem to pick on price as the only factor that has contributed to the huge growth of direct writers. Refuting this contention, he said he did not believe that price is of such significance. The old line companies that continue to proclaim their faith in the agency system have been instrumental in pushing a vast amount of premium volume right to the counters of the direct writers because of their own rigid system of underwriting.

When agents complain about this weakness in the agency system, he said, they are met with a knowing smile and the implication that, given enough leeway, these direct writers will collapse from their own success.

He also criticized the methods of underwriting business and handling agents' accounts, declaring that the underwriter expresses neither concern nor curiosity as to the nature of the

accidents which created the experience, particularly in the automobile field.

What is not recognized, Mr. Goldberger said, is that the people who own the automobiles involved in accidents resent their rejection by insurers and such resentment is passed on to friends and relatives. From the agents' point of view this becomes a formidable link in a vicious circle, which if not arrested, may ultimately strangle them. They have but to note that, encouraged by their own success, competitors are expanding out of automobile into other casualty and fire.

### Safeco Enters Tennessee

Safeco has qualified for operation in Tennessee, the 27th state to be entered.

William C. Murray, president of Utica Radiator Corp., Utica, N. Y., and a Commissioner since 1944 of the State Fund, workmen's compensation insurer of New York state, has been elected vice-chairman of the fund's board, succeeding Maj. Gen. William Ottman, deceased.

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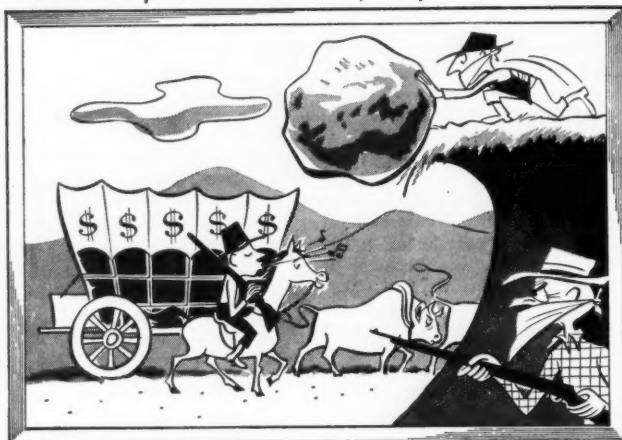
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## F. C. & S. Gathers Facts on New Dwelling Covers

(CONTINUED FROM PAGE 3)

sured has used due diligence about maintaining heat or the systems, etc., have been drained and water supplies shut off.

2. Insects, including a specific reference to termites; deterioration; smoke from industrial operations; rust; wet or dry rot; mold; mechanical breakdown; "normal" settling, shrinkage or expansion in walls, floors or ceilings.

3. Surface waters, flood, waves, tide or tidal wave, high water and overflow of streams or bodies of water. Note that there is no exclusion of backing up of sewers or drains.

4. Landslide or earth movement damage to separate retaining walls and damage to such walls caused by water pressure.

5. Loss by theft of property which is not an integral part of a building or private structure at the time of the loss. Theft from a building in course of construction is also excluded.

6. Loss occasioned by the enforcement of any demolition, construction or repair law or ordinance.

7. War risks and atomic fission under the inland marine type of exclusion.

The usual rate for the SHO contract is the fire insurance rate applicable to the dwelling, plus a loading of 22 cents. The loading varies for some states. Generally, it is made up of the EC and AEC rates of the territory, plus 8 cents for coverage beyond this. However, the rating formula as published is the fire rate plus a single loading.

For removing the deductible, there is a rate of 4.8 cents, with a minimum annual additional charge of \$20. Some companies are writing SHO for a loading one or two cents lower and, while using the 4.89 cents additional rate, for full coverage do not specify a minimum additional charge for this. Most companies are understood not to be interested in writing this type of contract for a risk with values lower than \$7,500.

In addition to SHO, the all risks dwelling field includes the comprehensive dwelling endorsement of Transportation Insurance Rating Bureau and the comprehensive extended coverage endorsement of one large insurance company. There are other all risks contracts—most of which are close to one of the three mentioned. The T. I. R. B. form was the first all risks dwelling endorsement to be introduced by a bureau and has been in use for a number of years.

### Inter-Regional Form

In the named perils field, the most outstanding current development is the dwelling buildings and contents broad form recently recommended by Inter-Regional Insurance Conference for adoption by the fire rating organizations. This form closely resembles the broad dwelling form which has been popular on the Pacific Coast for more than a year, going a step or two further by adding a new insured peril—artificial electrical damage to electrical devices and wiring (except TV picture tubes)—and broadening particulars somewhat. The most important improvement is that the Inter-Regional form may be used to insure the contents or the building or both.

(The California broad form contains a very liberal water damage section, including damage from accidental admission of rain, snow, hail, sand

or dust directly to the interior through defective roofs, leaders or spouting or through open or defective doors, windows, skylights, transoms or ventilators. However, the Inter-Regional form has not adopted this feature, nor has it been included in the broad form used in Pacific Coast states other than California.)

The dwelling buildings and contents broad form is a single endorsement for use with the standard fire policy to provide coverage on dwellings, outbuildings, household contents, rental value, additional living expense and trees, shrubs and plants. Coverage goes somewhat beyond a simple combination of the usual dwelling and contents form with EC and AEC.

As in the SHO contract, coverage on buildings and structures is on a replacement cost basis, if the amount of insurance is at least 80% of the full replacement cost of the damaged or destroyed building. If, however, a loss amounts to less than \$1,000 and is less than 5% of the amount of insurance applicable to the loss, replacement cost cover applies, whether or not insurance is 80% of full replacement cost.

The insured must rebuild on the same site with "due diligence and dispatch."

There is a time limit of two years which may be extended by the company.

There are 10% extensions of the dwelling amount on outbuildings and private structures and rental value and additional living expense (10% total as to these). Ten per cent of the contents amount is extended to cover property away from the premises, not including canoes, rowboats or animals. The Inter-Regional form covers property removed for preservation or repair, under the same circumstances as the SHO form, for 30 days.

There is also an extension of 5% of the dwelling amount to cover trees, shrubs and plants (not lawns), subject to a limit of \$250 on any one tree, shrub or plant.

Improvements, alterations or additions to dwellings and outbuildings are covered up to 10% of the contents amount when these have been made to a building of which the insured is not the owner. There is no requirement that these have been made by the insured. However, the insurable interest of a tenant in improvements not made by him would undoubtedly be questioned and claims resisted unless it were apparent that the landlord had no intention of replacing these following a loss and that the tenant were under an obligation to restore them, or felt it necessary to do so for his proper enjoyment of the premises.

The usual provisions applicable to the perils of the extended coverage endorsement apply to the comparable perils of the Inter-Regional form, with the following exceptions:

1. There are no special provisions concerning explosion. Thus, steam boiler explosion (except in states where this coverage may not be written by a fire insurer), is covered, as is damage caused by rotating parts of machines or machinery, to the degree that these might be "explosions." This also means that the now common exclusion of electrical arcing, water damage and bursting of water pipes is absent from the Inter-Regional form, with the result that these would also be covered if they are "explosions."

2. Vehicle damage is not restricted to that caused by direct contact of the vehicle with the building and, except as to trees, shrubs, plants, lawns driveways and walks, there is cover-

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age even if the car is operated by the insured or any other occupant of the premises. As to trees, shrubs, plants, lawns, driveways and walks, there is a specific exclusion of damage done by any vehicle owned or operated by an occupant of the premises, but damage to these done by any other vehicle is covered. There are no special provisions applicable to aircraft damage.

3. The smoke damage feature of the Inter-Regional form is not limited to faulty operation of heating or cooking units on the premises. Further, there is no requirement that heating and cooking units be connected with a chimney. Damage from agricultural smudging or industrial operations is excluded, but smoke from burning trash, for example, or an outdoor grill—on the insured's premises or away from them—is apparently covered, if such damage is sudden and accidental.

4. The "sit down" strike provisions of EC are not stated in the riot coverage of this form. This does not mean that such damage would not be covered, but, because the form involves dwelling risks only, it was apparently considered unnecessary to include this language.

As compared to the 1953 edition of AEC, the Inter-Regional form differs in the following particulars:

1. There is no exclusion of backing up of sewers and drains.

2. The exclusion of earthquake, flood, high waters, etc.—applicable in AEC to all insured perils—applies only to rupture, etc., of steam and hot water heating systems and domestic water heaters, falling objects, collapse, landslide, discharge, etc., of plumbing and heating systems and appliances, and glass breakage.

3. The fall of trees coverage of AEC has been broadened to include fall of any object, specifically including trees and limbs. The cost of removing fallen objects from the premises altogether is newly covered. An important provision is that damage to building interiors or contents is not covered unless the outside roof or walls are damaged too. Also, damage from objects falling on or near outdoor equipment, fences, driveways, walks, lawns, trees, shrubs, plants, separate retaining walls and bulkheads—excluded in AEC—is covered under the Inter-Regional form.

4. The provision of AEC applicable to damage by vehicles is incorporated in the single provision applicable to vehicle damage in this form. There is, as noted previously, no requirement of direct contact with the building, and only damage to trees, shrubs, lawns, plants, driveways and walks is limited to vehicles owned or driven by someone other than the owner of the premises or an occupant. Thus, vehicle damage to fences, outdoor equipment, retaining walls and bulkheads—even if done by a vehicle owned or operated by an occupant of the premises—is covered.

5. Damage by burglars to property not removed from the premises has been separated from vandalism and malicious mischief. Glass breakage resulting from vandalism, covered in the older contract, is excluded under the Inter-Regional Form.

6. The coverage of damage from weight of ice, snow or sleet has been broadened. Under AEC, this includes only damage by objects falling from such weight, while, under the Inter-Regional form, any resulting physical injury is covered. The feature does not apply to trees, shrubs, plants, lawns,

separate retaining walls, outdoor equipment, fences, driveways or walks, nor is this property covered against collapse or landslide. If, however, there is damage to any of these items—trees, shrubs, etc.—resulting directly from collapse of a building, there is coverage.

7. The landslide hazard is not subject to an exclusion of subsidence, a feature of AEC which has caused considerable discussion, since nobody seems to be able to give a suitable definition of "subsidence."

A \$50 deductible applies to each occurrence involving any of the following perils: accidental discharge, leakage or overflow of water or steam from plumbing, heating or air conditioning systems, etc.; tearing asunder, cracking, burning or bulging of domestic hot water heaters; glass breakage; freezing of plumbing, heating or air conditioning systems or domestic appliances and artificial electrical injury to appliances, etc.

The loading recommended for this form is 6 cents over the fire and EC rates. This is 2 cents more than the 4 cents which is the rate in most territories for AEC.

## Package Policies

In the package policy field, there offerings. There are, on the one hand, are presently two different types of Homeowners policies A and B of Multiple Peril Insurance Rating Organization (adopted recently with identical provisions and rates by Transportation Insurance Rating Bureau). Additionally, there is a new offering, the Comprehensive Dwelling policy, recommended to the rating organizations of various territories by Interbureau Insurance Advisory Group.

The Homeowners policies (which are written by a number of insurers independently of Empiro but in substantially the same form).

In general, package policies provide named perils coverage on dwelling buildings, outbuildings, private structures and contents and insurance against loss or rental value and additional living expense, plus theft coverage and comprehensive personal liability insurance.

These policies are written at premiums which reflect a discount based

upon economies in handling and expected greater volume of insurance to exposure. The named perils coverage on buildings and contents, like that of some of the more recent named perils forms, is somewhat broader than a simple combination of the forms and endorsements which would be necessary to provide insurance against the same perils.

The principal difference between the Empiro-TIRB Homeowners policies and the new Interbureau package is that all coverages are mandatory under the former, with each amount of coverage—as to dwellings, outbuildings, contents, etc.—a percentage of the dwelling amount, while the insured may select the amount of coverage and the items of property or coverages he wishes to have insured, subject to certain minimums.

As between the two Empiro policies A and B—the only differences are that the former does not insure against AEC perils and the additional living expense coverage of the latter is 20% of the dwelling amount as opposed to 10% of this amount under policy A.

The perils covered under Homeown- (CONTINUED ON THE NEXT PAGE)

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(CONTINUED FROM PRECEDING PAGE)  
ers policy B are fire and lightning, EC, AEC and theft, plus comprehensive personal liability, including coverage of the insured's liability for fire, smoke or explosion damage to residential premises or furnishings in his care, custody or control.

Special tables in the Empiro manual apply prescribed percentages to the elected dwelling amount to arrive at the amount of coverage on outbuildings, contents, etc. The prescribed percentages are: outbuildings and private structures, 10% of the dwelling amount; contents on premises, 40%; contents off-premises, 10% of the contents amount, but not less than \$1,000; additional living expenses, 20% of the dwelling amount (10% in policy A), subject to a limit of 25% of the amount of coverage applicable to additional living expense for any 30 day period.

The comprehensive personal liability coverage basic limit is \$10,000 per occurrence and medical payments coverage has a standard limit of \$250 per person.

Limits applicable to CPL and medical payments may be increased by adding charges indicated in the manuals, and there are schedules of additional charges for medical payments at dwellings other than the insured's principal residence and for more than two full time residence employees. Amounts applicable to other features of coverage may not be varied.

There are limits under the contents item of \$500 on boats and their equipment, \$100 on money, \$500 on securities and manuscripts and, as to theft only, \$1,000 on any single unset gem or article of jewelry or fur.

A \$50 deductible which is mandatory and cannot be removed applies to the AEC perils. The only exception is that vandalism and malicious mischief to the interior of an insured building is fully covered. As to windstorm and hail, Empiro follows local rules.

Three year premiums for the Homeowners policies are shown in tables in the manuals as well as five year premiums. These are indivisible except for separate charges prescribed for increased limits applicable to comprehensive personal liability, residence employees in excess of two and additional residences.

Depending upon location, construction and amounts of coverage, premiums for Homeowners policies are from 15% to 25% lower than the sum of premiums developed at the customary rates for comparable coverage.

Unlike the Homeowners policies, the new Interbureau package is to be filed by the fire rating organizations of the various territories. The policy contains a schedule of "coverage groups," consisting of fire insurance, EC and AEC on the dwelling, outbuildings, contents, trees, shrubs and plants, rental value and additional living expense (group A); theft insurance covering property on the premises and away from the premises (B); comprehensive personal liability and medical payments coverage (C); named perils floater coverage (D); and scheduled coverage on glass which is not covered by the glass breakage feature of AEC (E). Coverage of the insured's liability for fire, explosion or smoke damage to residences or house furnishings in his care, custody or control is included in group C.

There is a discount of approximately 15% overall which may not be applied unless there is written coverage on the dwelling and contents against fire, EC,

AEC, on-premises theft and comprehensive personal liability. To qualify for the discount, coverage group A must amount to at least 80% of value. The underwriting rules indicate that it is expected that on-premises theft insurance should be at least 40% of the contents value or \$10,000, whichever is less. Existing insurance for which credit has been given under a pick-up endorsement may be included in determining eligibility for the discount.

The policy may be written to cover the dwelling only, against fire, EC and AEC or contents only, against the same perils. However, there will be no rate discount if the requirements described above are not met. Theft insurance and the off-premises named perils coverage on personal property may not be written unless there is fire insurance, EC and AEC on contents. On-premises theft coverage may not be written for less than \$1,500 and the lowest permissible amount of off-premises theft is \$1,000. Further, off-premises theft insurance may not exceed the on-premises amount. The minimum permissible amount of floater coverage is \$1,000.

If the policy is to be written as a package—that is, subject to a discount—a minimum premium of \$125 applies, regardless of term.

Extensions of coverage group A (fire, EC, AEC) are 10% of the dwelling amount on outbuildings; 10% of the contents amount on property away from the premises; and 10% of the dwelling amount to cover rental value or additional living expense or, subject to a total of 10% of the dwelling amount, both.

Rental value coverage, as an extension, is subject to a limit of 1/12 of the 10% of the dwelling amount for any one month. Similarly, as an extension, additional living expense insurance is limited to 25% of the 10% of the dwelling amount for a month. If, however, these coverages are written specifically—by insertion of an amount of coverage in the schedule and, of course, payment of the applicable premiums—there is no limitation on the amount of recovery for one month. Either way, the common "due diligence and dispatch" provision applies.

Trees, shrubs and plants must be specifically insured, subject to limits of \$300 per tree, \$25 per shrub and \$5 per plant.

There is no deductible in the basic Interbureau contract. If the insured wants one, however, it may be written applying to vandalism, water damage, weight of ice, snow or sleet, collapse and glass breakage.

A unique feature of the Interbureau package is a newly acquired premises clause. Under this, the insured has coverage—under any of the "groups" written—at any new residence. The company must be notified within 10 days and an additional premium paid.

Fire insurance, EC and AEC are essentially the same under this policy as in separate forms providing this coverage. Landslide—covered under the 1953 AEC endorsement—is excluded under the Interbureau policy.

### Farmers and Foremost in N. J.

Farmers of Los Angeles has been licensed in New Jersey.

Foremost of Grand Rapids, which writes principally finance automobile business has also been licensed in New Jersey.

Pacific Indemnity of Los Angeles has been licensed in Ohio.



## Bureau Panel Discusses Current A&H Market

(CONTINUED FROM PAGE 29)

is 11 years in Mr. Larson's company. He said it would be lower if the business were sold on cold canvass and without resale by the agent. If the agent uses A&H as a quick producer of income only, he will have trouble with persistency.

Mr. Jones and Mr. Mueller said their companies paid extra for persistency.

Mr. Mueller said his company shows the premium on its presentation brochures. Mr. Perkins said Union Mutual had a manual, discontinued it, and then brought it back. It is not complicated and agents use it. Mr. Jones said Mutual Life has a proposal form with rates and application attached, but no rate book. It has a simplified rate calculator. Mr. Smith said most of the selling for his group is from a sales kit.

Mr. Larson said his company has a simplified A&H manual but for a long time he thought agents were using the fine presentation folders the company got out in order to make their sales, but discovered that they were using the manual. The company now uses a folder with rates attached.

Anything the company does to simplify the agent's sales task and make his life less complicated will stimulate sales, he said. One policy, for example, that was selling 6th or 7th in the Aetna Casualty list, climbed to the top (and has stayed there) after the company eliminated the necessity of the agent getting signatures of wife and child on the application.

In fire and casualty, customers of local agents buy fire, workmen's compensation, automobile insurance, etc., but they rarely buy A&H. That has to be sold, Mr. Larson said. This poses a problem to which sales campaigns are the answer. His group sells 50 lines of insurance, and A&H is just one line, though a profitable one.

Local agents are independent contractors, and they have to be induced and persuaded to sell. The agent who will not work for a commission will do so for a waffle iron or a bicycle, especially if mama and the son find out about them. Particularly is this true when the waffle iron and bicycle are extra over the regular commission. Possession of such items won in a sales contest also does something for the agent's ego: he can show the items with pride and tell how he won them.

Sales campaigns, such as those conducted by Aetna Casualty on Fridays the 13th, he said, will not solve all the sales problems, but they produce excellent results.

### O'Hanlon Moves in Detroit

O'Hanlon Reports has moved its Detroit office from the Penobscot building to larger quarters at 16525 Woodward avenue. The office is managed by H. A. Stackhouse. The new telephone number is Tulsa 3-3272.

### Squirrels are Not Vermin

A squirrel is not a vermin, Georgia court of appeals held in North British vs. Mercer. The action was under a personal property floater, which is all risks except damage caused by moths, vermin and inherent vice. Bessie W. Mercer of Savannah sued for \$179 damages caused when a squirrel came down a chimney and destroyed or damaged furniture and furnishings.

The court held in its opinion that the brief of counsel for North British included an excellent recipe for squirrel stew and that "vermin" is a harsh

word to hurl at "our little friend the squirrel".

Both the local agent and the state agent of insurer recommended payment of the loss. The insurer in its defense assumed without any evidence that all rodents are vermin. The plaintiff was also awarded attorney's fees.

### Pioneer Auto Names Two Field Men in Illinois

Pioneer Auto, the Alabama reciprocal non-drinker insurer, with executive offices in Chicago, has named John Esford northern Illinois field man and M. I. Sorg, special agent for central Illinois with headquarters at Urbana. Mr. Esford has been with Youngberg-Carlson in Chicago for seven years, and Mr. Sorg was a local agent in Fostoria, O. According to a company release, no business is accepted in the metropolitan Chicago area, although a large volume has been developed in Chicago suburban and northern Illinois communities.

Fireman's Fund Insurance Group has a new Pittsburgh service office at the corner of Fourth Avenue and Wood Street, Pittsburgh 22, Pa.

### Auto Rates Revised in Conn., Del., D. C.

Revisions in rates and rules for private passenger material damage coverages, farmers private passenger automobile collision and commercial local hauling collision filed by National Automobile Underwriters Assn. in Connecticut, Delaware and District of Columbia have been approved, effective June 7.

In Connecticut the changes will result in an annual decrease of \$657,000 on material damage coverages. Private passenger collision \$50 deductible rates are decreased 4%, \$100 deductible, down 5½%. This coverage has also been modified to include a 20% reduction on farmers private passenger automobiles. Commercial local hauling collision rates are down 5%.

An annual savings of \$118,000 will result from changes in Delaware. Private passenger collision \$50 deductible is decreased 3½%, \$100 deductible, down 4½%. The classification was also changed to include a 20% reduction for farmers. Commercial local hauling collision rates are down 5%.

In the District of Columbia the annual decrease under the new rates is \$570,000. Private passenger collision

\$50 deductible is down 12%, \$100 deductible, down 11%. Farmers private passenger collision rates are decreased 20%. Commercial local hauling collision rates for \$50 deductible are down 6%, \$100 deductible, reduced 8%, and \$250 deductible, increased 9%.

### Baltimore Underwriters Plan June 13-15 Program

The agenda for the summer convention of Baltimore Assn. of Insurance Underwriters, June 13-15 at Ocean City, Md., will include a talk by Roy Duffus, local agent of Rochester, N. Y., on how to be a better agent. George Salter, vice-president of Providence Washington, will speak on how to meet direct writer competition, and W. Lee Elgin, former Maryland motor vehicle commissioner, will discuss Maryland's need for a traffic safety program. The afternoon of June 14 a seminar on new dwelling policies will be held.

### Opens Southwest Office

Norfolk & Dedham Mutual Fire has appointed Eugene S. Ross manager of the new southwest branch at Fort Worth. He at one time was fire prevention engineer of Fort Worth.



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# The Los Angeles Story

**... how a handful of business  
leaders helped save over 1300 lives!**

■ In 1946, Los Angeles auto drivers were losing their lives at the astonishing rate of *almost 500 a year*. Shocked into action, a handful of civic-minded business leaders made traffic safety their business too. Pooling their management experience and resources, they joined forces with the Greater Los Angeles Safety Council.

Working in cooperation with the Council, traffic engineers, and local, county and state agencies, these business leaders supported better laws and law enforcement, better driver education, better traffic systems and roads. The success of their joint efforts can be measured in human lives saved—over 1300 in seven years, *cutting the annual death toll almost in half*.

This is one example of what happens when successful business men make traffic and highway safety their business. In other cities, too, the leadership and support of business leaders is paying big dividends in human lives saved. So important has been their contribution that the *community approach*—spearheaded by business leaders—was the keynote of President Eisenhower's 1954 *White House Conference On Highway Safety*.

The natural leaders to stimulate this community action are the members of the insurance industry. We have the opportunity and the responsibility to guide these efforts. By making traffic safety *everyone's business*—everyone will benefit.

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## BUT WHO IS ASKING?

# Time for Local Agent to Ask Local Citizen to Buy Auto Insurance

By KENNETH O. FORCE

There are a great many things to be said about the automobile insurance business, and a great many persons have been saying them. More and more will be said and written. But in addition to calling attention to some trends, the intention here is to emphasize one point, that the successful specialty companies in this field have been asking people to buy automobile insurance, with minor exceptions, for eight years, while agency companies and agents have not been doing so with minor exceptions, for eight years.

The first step in making a sale is to ask someone to buy, and without it nothing is accomplished. All other arguments and devices fail. It is at this point that the successful specialty companies have out-competed the agency companies for a long time, pretty much by default, it is true. However, judging by the evidence, the specialty companies are still out-competing the agency companies at this step in the sale of coverage. They are asking more people to buy. The agency insurers, and only some of them at that, are only beginning to get back into competition.

In spite of many other matters of serious import in the auto field, including price and expense and selection, there has not been a real, general competitive test between the local agents and the controlled agents of specialty companies for years. When local agents get out and ask for automobile business to the extent that specialty salesmen have been doing, when they match the specialty company agents call for call, it seems likely they will get a considerable amount of automobile volume.

One thing is certain. The automobile insurance line has grown into a \$4 billion a year volume, by far the largest in the fire and casualty field, and it worth all the study and argument that is being devoted to it.

## Theme Is Competition

Competition is the dominant theme today. It will intensify as time goes on. Certain factors with unavoidable momentum make this inevitable.

The financial responsibility laws have been almost liquidated as a force in the initiation of new business. Now that Arkansas, Missouri and North Carolina have joined the parade and District of Columbia has approved such a measure, only Kansas, New Mexico and South Dakota lack security type FR laws. Their motor vehicle

population does not represent a significant potential addition to the total.

Since the first security type FR law went into effect in New Hampshire 17 years ago, state after state has enacted the legislation, with the effect of far more than doubling the percentage of insured motor vehicles in each case and adding a vast amount of premium to the total.

The other large contributor to premium volume has been the increase in motor vehicle population. In 1953 registrations of motor vehicles in the United States, all types, totaled 56,279,864. Of these 46,460,094 were passenger cars, 9,575,519 were trucks and 244,251 were buses.

In 1937 this figure was about 27 million. In 17 years, the motor vehicles in use in the U. S. have almost exactly doubled. The dollar value represented in the vehicles on the road today compared with 1937 have considerably more than doubled.

In 1937 written automobile premiums, bodily injury and property damage liability and physical damage, all insurers, was approximately \$610 million. The 1953 total, approximately \$4 billion, is close to seven times that figure.

This vast increase in the dollar intake of insurers reflects almost wholly the doubling of automobiles registered and the FR law stimulation of insurance.

The per unit price for coverage has, on the other hand, gone up startlingly little. This is with the exception of PDL and particularly collision, which reflect more or less directly the rise in car price.

For 10/20/5 limits of bodily injury and property damage liability, the premium in 1937 on a Chevrolet in New York's territory 1, New York City was \$121.50 (\$103.50 BI and \$18 PDL). Today for the same limits and coverages, for a comparable Chevrolet, in the same territory, the premium is \$144.40 (\$110.40 BI and \$34 PDL). In 1937 it cost \$53.80 for comprehensive and \$50 deductible collision on a new Chevrolet with a factory list price of \$625 (\$20.80 comprehensive, \$33 collision). Today the premium is \$142 for comprehensive and \$50 deductible on a new Chevrolet with a factory list price of \$1,615 (\$28 comprehensive and \$114 collision).

Today both of these chief causes for the vast expansion of auto premiums, the increase in MV population and the increase in the percentage of insured cars, are slowing down. There will continue to be some influence

from FR laws, perhaps for several years. But the day of the big jumps, from 30% to 80% or more, are over. There has been a marked slow-up in the acceleration with which new vehicles are being added to the registration lists. Even though the MV population will continue to grow, it will do so a good deal more gradually than it has been doing. In the foreseeable future there will not be again as there has been in recent years big spurts resulting from being tremendously belted by inflation after a 15-year period of starvation of car desire and need that developed in a long depression and in the war-with-rationing that followed.

With the leveling off of the auto premium volume, the competition is becoming real. It has been largely fictional for eight to ten years. Presumably the large, aggressive writers of automobile business, specialty or local agency, intend to continue to grow—though certainly not so rapidly as in past years. Then they are going to have to take business from other companies. No longer available is a big flow of new business, business that previously no one had. The devices of competition are being sharpened—price, classification, short term policies, extensions of coverage, etc.

One thing that will be tested that is a good deal more important and significant than competitive devices is the local agency system of distributing insurance. The business is now in the initial stages of testing this way of doing business, a way that is old, strong, and full of tradition. This is the test that is attracting attention because a lot of people are involved in it, a couple of hundred thousand local agents and their businesses and futures, a couple of hundred local agency insurers. On the other hand are the specialty companies operating with controlled sales personnel. Here, too, a lot of people and a lot of money are involved; here, too, thousands and thousands of careers are at stake. The specialty companies are made up of men and women also. Successfully competing with them is not going to be accomplished by getting angry and giving them the double whammy. It has to be done with competitive, not personality, weapons.

The significant point to keep in mind in the competitive tussle that is intensifying rapidly, is that specialty companies have been asking automobile owners to buy and local agents have not. The specialty companies

have been merchandising automobile insurance as aggressively as possible, with the exception of a couple of years, since 1946. They merchandised before, but at about that time the agency companies ceased to promote automobile and became positively reluctant when confronted with new automobile insured. Many agents did not object to this reluctance to write business. With inflation and an ex-

## 1953 Auto Premiums Barely Miss \$4 Billion

With an aggregate increase of \$548 million, automobile premiums written in the United States last year amounted to just under \$4 billion, the total being \$3,914,244,396. Losses at \$1,981,463,596 produced an overall loss ratio on an earned-incurred basis of 50.7% as compared with 55.2% in 1952.

The increase in premiums in 1953 was \$64 million greater than the increase in 1952, and the \$4 billion mark for auto business is in the bag for this year. Automobile insurance hit \$2 billion in 1948, and in 1952 the \$3 billion level was passed.

Last year the stock companies writing full coverage automobile insurance accounted for slightly less of the total percentage, 53.6, as compared with 53.9 the preceding year. The stock companies writing physical damage only also showed a slight decline in the percentage picture, dropping from 16.6 in 1952 to 15.4 last year. The mutuals, which in 1952 did 23.1% of the automobile business, last year accounted for 24.6%.

The increase in premiums in the tables in this issue are computed on a company by company basis, and because figures for prior years have not been adjusted to show mergers of companies, retirements from the auto business, receiverships, changes in classification (such as a switch from writing physical damage only to full coverage) it is impossible to subtract 1952 premiums from 1953 to get the dollar increase.

No company shown in the 1952 automobile issue is missing from the 1953 tables, and there have been additions of new companies and several companies whose business was not available in 1952 are reported on this year. Figures have been checked after they were run through the adding machine, and the percentage of error in each table is less than 1/10 of 1%, in the aggregate being approximately .05.

## FIVE YEAR AUTOMOBILE INSURANCE EXPERIENCE EXHIBIT

	1953				1952				1951				1950				1949			
	Earned Premiums \$	% of Total	Increase in Premiums \$	Losses Incurred \$	Loss Ratio %	Earned Premiums \$	% of Total	Loss Ratio %	Earned Premiums \$	% of Total	Loss Ratio %	Earned Premiums \$	% of Total	Loss Ratio %	Earned Premiums \$	% of Total	Loss Ratio %	Net Premiums \$	% of Total	Loss Ratio %
Stock Full Cover .....	2,100,653,465	53.6	298,256,594	1,059,113,872	50.4	1,799,314,785	53.9	55.8	1,507,667,090	52.3	58.4	1,290,454,065	50.7	56.3	1,100,036,830	44.6	44.6			
Stock Fire .....	601,143,054	15.4	36,748,780	300,735,654	49.9	552,671,320	16.6	53.9	544,144,372	18.9	51.5	533,869,686	20.9	43.4	677,439,147	27.5	31.0			
Mutuals .....	961,744,049	24.6	176,796,494	495,639,122	51.5	767,114,964	23.1	54.2	646,745,467	22.4	53.9	560,526,483	22.1	47.7	531,189,284	21.5	38.5			
Reciprocity & Lloyds .....	250,703,828	6.4	36,304,569	125,974,948	50.2	214,697,937	6.4	54.6	184,367,271	6.4	55.8	162,391,477	6.3	47.6	157,895,442	6.4	37.2			
Totals .....	3,914,244,396	100.0	548,106,437	1,981,463,596	50.7	3,333,799,006	100.0	55.2	2,882,924,200	100.0	55.9	2,547,241,711	100.0	48.0	2,468,560,703	100.0	37.6			

panding economy there was an increase in the business flowing into their offices and in the details they had to handle at a time when help was hard to get and was untrained, unskilled when they got it.

But today the contest is on. The local agents are at bat. Quite a few insurance people have implied or said that it is the ninth inning and the local agency team is way behind. Actually it looks more like the first or second inning with the score tied. But no one questions that there is a tough game ahead and that weakness at the plate and errors in the field will win the game—for the other side.

It can hardly be said that the local agent has taken a real good turn at bat for a long time. One of the ways to get business is to ask for it. In fact, no one is going to get business unless he does. In the past, and very markedly when the local agent started in the business, this was one of his strengths, that he asked for business. He asked anyone who would listen. Being locally on the scene, growing rapidly closer to his prospects and clients, he would do this more intelligently and more intensively than anyone else. He could still do this, but does he?

The successful specialty companies are the ones that are doing the most merchandising. The most frequently mentioned specialty writers in the automobile field are State Farm, Allstate, Farm Bureau and Farmers of Los Angeles. State Farm and Farm Bureau are multiple line companies. State Farm, for example, has life, fire and automobile insurance for its agents to sell. These agents are in most cases as "local" in their operations as are agents of agency companies. Many of them make a good thing of their representation of State Farm.

Allstate, however, has made the most spectacular showing because it has come up so rapidly and so far in such a short space of time. In addition, its merchandising methods and energies have had more impetus from fields where merchandising is an energetic art continuously practiced.

Allstate's parent, Sears Roebuck & Co., used to be a mail order firm purely but today even the professional comedians have quit making jokes about the Sears Roebuck catalogue. It still sells by mail, but it has added to its merchandising methods with changing conditions. It has stores scattered across the country, and many of them are in the fine suburban population centers where people go by automobile to do their shopping.

Allstate has used departments in its stores for the sale of automobile insurance, and, latterly, for the sale of comprehensive personal liability and fire insurance. But it has not stopped there. It has built special insurance stores, handling nothing but insurance, in strategically located sites.

It has not stopped there, it has all along had its agents out soliciting door to door for automobile insurance—and now CPL and fire insurance on dwellings. The other day a visitor to one of Allstate's division offices noted on the manager's desk a number of 3x5 cards on which was typed several lines of information. He asked what the cards were, customers?

"No, but many of them will be," the manager replied. The cards, and there were a great many of them, were the result of doorbell ringing by Allstate

agents. The agent rings the doorbell, he tells the Allstate story, he gets the expiration date on the householder's automobile policy, the kind of car, the limits of insurance, and then asks for the opportunity to make a quotation 60 days before the renewal date.

How many customers result from calls where the Allstate agent is successful in making this sort of presentation?

Approximately 40%.

This is the kind of thing that Allstate has been doing for a long time. They are merchandising. They are asking people for business. Of course, price is important. It always is on a quick sale. This is not meant to imply that Allstate is merchandising a cheap product or a *contra* that is inferior to that of other insurers.

The important thing is that they are doing the one thing that makes sales, asking people to buy. They are doing it as agreeably and as skillfully as possible, but they are doing it and they are doing it all the time and they are doing it with as many people as they can possibly reach.

It might be well for local agents to

keep in mind that the agency system is not necessarily under attack when some of its merchandising methods come in for examination. After all, the system itself is not so much an abstract, theoretical grant of economic privilege as it is a large number of individual persons who operate it in a particular way to be of service to the individual citizens of a community. It is a way of doing business that has proved flexible and successful in the past and that has very great strength. It is true that the local agent has certain legal rights to business on his books and its future. But his real strength probably lies in the fact that he is a local business man, a continuing part of the community in which he lives, and is close to his customers so that he is continuously able to be of service and to be responsible to them.

It is interesting to note that the stock brokerage firms went along for many years handling their business in a traditional way, using customers men to develop business but in an arms length manner. Then came on the scene the mutual funds which hired salesmen to take their message

to everyone who would listen and who could buy their product. The stock brokerage houses and the mutual funds are selling substantially the same thing. But today a tremendous amount of the stock brokerage business is in the hands of the mutual funds. At long last, the brokerage houses evolved a plan of selling stocks on installments and this program is now getting under way. Here is an example of the transfer of a vast amount of business from one outlet to another simply by the device of a new merchandising method.

The agent has to meet the specialty company in the sales arena. This is the point at which, though not necessarily through any fault of his own, he has lost headway and the specialty company has made headway. If he doesn't sell, if he doesn't get his sales message to potential buyers of his product, what does it matter if he has the best product available, even if it were at the lowest price and handled with the greatest efficiency, which it admittedly isn't?

This problem of selling is one that the agent has to work out for himself, pretty much. Because of the peculiar nature of the local agency system, which is at once one of its greatest strengths and one of its most dangerous weaknesses, the local agent cannot look to his company for more than minor assistance when it comes to setting up, putting into effect and operating a sales program. In this respect the agent has to be a self-starter. In the case of the Allstate agent there is supervision, there is a track laid out to run on, there are various kinds of assistance, and above all there is always the one company to satisfy. This is the case with salesmen of most business firms.

Unless the local agent today has in operation a sales plan designed to bring in new customers and strengthen old ones, he is not apt to stay up with the parade. Today it is the automobile business, but other lines already are coming under sales attack, and there is no reason to suppose that additional lines will not be added to the contest as time goes along.

The local agent has a proprietary interest, sustained by the courts, in his expirations, but he has no proprietary interest in his business so far as the customer is concerned. In that respect, his business is always subject to loss to competition which can do a better job of selling.

### Sales Minded Insurer

The selling of automobile insurance implies that the local agent represents companies that are sales minded, expansion minded, that are growing at least at the same rate as the auto insurance business generally is growing. There are some companies that write automobile business today as an accommodation, to get or protect other lines. This is not much of an accommodation—at least to the agent, and probably not to insured. Such companies write auto business reluctantly. They do not like it. They don't feel comfortable with it.

It is a question whether such companies should be in the automobile business. Probably eventually some of them will be out of it. The agent who is interested in automobile business should not be tied up with this kind of company. Whether he has one, two or three insurers of this

(CONTINUED ON PAGE 40)

## 20 Leading Auto Insurers of 1953 Listed

		1953	1952	1951
		Earned	Earned	Earned
1952	1953	Premis.	Premis	Premis.
Rank	Rank	\$	\$	\$
1.	1. State Farm Mutual Auto . . .	175,186,182	132,599,140	108,970,039
3.	2. Allstate . . . . .	131,794,816	89,231,956	67,568,495
2.	3. General Exchange . . . . .	117,074,727	98,012,577	94,472,445
4.	4. Farm Bureau Mut. Auto, O. . .	101,140,861	77,179,420	60,987,793
5.	5. Hartford Accident . . . . .	83,009,750	73,749,247	63,945,087
8.	6. Travelers Indemnity . . . . .	82,779,874	67,854,007	56,559,502
7.	7. Farmers Exchange, Cal. . . . .	82,202,122	71,203,466	58,661,596
6.	8. U. S. F. & G. . . . .	82,172,095	72,034,804	44,665,834
10.	9. Travelers . . . . .	73,694,913	59,752,091	47,024,889
11.	10. Liberty Mutual . . . . .	66,724,374	54,758,708	45,333,926
9.	11. Lumbermen's Mutual Cas. . . .	66,487,498	63,201,367	56,331,684
12.	12. Aetna Casualty . . . . .	62,683,246	51,041,244	42,503,043
13.	13. Fidelity & Casualty . . . . .	58,511,622	46,068,413	35,663,996
14.	14. Service Fire . . . . .	42,239,168	40,437,373	38,947,954
15.	15. Calvert Fire . . . . .	39,982,716	37,239,393	33,630,389
16.	16. Hartford Fire . . . . .	35,933,907	33,819,333	30,032,417
19.	17. General Accident . . . . .	35,492,015	29,967,314	25,680,199
17.	18. American Auto . . . . .	34,931,699	30,509,154	29,665,656
18.	19. Maryland Casualty . . . . .	34,549,417	30,419,928	30,775,692
20.	20. Ohio Casualty . . . . .	33,994,053	28,106,163	23,261,375

The leading automobile writers in 1953 did a total business of \$1,444,585,053, roughly one-third of the total done by all companies writing auto insurance in the U.S. Last year, these same 20 companies had total premiums of \$1,178,100,168, so that in 1953 the increase for this group was \$266,484,885, or an average of \$13 million per company. The average premiums of the first 20 companies is \$72,024,000 as compared with \$58,905,000 in 1952.

Although the companies in the table are the same, there have been two or three changes in position, with Allstate moving into second place on another sharp increase in premiums, Travelers Indemnity going ahead two spots and Travelers and Liberty Mutual each gaining a notch.

Another item of note is the fact that there are now four companies writing more than \$100 million in premiums. Last year there was only one—State Farm.

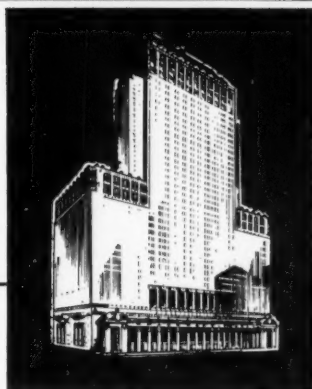
In 1952, there were sizable increases run up by 10 of the companies on the list of leaders, but during 1953 every company had a sizable increase, al-

though the gains marked up by the companies doing the greatest amount of business is the most striking. State Farm is up \$43 million, Allstate \$42 million, General Exchange \$19 million, Farm Bureau of Ohio \$24 million, Travelers Indemnity \$15 million, Travelers \$14 million, Liberty Mutual \$12 million, Aetna Casualty \$11 million, and so on right down the list.

The 20 companies shown above have aggregate premiums exceeding by more than two times the total business of all stock fire companies; their business is more than all the mutuals combined, or all the reciprocals and Lloyds combined; it is nearly 75% of all business done by all stock full cover writers.

Several of the companies in the listing belong to groups, and if all companies in the groups were included in the totals, such as America Fore, Hartford, Allstate, General Exchange, Aetna Casualty, Service Fire, American Auto, Farmers Exchange, etc., the automobile business done by these organizations would represent by far the greatest percentage of the total for the country.





# financial statement —

## Lumbermens *MUTUAL CASUALTY COMPANY*

Statement at the close of business December 31, 1953, as reported to the Department of Insurance, State of Illinois

(All bonds amortized. Stocks at book value, which is less than market value. If all stocks were valued at market, assets and surplus would be increased \$2,344,339.02)

### assets

Cash in banks . . . . .	\$ 10,306,696.79
U.S. Government bills, certificates and notes . . . . .	56,230,131.48
U.S. government bonds . . . . .	75,075,712.15
Canadian government bonds . . . . .	3,025,705.88
State, county and municipal bonds . . . . .	5,189,495.27
Public utility and other bonds . . . . .	3,817,821.97
Stocks . . . . .	7,668,828.26
First mortgage loans on real estate . . . . .	557,248.10
Real estate (including company buildings) . . . . .	10,330,274.61
Premiums in transmission . . . . .	3,642,332.82
Accrued interest and other assets . . . . .	898,326.83
<b>Total assets . . . . .</b>	<b>\$176,742,574.16</b>

### liabilities

Reserve for losses and adjusting expenses . . . . .	\$ 91,299,925.00
Reserve for unearned premiums . . . . .	39,138,453.00
Reserve for taxes, expenses and reinsurance . . . . .	8,060,918.85
Reserve for dividends to policyholders . . . . .	14,243,277.31
Reserve for portfolio fluctuation . . . . .	4,000,000.00
Reserve for contingencies . . . . .	2,500,000.00
<b>Total . . . . .</b>	<b>\$159,242,574.16</b>
<b>Net surplus . . . . .</b>	<b>17,500,000.00</b>
<b>Total . . . . .</b>	<b>\$176,742,574.16</b>

Paid for losses and returned to policyholders in cash dividends since organization more than six hundred million dollars.

Securities carried at \$13,475,583.32 in the above statement are deposited as required by law.

## Lumbermens *MUTUAL CASUALTY COMPANY*

Operating in New York state as (American) Lumbermens Mutual Casualty Company of Illinois

H. G. Kemper, president

James S. Kemper, chairman

MUTUAL INSURANCE BUILDING • CHICAGO 40

BRANCH OFFICES • Atlanta 5, 1401 Peachtree Street, N.E. • Boston 16, 260 Tremont Street • Los Angeles 5, Kemper Companies Bldg. • New Orleans 12, Communications Bldg. • New York 17, 342 Madison Avenue • Philadelphia 7, Philadelphia Savings Fund Building • San Francisco 4, Russ Building • Seattle 4, Dexter Horton Building • Syracuse 2, Syracuse-Kemper Insurance Building • Toronto 1, Concourse Building

# Reinsurance

AN INDISPENSABLE  
SERVICE WE HAVE  
PROVIDED FOR 39  
YEARS—CONTINU-  
OUSLY ADEQUATE  
AND SATISFACTORY  
MULTIPLE LINES

*Employers Reinsurance Corporation*

KANSAS CITY  
NEW YORK CHICAGO SAN FRANCISCO LOS ANGELES

## LARGEST INDEPENDENT ADJUSTERS in MIDWEST

*Representing over 300 Companies*

### BRANCH OFFICES IN:

Lincoln, Nebraska  
Grand Island, Nebraska  
Norfolk, Nebraska  
North Platte, Nebraska  
Scottsbluff, Nebraska  
Council Bluffs, Iowa  
Cedar Rapids, Iowa  
Des Moines, Iowa  
Sioux City, Iowa  
Waterloo, Iowa  
Dubuque, Iowa  
Mason City, Iowa  
Cheyenne, Wyoming  
Denver, Colorado  
Greeley, Colorado  
Colorado Springs, Colorado  
Topeka, Kansas  
Wichita, Kansas  
Rock Island, Illinois  
Chicago, Illinois  
St. Louis, Missouri

Automobile

Fire

Casualty

Inland Marine

Floater

Aviation

Compensation

## Crocker Claims Service

Joseph J. Kutilek, Gen. Mgr.

OMAHA, NEBRASKA

(CONTINUED FROM PAGE 38)

variety makes no difference, he will never have capacity, he will always have trouble with automobile.

This standard is also a reasonable one for agencies. Some agents are not conditioned to handle automobile business and perhaps should get out of it. Unless the agent likes it, handles a volume of it, has companies that like it and handle a volume of it, then he should probably stop worrying about losing it. Eventually he will be pretty much out of it.

In this connection, specialty companies are sometimes said to be highly selective on underwriting. This could, perhaps, be overstated in view of the tremendous amount of automobile business that the specialty companies have put on the books in ten years. However, suppose they are selective, suppose they do cancel after an accident or two. Suppose they reject older drivers and hold down on those that are too young.

So do agency companies.

So do agents themselves.

Unquestionably agency companies take more risks that are poorer from an underwriting standpoint than specialty companies. They do this because agents give them these risks and often press them to do so. It is true also that someone has to take such risks, that if insurers voluntarily absorb only the good business, the assigned risk plans of the country eventually will bog down with too much business. Anyway, even today, many of the underwriting rejects find their way into these plans that the plans were never designed to write.

If agents and agency companies are to make progress in the mounting competitive struggle, it is perhaps not pertinent for them to make too much of their contribution to society because they write risks specialty companies do not or will not. In the first place, they will get no credit for it, either in the way of profit or in acknowledgment from society, including insurance departments. It is a nebulous, almost valueless kind of virtue. They would be better advised to find out how to handle this kind of business in a way to make money with it, or, if they can't live with it, set up underwriting standards that will let in only the kind of business they can live with.

In both the best and the worst sense the local agency business is a partnership between local agents and agency companies. Each is dependent upon the other over and above the contractual relationship. The local agent is dependent upon the agency company for the writing and handling of business in a satisfactory way. The agency company, on the other hand, is also dependent upon the agent to get the business, to make the sale, and to keep the volume rolling in.

So far as can be determined, there is no disposition on the part of agency company executives to give any thought at all to doing business in any other way except from local agents. They have grown by way of the local agency system, they believe that the company and agent together can continue to meet the problems and difficulties that arise. However, it should be pointed out that the large insurers, if they were faced with seriously declining premium volume in the automobile or in any other line and were losing headway because of their use of the local agency system would not tolerate such a situation indefinitely. They would do something about it, they would have

to do something about it. It is interesting to note in this connection that the large companies are set up in such a way that it would not be hard to go direct if they were forced to do so. To repeat, it is impossible to find even a trace of sentiment in favor of going direct. The agency insurers are quite firm in their belief in the agency system. They have a lot of agents, they have a lot of good agents who have proved themselves under all kinds of circumstances. At the same time, they have also established regional offices in key population centers across the country, offices that are well manned, that are in close reach of very large populations and very great aggregations of insurable property.

### Other Trends, Factors

What about some of the other trends, factors and ideas that affect the automobile insurance business significantly?

The loss ratio is improving on BI and PDL, but the severity is growing worse, though not at the same rate as formerly. This rise in severity is probably the true long time trend. Frequency, however has improved fairly consistently for some months.

Insurers are, therefore, optimistic that 1954 will be a good year. Undoubtedly it will be, but insurers also are conservative in their optimism. The average paid claim cost of stock and mutual companies for the last quarter of 1953 was 160.6% of the 1947 base period, compared with 143.7% in the last quarter of 1952. For full years, comparable figures were 156.3 and 141.3. On property damage the figures were 150.5 in the 1953 last quarter and 140.7 for the similar period in 1952. For the full years, figures were 153 and 140.8. For New York state the average paid BI claim was \$644 in 1951, \$726 in 1952 and \$836 in 1953. On PDL the figures were \$87, \$97 and \$105.

But the companies are getting more premium. The full effect of the rate increases are being felt. In Oklahoma and Illinois, where there hasn't been a rate increase in three years, the companies still are in the red. California, which was exceptionally good in 1953, has turned sour. New York City is not good though the market there is easier. And there are a few other areas where some adjustment upward may still take place. But over-all, the next move probably will be a sloping downward in rates, without much movement this year.

There continues to be a lot of talk about combining into one rating bureau the automobile division of National Bureau and National Automobile Underwriters Assn. This is inevitable. Many agree it should be done. But it is not apt to become a reality for three, more likely five years.

On this point it would be well for local agents, many of whom have asked for the merger, to recognize that such a combination will not save much money, and that it is likely to lead to a single auto insurance commission rate. Incidentally, this last would save a good deal of money, probably as much or more than the merger of the two rating bureaus. The merger should, however, reduce approximately from two to one the number of times the states are asked for approval of rate changes, in itself a blessing. It should lead to greater uniformity of proce-

(CONTINUED ON PAGE 48)



# Stock Fire Insurers' Premiums Up Again, Pass \$600 Million

Despite the fact that the number of companies writing physical damage coverages was decreased in 1953 by a net of 16, having the effect of taking away better than \$17 million in total premiums, those companies still on the list had a better than \$36 million increase on their own account.

The total earned premiums of stock fire companies in 1953 of \$601,143,054 represents roughly a \$50 million gain from the 1952 total before the switch in classifications is taken into account. The loss ratio improved about four points with losses incurred at \$300,735,654. There are now 200 stock fire companies whose automobile business is restricted to physical damage coverages. This is probably less than half the number in this grouping five years ago, but these insurers still account for something close to 15% of the total automobile premiums.

The 10 leaders in premiums for the physical damage classification in 1953 are realigned somewhat with the dis-

TEN LEADERS IN STOCK FIRE FIELD									
	1953	1952		1953	1952		1953	1952	1949
	Earned	Earned		Earned	Earned		Earned	Earned	Written
	Prem.	Prem.		Prem.	Prem.		Prem.	Prem.	Prem.
1. General Exchange	117,074,727	98,012,557	19.4	94,472,445	80,028,254	79,005,737			
2. Service Fire	42,239,168	40,437,373	4.5	38,947,954	34,354,297	38,513,714			
3. Calvert Fire	39,982,716	37,239,393	7.4	33,630,389	28,979,571	32,989,429			
4. Hartford Fire	35,933,907	33,819,333	6.2	30,032,417	27,607,154	28,031,262			
5. Motors	28,225,651	25,534,965	10.5	29,510,930	25,933,246	25,578,462			
6. Automobile	23,755,244	21,629,670	8.5	19,607,538	18,255,110	18,309,662			
7. Service Casualty	21,553,049	23,995,346	-10.2	20,483,047	17,730,651	20,171,354			
8. Emmco	20,644,703	19,566,218	5.5	16,151,007	13,849,900	13,722,234			
9. Home	20,297,818	21,441,119	-5.1	21,471,937	18,479,342	18,425,734			
10. Resolute	17,051,785	16,491,186	3.4	14,651,602	13,547,439	12,864,964			

continuation of liability retentions by Hartford Fire. Closing in on the top 10 are Continental, Travelers Fire and Allstate Fire, whose premiums are all close to \$14 million.

General Exchange for the eighth successive year is the top physical damage company, increasing its premiums nearly 20% to a total of \$117,074,727. This is the first time General Exchange has had its earned premiums in excess of \$100 million, and it crashed that mark in strong fashion. The affiliated Motors Ins. Corp. with a 10.5% increase in premiums is in fifth place

at \$28,225,651, and this group now accounts for \$145 million in automobile business.

Service Fire, which like General Exchange and Motors, is a finance insurer, is still the No. 2 company, with \$42.2 million in premiums. Its running mate, Service Casualty, reduced its writings 10.2%, so that the \$64 million these two companies account for is very close to the same total as in 1952.

In third place is Calvert Fire, another finance writer, with \$39,982,716, a 7.4% gain.

Hartford Fire, which last year was

the eighth ranking company in the full coverage table, takes over fourth spot among physical damage writers with premiums of \$35,933,907, a 6.2% gain.

Automobile of Hartford traded places with Service Casualty to take sixth place behind Motors. Automobile had a gain of better than \$2 million.

Emmco and Home also traded their positions, Emmco gaining 5.5% while Home reduced its writings 5.1%. Emmco, another finance insurer, has \$20,644,703 in 1953 earned premiums as compared with Home's \$20,297,818.

The 10th company is Resolute, which had a nice gain in premium, going from \$16.4 million to \$17 million.

The ten companies making up the leaders table did a combined business of \$366,758,858, or more than 46% of the total done by the entire 200 companies. Finance writers dominate both numerically, having seven representatives in the first 10, and in premium, writing about four times as much as the regular fire insurance companies.

## Automobile Experience in 1953 of STOCK FIRE COMPANIES GIVEN

1953									
1952									
1953									
1952									
	Earned	Incurred	Loss	Incr. or	Earned	Incurred	Loss	Incr. or	Earned
	Prem.	Losses	Ratio	Dec. in	Prem.	Losses	Ratio	Dec. in	Prem.
	\$	\$	%	Prem.	\$	\$	%	Prem.	\$
Agricultural	2,987,036	1,603,568	53.7	489,865	2,497,171	1,183,646	46.5	557,620	
Albany	275,629	137,299	49.8	8,736	266,893	128,304		27,401	
Allied, Utica	277,536	118,312	42.6	11,116	288,651	142,900	59.5	22,970	
Allstate Fire	12,336,326	4,681,191	38.0	1,173,855	11,162,471	4,690,323	42.1	2,452,204	
Alpina, Switz.	19,994	8,220	41.3	3,032	16,962	7,817		8,296	
Am. Av. & Gen.	3,521,966	1,539,452	43.5	-209,494	3,731,015	1,903,935	50.8	-144,136	
Am. Auto Fire	13,688,912	4,927,739	36.2	556,387	13,182,525	4,999,131	38.0	-877,917	
Am. Bankers, Fla.	3,786,016	1,866,542	49.2	303,337	3,422,629	1,626,036	47.4	718,001	
Am. Eagle	1,839,030	709,426	38.6	59,779	1,879,251	1,060,478	55.2	-54,393	
Am. Equit.	1,455,674	696,494	48.0	38,631	1,423,023	742,503	52.2	65,511	
Amer. Liberty	420,472	240,943	57.0	-1,033	340,796	139,320	41.0	-32,894	
Am. Mot. Fire	341,829	100,296	29.4	-49,534	300,756	123,376	35.2	102,426	
Amer. Reserve, N.Y.	311,222	173,149	55.6	911,413	5,164,836	2,884,906	55.2	1,196,976	
Am. Sec., Ga.	6,076,249	3,094,461	50.9	-154,096	294,298	301,812	10.5	15,688	
Am. Southern*	140,202	91,674	65.4	141,050	628,270	342,089	54.8	53,743	
Amer. Union	769,320	395,881	51.4	35,246	78,906	55,799	70.6	49,241	
Andrew Jackson	114,152	53,992	47.2	38,095	1,064,420	511,037	48.1	544,722	
Atlas	1,102,515	549,202	49.8	2,125,574	21,629,670	8,970,334	39.7	2,022,132	
Automobile	23,755,244	9,202,461	38.8	207,323	1,511,190	955,892	63.0	688,206	
Balboa	1,718,513	753,779	44.0	329,230	3,075,299	1,557,754	48.3	97,917	
Bank & Ship	3,483,529	1,700,544	50.0	-16,254	985,448	555,633	56.5	183,939	
Bankers F. & M.	969,194	616,363	63.6	92,023	636,490	321,092	50.8	149,482	
Buck Union Fire	728,521	345,471	47.4	6,236	62,270	24,421	39.2	-10,251	
Buffalo	88,781	30,369	34.1	-176	118,175	55,997	50.0	18,563	
Caled.-Amer.	117,999	52,675	45.0	-708	472,704	222,611	46.9	-25,359	
Caledonian	471,996	210,701	44.5	-237,979	397,384	257,532	64.8	160,519	
Cal.-Union	159,405	85,559	53.4	2,743,323	37,239,393	25,892,259	75.3	3,809,004	
Calvert Fire	39,982,716	24,141,278	60.4	-29,524	500,081	302,590	61.1	147,178	
Canadian Fire	470,557	206,307	43.8	19,954	65,248	26,516	40.6	23,651	
Car. Natl.	85,292	40,902	48.0	-160,885	4,762	1,447	85.4	3,429	
Cavalier	163,637	114,617	69.0	-56,326	248,388	132,794	53.0	13,125	
Cent. Trust, China	193,062	171,897	88.5	15,811	473,228	234,172	48.5	16,691	
Century	488,037	188,255	40.5	549,131	1,288,595	790,777	61.5	365,715	
Cherokee	1,837,726	1,000,574	54.6	79,591	51,617	26,253	50.7	8,138	
Chr. Gen., N.Y.	311,208	49,794	38.0	13,308	16,845	9,777	58.0	12,535	
Cincinnati	30,133	11,459	38.0	43,369	98,144	67,949	69.0	41,052	
Citiz. Home, S.C.	141,813	90,595	64.2	-39,296	48,030	19,399	40.1	-8,244	
Colonial, Pa.	8,734	6,744	77.2	91,248	173,163	120,752	63.3	55,730	
Colonial Star	264,411	171,168	64.8	-75,273	343,167	132,799	38.5	86,853	
Columbia, N.Y.	267,894	98,751	37.0	-7,748	12,081	-430	35.9	-17,852	
Comm'l. Std. F&M	4,333	4,999	11.5	246,635	2,270,323	1,395,433	61.0	302,093	
Comm'l., Texas	2,516,958	1,178,636	46.6	112,812	704,781	353,113	49.8	60,438	
Continental	817,933	376,112	46.0	2,303				3,182	
Continental	14,451,098	6,181,899	42.9	578,400	13,873,058	6,930,450	50.5	-997,185	
Copenhagen Reins.	156,461	97,913	62.7	-167,127	323,588	177,886	54.5	272,837	
Dependable, Fla.	436,374	216,645	49.5	-129,655	566,029	334,939	59.0	172,510	
Eagle, N.J.	142,584	85,805	60.5	-6,827	148,411	107,456	72.0	31,745	
Eastern, D.C.	709,577	307,012	43.3	105,317	604,260	273,097	45.2	51,289	
Emmco	20,644,703	11,392,717	54.8	1,078,485	19,566,218	12,729,662	65.0	3,415,211	
Empire State	746,759	400,892	53.6	122,466	624,293	295,911	47.5	139,405	
Empl. Ind., Tex.				34	-117	35.4	-66.5		
Eureka-See	1,281,762	588,096	45.9	160,710	1,121,632	522,635	45.2	131,498	
Excelsior	396,353	180,501	45.5	94,084	392,371	149,586	40.0	14,685	
Fidelity-Phoenix	12,384,275	5,395,504	43.6	43,922	12,335,353	5,880,189	48.0	-1,766,893	
Fire & Cas. C.	1,365,421	805,074	59.2	591,177	774,244	479,305	62.0	69,611	
Firemen's, D.C.	18,932	13,063	68.8	5,015	13,917	4,481	32.2	1,934	
First Natl.	501,570	243,799	48.5	290,897	210,673	103,066	49.0	121,953	
French Union	30,331	11,408	37.2	-3,563	33,894	15,621	46.1	2,191	
Frontier, Colo.	758,952	457,736	60.3	74,587	684,365	473,715	69.2	26,470	
General Exch.	117,074,727	63,197,534	53.9	19,062,170	98,012,557	54,624,700	55.3	3,540,112	
General Wash.	12,434,447	4,574,218	36.8	1,165,273	11,259,174	4,739,966	42.5	1,363,881	
Globe & Rep.	545,878	261,152	47.9	12,245	533,633	278,438	52.1	24,567	
Gr. Eastern	422,251	243,141	57.6	72,064	350,187	216,117	61.5	96,435	
Halifax Fire	26,131	12,337	48.0	12,837	12,837	2,924	39.2	-33,577	
Hartford Fire	35,933,907	16,025,605	44.6	2,114,574	33,819,333	16,208,403	47.9	3,786,216	
Home	20,297,818	9,330,649	46.1	-1,443,301	21,441,119	11,004,273	51.4	30,818	
Homeland	408,796	188,057	46.1	-220,739	332,390	176,556	50.0	30,219	
Hudson	51,640	25,039	48.4	-29,906	81,555	34,407	42.1	30,298	
Illinois Fire	82,079	43,403	52.9	14,477	67,602	28,993	42.5	13,199	
Imperial, D.C.	568,548	264,892	46.5	66,730	501,818	237,847	47.3	-67,871	

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# Stock Full Cover Companies Pass \$2 Billion Mark in Premiums

Stock companies writing full coverage automobile insurance rocketed ahead in premium volume in 1953, passing the \$2 billion mark in total writings on an increase of very nearly \$300 million. There are now more than 350 stock companies writing full coverage automobile, and they account for 53.6% of the total automobile business in the United States.

Losses for the stock full cover insurers increased \$57 million, and the earned-incurred ratio is now at 50.4%, an improvement of 4 points as compared with 1952.

Automobile BI coverage written by stock companies in 1953 passed the \$1 billion mark for the first time, amounting to \$1,007,520,036. PDL premiums were \$520 million and the physical damage was \$572 million.

The first 10 companies in the full cover table wrote \$679,619,447, or 32.3% of the total for all companies in this list. Every company in the top 10 had an increase of more than 10% in

## TEN LEADERS IN STOCK FULL COVER FIELD

	1953 Earned Premiums \$	1952 Earned Premiums \$	% of Incr.	1951 Earned Premiums \$	1950 Earned Premiums \$	1949 Written Premiums \$
1. Allstate	131,794,816	89,231,956	47.6	67,568,495	49,641,875	40,904,962
2. Hartford Accident	83,009,750	73,749,247	12.5	63,945,087	56,098,865	53,922,768
3. Travelers Indem.	82,779,874	67,854,007	22.0	56,559,592	50,124,914	47,659,401
4. U.S.F. & G.	82,172,095	72,034,804	14.0	44,665,834	41,920,086	41,091,665
5. Travelers	73,694,913	59,752,091	23.2	47,024,889	41,615,078	39,197,409
6. Aetna Casualty	62,683,246	51,041,244	22.8	42,503,043	39,989,474	37,935,708
7. Fidelity & Casualty	58,511,622	46,068,413	26.9	35,663,996	32,459,700	32,384,579
8. General Accident	35,492,015	29,967,314	18.5	25,680,199	23,138,226	25,885,427
9. American Auto	34,931,699	30,509,154	14.5	29,665,636	27,028,323	25,335,329
10. Maryland Cas.	34,549,417	30,410,928	13.6	30,775,692	25,919,029	24,070,230

premiums with Allstate's gain of \$42 million topping the list as the company becomes the second largest automobile writer in the country. The only new member of the top 10 is General Accident, which took over the No. 8 position vacated by Hartford Fire, as that company discontinued retention of automobile liability business.

Allstate moved into top position among the stock companies in 1951 supplanting Hartford Accident. Its margin that year was a little less than \$4 million, but in 1953 it wrote \$48

million more than Hartford Accident. Its premium increase of \$42 million in 1953 was more than the company had in the way of written premiums in 1949 when they were \$41 million, and 10 years ago, in 1943, Allstate wrote only \$5,213,340.

Hartford Accident at \$83 million had a gain in premiums of 12.5% to maintain its position, although Travelers Indemnity increased its writings 22% and is close behind with \$82,779,874.

The combined totals of the Travelers group—Travelers Indemnity, Travel-

ers, and Travelers Fire are \$169 million, but this is not enough to equal the State Farm total of \$175 million. Travelers Indemnity passed U.S.F. & G. in the standings, although U.S.F. & G. increased its writings more than \$10 million to pass the \$82 million mark.

Aetna Casualty remains in sixth place with \$62 million, an increase of 22.8%, and then comes Fidelity & Casualty of the America Fore group with \$58 million, up 26.9%.

General Accident, which was the 11th company in the standings in 1952, now is eighth, on the basis of an 18.5% gain which notched its premiums to \$35,492,015. American Auto and Maryland Casualty are 9th and 10th, the positions they had last year. Both companies increased their pace substantially. In 1952, American Auto increased its writings only 2.8% and Maryland Casualty decreased 2.5%. Last year, American Auto was up more than \$4 million, as was Maryland Casualty.

## Experience of STOCK FULL COVER Companies on 1953 Automobile Writings

	1953				1952				1951						
	Total Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prems. \$	Total Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prems. \$	Total Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prems. \$			
Accident & Cas. ....	3,379,875	1,601,406	47.5	30,416	1,593,576	809,152	50.8	941,021	437,482	845,279	55.6	241,205			
Aetna Cas. ....	62,683,246	31,353,858	50.0	11,642,002	41,615,528	21,982,528	52.8	21,067,718	9,371,330	354,772	52.0	8,538,201			
Aetna Fire .....	18,819,122	10,177,232	53.7	-133,711	17,121,778	4,573,052	26.7	3,434,676	1,653,832	18,942,833	10,278,283	54.0	11,668,593		
All-Amer. D. C. ....	200,218	97,638	48.7	39,248	53,758	40,447	75.3	28,582	8,852	48,339	17,070	35.2	40,058		
Alliance, Eng. ....	1,220,840	603,033	49.4	207,626	332,052	179,566	54.1	148,066	70,389	740,722	352,968	47.7	119,903		
Allstate .....	131,794,816	66,723,870	50.6	42,562,860	69,272,427	36,750,941	53.0	32,093,599	16,867,759	13,105,170	89,231,956	41,596,864	46.5	21,663,461	
Amer. Alliance .....	2,329,002	1,116,320	47.9	607,221	471,685	239,829	50.8	1,617,488	719,464	1,721,781	885,185	51.3	276,943		
Am. & For. ....	2,954,884	1,485,042	50.3	737,397	1,195,161	605,676	50.8	590,893	297,188	1,169,830	522,178	44.7	724,300		
Amer. Auto .....	34,931,699	14,764,831	42.3	4,422,545	21,624,730	9,072,303	41.6	11,991,619	5,198,103	494,425	30,509,154	15,579,695	50.8	843,498	
Amer. Cas. ....	10,560,822	5,296,911	50.1	397,713	6,639,901	3,233,679	48.8	3,920,921	2,064,619	-1,387	10,163,109	5,612,784	55.5	858,682	
American Central .....	1,049,821	455,479	43.5	101,413	956,548	455,479	47.7	956,548	455,479	1,040,261	450,021	42.4	87,458		
Amer. Employers .....	11,092,467	5,366,907	48.4	1,393,730	6,428,480	3,356,949	52.3	3,563,207	1,548,546	1,100,780	9,698,737	5,200,271	53.7	1,088,642	
Am. Fid. & Cas. ....	20,851,949	11,757,534	56.4	1,480,442	14,366,513	7,949,277	55.4	3,309,172	1,585,602	176,264	144,655	19,371,507	11,686,062	59.9	3,896,584
Am. Fidelity Fire .....	4,663,858	2,662,183	57.1	594,957	1,247,334	684,995	55.0	520,174	310,994	1,686,194	4,068,901	2,779,979	68.0	276,528	
Am. Fidelity, Vt. ....	2,046,688	1,050,372	50.9	298,311	1,353,429	687,794	50.8	699,304	368,210	2,368	1,748,377	1,035,132	68.9	200,689	
Amer. F. & C. Fla. ....	2,054,535	989,967	48.1	356,991	469,564	313,439	66.7	740,807	386,766	844,164	289,762	34.4	855,705		
Amer. Gen. Minn. ....	274,581	99,750	36.4	253,710	47,020	8,617	18.1	26,275	10,182	80,951	21,171	8,364	39.8	21,171	
Am. Gen., Tex. ....	4,152,341	2,013,387	48.3	417,813	1,598,950	926,731	58.1	811,649	448,862	1,741,742	637,994	37.2	2,813,387		
Am. Guar. & Liab. ....	5,703,577	3,167,252	55.6	-1,529,507	2,120,977	1,748,561	82.4	595,847	2,530,046	822,844	7,233,084	4,622,320	63.4	3,645,887	
Amer. Home .....	618,274	309,610	50.0	48,389	26,750	11,012	41.2	7,904	9,057	853,620	269,541	31.5	328,382		
Amer. Indem., Tex. ....	4,164,766	2,058,902	49.2	695,943	1,709,738	966,666	56.6	1,069,196	535,792	1,385,832	556,444	40.2	683,144		
Am., N. J. ....	22,039,922	10,956,734	49.7	756,013	7,012,527	3,735,013	53.3	2,749,809	1,871,259	11,277,586	5,350,462	47.5	10,008,981		
Amer. Mercury, D. C. ....	1,049,821	455,479	43.5	101,413	956,548	455,479	47.7	956,548	455,479	1,040,261	450,021	42.4	87,458		
Amer. Motorists .....	16,721,134	7,297,449	43.6	985,214	9,440,089	4,618,553	48.9	4,438,438	1,714,049	2,842,607	964,847	34.2	15,736,925		
Amer. Natl. ....	776,334	372,457	48.0	345,890	157,228	87,017	55.4	45,286	539,163	240,154	430,444	220,579	51.1	69,235	
Amer. States .....	13,207,472	6,071,634	46.0	1,633,427	4,632,006	2,180,793	47.3	3,782,444	1,902,794	4,793,022	1,988,047	41,044,045	5,778,511	44.4	1,789,015
Amer. Policyholders .....	1,759,399	788,398	45.0	164,855	694,397	382,712	55.1	146,930	464,552	258,756	1,594,544	861,703	54.3	209,247	
Amer. Surety .....	18,444,048	9,023,638	49.5	-1,570,931	9,472,604	5,125,879	54.0	2,342,403	4,014,082	1,555,356	20,014,979	11,966,959	59.5	3,948,988	
Am. Title .....	361,179	188,340	52.1	-159,973	108,255	64,447	71.6	61,661	44,886	181,263	79,007	521,152	316,518	60.5	112,744
Am. Univ., R. I. ....	1,164,429	604,332	51.8	186,124	231,971	145,541	62.8	42,151	851,094	416,640	978,305	537,696	55.0	112,744	
Anchor Cas. ....	5,696,830	2,537,551	44.5	200,683	2,752,547	1,319,069	48.3	1,497,269	661,602	1,477,014	556,880	37.7	365,866		
Arex Indem. ....	125,057	61,129	49.0	-171,976	66,374	37,304	55.8	34,824	17,119	23,859	6,905	307,003	188,219	61.2	1,557
Assoc. Indem. ....	329,311	138,585	42.0	9,729	210,305	113,770	53.7	97,752	22,389	21,254	319,582	920,000	28.5	-74,133	
Assurance, N. Y. ....	1,269,214	631,907	49.9	229,545	2,460	2,080	84.6	1,672	4,482	1,265,082	625,345	50.3	12,854		
Atlantic, Tex. ....	1,017,044	478,385	47.0	276,569	433,177	188,995	43.6	286,121	148,701	140,989	740,835	346,924	46.7	291,858	
Atlantic Cas. ....	4,528,212	2,055,413	45.3	359,569	1,961,698	903,500	45.8	1,092,424	557,863	1,474,090	594,050	40.3	3,493,275		
Audubon, La. ....	1,407,654	949,027	67.4	161,709	160,690	63,508	39.6	79,170	26,007	1,167,794	859,512	73.7	224,694		
Auto Club, Ohio .....	503,966	220,317	43.8	144,014	132,845	60,742	45.7	127,868	69,311	243,253	359,952	150,575	41.7	50,889	
Bankers Ind. ....	107,669	59,108	55.2	-84,577	7,264	2,624	35.9	4,528	651	95,877	55,833	62.0	79,977		
Bankers, Ark. ....	1,591	27,436	1.7	-86,641	-35	21,770	-15	6,227	-1,356	567	85,050	-2,582	-274,188		
Benef. F. & C., Cal. ....	268,950	113,169	42.2	-18,789	1,144	60	5.2	597	156	267,209	112,953	42.3	1,510		
Birmingham, Ala. ....	706,114	537,465	76.1	168,649	155,697	79,491	51.1	90,569	54,801	459,848	229,980	50.0	205,459		
Bituminous Cas. ....	3,751,277	1,821,668	48.6	870,697	1,780,235	972,837	54.6	1,059,294	508,300	340,531	2,880,580	1,329,941	47.1	156,228	
Blue Ridge, N. C. ....	1,535,573	857,947	56.0	285,516	237,214	163,524	69.3	153,779	93,801	1,144,580	600,622	52.5	68,221		
Boston .....	8,167,895	4,246,548	51.9	2,056,978	1,910,755	1,055,613	55.2	1,053,600	560,505	5,203,532	2,630,430	50.6	2,314,101		
Brit. Am. ....	219,208	99,914	45.6	52,124	27,859	15,001	54.0	14,025	8,727	177,324	76,186	43.0	9,538		
Brit. & For. ....	1,739,660	882,475	50.8	509,007	746,976	416,988	55.7	369,308	185,943	279,634	1,230,653	715,080	58.0	472,446	
British Gen. ....	153,660	66,672	43.4	14,842	1,399	796	57.0	1,399	529	152,261	65,876	43.3	12,800		
Buckeye Un. Cas. ....	12,819,912	6,499,066	50.7	2,513,722	4,137,016	2,325,131	56.2	3,643,351	2,115,268	5,039,345	2,658,666	52.8	1,285,218		
Cal. Compensation .....	2,561,227	1,090,781	42.6	770,205	1,056,256	480,891	45.6	556,745	249,514	948,226	360,376	37.9	597,379		
Cal. Farm .....	3,452,401	1,931,424	55.9	654,252	1,113,127	881,735	78.3	756,896	366,004	1,582,378	703,685	44.5	1,678,442		
California .....	640,115	277,718	43.2	61,837	9,231	5,829	63.3	3,328	634,286	274,390	578,278	258,791	45.5	53,327	
Camden Fire .....	2,460,651	1,250,558	50.8	336,547	23,714	15,007	63.3	7,650	5,022	2,429,287	1,230,529	50.7	12,756		
Canadian Indem. ....	737,452	319,168	43.3	31,600	473,016	204,375	43.2	264,436	114,793	705,992	464,460	65.7	224,147		
Canal, S. C. ....	1,091,495	600,439	54.9	101,743	607,529	357,850	58.9	385,835	179,639	98,131	62,870	60.1	274,187		
Capitol Indem., Ind. ....	1,378,870	680,137	49.4	113,630	375,684	210,685	56.1	189,328	128,124	280,124	1,265,340	707,348	56.0	1,112,016	
Carolina Casualty .....	2,854,345	1,670,176	58.5	1,097,300	1,761,439	1,033,493	58.7	561,820	74,263	1,757,045	1,063,004	60.6	364,353		
Car. & General .....	2,738,065	1,664,810	60.9	-45,379	1,799,805	1,172,516	65.2	934,286	490,114	3,974	2,783,444	1,601,635	57.5	353,712	
Cas. Und., Minn. ....	1,246,145	597,682	48.0	234,928	565,702	318,476	56.3	307,940	131,119	372,003	148,087	44.4	7,282		
Centennial Cas. ....	188,894	73,717	39.0	91,753	29,266	3,328	30.6	13,330	129,018	57,059	97,141	49,324	50.2	54,650	
Centennial .....	174,443	128,315	73.6	37,328	96,763	84,398	87.6	30,610	25,187	42,071	16,730	39,981	61.8	52,038	
Central Natl. ....	10,558,446	5,333,937	50.5	249,733	399,559	238,477	59.7	286,489	91,031	9,872,368	5,004,429	50,738,133	6,072,834	58.8	2,358,151
Cent. Stand., S. D.* .....	377,906	353,531	47.9	349,373	290,153	146,454	50.5	220,960	100,938	226,793	106,139	266,759	53.0	389,052	
Central Surety, Mo. ....	6,126,150	2,930,792	47.9	-113,124	1,022,421	306,564	30.0	3,025,904	1,558,348	1,642,487	816,630	6,239,274	3,184,233	51.0	2,731,000
Century Ind. ....	3,421,659	1,850,406	54.1	-22,491	1,294,869	831,464	64.3	264,487	300,697	1,502,303	718,245	3,444,150	1,868,778	54.0	-11,159,684
Cimarron Casualty .....	568,865	319,319	56.2	49,315	154,744	94,456	61.1	123,950	76,437	290,171	143,426	51,550	31,587	61.3	-16,640
Citizens Gen., Cal. ....	In receivership														
Citizens United .....	172,599	87,719	51.3	-102,808	7,829	3,520	44.8	7,712	2,260	157,658	81,939	275,407	211,312	76.5	50,318
Civil Serv., Cal. ....	2,767,034	1,370,058	49.6	1,639,547	1,118,355	517,965	46.3	561,669	282,244	1,087,010	569,840	1,127,487	221,106	72.5	962,594



	1953					1952					1951				
	Earned Prem. \$	Total Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$	Liability Incurred Losses \$	Earned Prem. \$	Total Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$	Property Damage Incurred Losses \$	Earned Prem. \$	Total Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$	Earned Prem. \$
Coal Operators Cas. ....	257,732	185,090	72.0	103,974	72,723	74,438	49,579	37,027	135,430	73,625	153,758	94,142	61.5	11,417	142,341
Colonial .....	2,483,287	1,821,717	73.4	279,480	1,280,192	1,095,461	738,359	517,706	464,686	208,650	2,203,757	1,473,968	66.7	92,989	2,296,746
Columbia Casualty .....	3,864,050	1,830,533	47.3	554,492	2,481,874	1,177,977	1,381,309	656,358	867	-3,802	3,309,558	2,086,823	63.0	-829,312	4,200,246
Commerce .....	2,777,618	1,369,322	49.3	438,153	1,170,588	589,208	579,706	287,609	1,027,234	492,505	2,339,465	1,239,053	52.6	423,458	1,916,007
Commercial, N. J. ....	15,681,733	9,572,295	62.0	1,204,532	8,947,361	6,144,069	4,348,115	2,064,358	2,386,257	1,363,868	14,477,201	9,436,388	65.4	646,244	13,830,957
Com'l. Stand., Tex. ....	5,321,478	2,411,989	45.2	221,274	2,103,009	1,004,629	1,211,414	558,567	2,007,055	849,793	5,542,752	2,662,258	48.3	1,200,908	4,341,834
Com'l. Un., Eng. ....	2,053,710	891,660	43.5	198,565	1,086,565	1,086,565	1,086,565	1,086,565	2,035,057	881,012	1,855,145	830,347	44.9	171,687	1,683,458
Com'l. Un., N. Y. ....	511,456	221,773	43.1	49,464	1,518,130	4,663	2,662	506,793	219,111	461,992	1,518,130	884,728	58.5	491,598	1,426,532
Concordia .....	5,845,358	3,292,961	56.4	1,184,460	328,877	155,765	189,294	126,632	5,327,187	3,010,564	4,680,898	2,521,289	54.0	1,636,438	3,024,460
Conn. Fire .....	4,237,348	2,066,011	49.0	514,367	2,332,107	1,158,925	1,185,585	575,633	719,656	331,453	3,722,981	2,049,512	54.7	477,823	3,245,156
Continental Cas. ....	27,895,356	15,567,467	57.9	5,865,343	15,865,443	8,863,947	8,226,104	4,869,380	3,803,810	1,834,140	22,030,013	14,940,692	67.8	-2,227,458	24,257,471
Cont. Union .....	797,649	480,458	60.3	746,318	281,751	168,851	169,876	110,501	346,022	203,106	51,331	23,312	45.5	-194,458	245,789
Detroit F. & M. ....	970,418	464,762	47.8	235,010	196,536	108,834	99,929	56,608	673,953	299,320	717,408	368,409	51.3	113,393	602,015
Dixie F. & C. ....	672,676	299,657	44.5	177,987	237,922	122,755	156,180	77,378	278,574	99,524	494,689	242,564	48.9	386,654	108,035
Dub. F. & M. ....	305,371	118,304	39.8	137,079	90,356	27,553	55,768	26,775	159,247	63,976	168,292	63,916	38.0	64,825	103,467
Eagle Fire, N.Y. ....	806,311	304,352	37.8	62,637	299,653	65,768	141,595	57,977	384,753	180,607	868,948	488,122	56.3	-202,875	1,071,823
Econ. F. & C., Ill. ....	3,455,216	1,431,896	41.5	510,531	1,246,940	519,525	767,377	330,663	1,440,899	582,320	2,944,685	1,217,147	24.3	428,220	2,516,465
Employ. Cas. Tex. ....	7,976,666	3,284,334	41.1	1,315,896	3,476,126	1,518,556	1,853,435	830,082	2,645,105	935,696	6,660,770	3,789,091	56.8	1,271,269	5,389,481
Employers Fire .....	5,130,910	1,932,064	37.6	-445,618	48,807	24,417	29,588	17,715	5,052,515	1,889,932	5,574,528	2,508,691	44.8	-138,000	8,712,520
Employers, Ala. ....	1,421,360	528,225	26.9	171,304	600,239	223,073	344,435	170,746	476,686	134,406	1,250,056	412,445	32.9	94,770	1,155,286
Employers Liab. ....	22,499,339	10,387,054	46.0	2,166,416	13,549,285	6,761,856	7,408,365	2,978,558	1,541,689	646,640	20,332,923	11,055,042	54.2	2,517,443	17,515,480
Employers Re. ....	5,421,635	2,941,370	54.4	1,517,916	4,973,300	2,960,428	371,955	-19,058	76,489	42,722	4,908,719	3,126,636	62.5	-3,643,273	8,551,992
Equit. F. & M. ....	1,169,071	658,592	56.6	236,693	65,775	31,153	37,859	25,328	1,065,437	602,113	932,378	504,256	54.0	327,487	604,891
Equity Gen., Fla. ....	18,364	7,935	43.2	-51,069	5,777	2,779	3,859	2,037	8,728	3,119	69,433	31,440	46.3	37,440	103,467
Eureka Cas. ....	2,976,494	1,367,145	45.9	524,833	1,547,939	644,040	953,836	507,512	474,719	215,953	2,451,661	1,216,111	49.4	532,917	1,918,744
Excel Ins't. ....	3,935,949	2,451,079	62.3	302,408	-2,470	-	-	481	3,935,949	2,451,079	2,451,079	1,216,111	49.4	532,917	1,918,744
Excess .....	1,596,981	809,244	50.7	216,756	1,126,824	625,090	266,478	52,934	203,679	131,220	1,813,737	1,626,147	89.4	-169,238	1,982,975
Farm Bureau, Neb. ....	534,209	204,152	38.2	117,260	43,222	102,121	40,350	28,793	288,793	120,580	416,949	175,987	42.0	63,548	353,401
Federal .....	17,846,975	8,796,782	49.1	8,865,054	4,893,968	2,543,658	2,207,520	1,121,000	10,747,467	5,132,324	9,463,021	4,892,334	51.5	2,166,056	7,296,955
Fidelity & Cas. ....	58,511,622	33,845,393	57.9	12,443,209	39,529,860	24,336,651	18,981,762	9,608,742	2,020,052	621,579	46,068,413	27,264,957	57.2	10,404,417	35,663,996
Financial Indem. ....	2,658,388	1,012,155	38.2	856,367	395,125	277,911	112,585	112,585	2,451,661	1,216,111	2,451,661	1,216,111	49.4	532,917	1,918,744
Fire Assn. ....	6,856,771	3,897,482	49.4	1,293,156	1,290,131	693,064	718,364	352,791	4,848,276	2,351,327	5,565,615	2,936,333	52.6	916,304	4,647,311
Fireman's Fund .....	11,282,556	5,021,450	44.6	32,456	1,431,081	562,187	752,881	302,653	9,088,594	4,156,610	11,250,100	5,706,281	51.0	385,560	10,864,540
Fireman's Fd. Ind. ....	22,548,038	6,451,610	28.6	804,847	12,083,496	1,945,605	5,859,919	2,621,282	4,604,623	1,884,723	21,743,191	14,753,067	67.6	2,969,483	18,773,708
Firemen's, N. J. ....	20,667,588	11,076,840	53.5	7,655,043	7,139,666	4,568,256	3,064,950	2,168,855	9,339,729	3,912,545	13,012,545	7,583,392	58.3	3,210,686	17,788,559
Founders, Cal. ....	1,486,629	521,212	35.1	51,188	609,097	168,152	302,411	129,576	575,491	225,474	1,435,441	785,268	53.5	-320,712	1,756,153
Franklin Cas., Okla. ....	219,047	3,284,134	41.1	1,315,896	3,476,126	1,518,556	1,853,435	830,082	2,645,105	935,696	6,660,770	3,789,091	56.8	1,271,269	5,389,481
Franklin Nat'l. ....	1,067,482	546,615	51.2	201,907	320,666	170,191	172,088	103,897	574,730	272,527	865,575	501,869	58.0	153,649	711,926
Freeprot Mot., Ill. ....	4,302,076	1,543,351	35.7	576,074	1,541,192	412,160	962,859	423,101	1,816,025	710,090	3,744,002	1,549,858	24.6	495,315	3,248,687
General Accident .....	35,492,015	16,313,815	45.9	5,524,701	20,092,933	9,180,337	10,372,363	4,991,245	5,028,719	2,142,233	29,967,314	15,304,851	51.1	4,287,115	25,680,199
Gen. Amer. Cas. ....	3,492,770	2,452,115	72.1	1,647,213	766,153	532,610	474,148	464,274	2,189,469	1,466,313	1,782,557	1,231,407	70.2	-326,307	2,108,864
Gen. Bonding .....	782,308	782,308	56.6	203,584	346,054	241,469	211,710	151,783	797,813	369,056	1,141,983	561,167	49.2	193,705	948,288
Gen. Cas., Wash. ....	22,295,884	10,347,572	46.5	4,700,985	14,446,006	6,864,278	7,837,970	3,483,154	11,908	14	17,594,899	11,032,615	63.0	3,410,798	14,841,101
General Cas., Wisc. ....	7,587,433	3,445,066	45.9	679,715	3,306,312	1,623,591	1,747,136	777,030	2,533,987	1,044,445	6,907,720	3,265,783	47.2	756,043	6,151,677
Gen. F. & C. ....	8,112,928	5,095,154	62.6	939,658	6,388,074	4,206,216	7,112,809	882,877	12,045	6,061	7,173,270	5,105,241	72.6	1,267,250	5,906,020
General Tex. ....	1,207,519	545,939	45.1	409,488,4											

	1953					1952					1951				
	Total Earned Prem. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$	Liability Earned Prem. \$	Total Earned Prem. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$	Phys. Damage Earned Prem. \$	Phys. Damage Incurred Losses \$	Total Earned Prem. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Prem. \$
Nat. Fidelity, S. C.	707,737	324,816	45.7	91,292	193,095	93,877	129,637	67,925	385,005	163,014	616,445	268,040	43.5	141,919	474,526
Nat. F. & M., Neb.	41,938	7,333	17.5	10,621	12,638	1,845	8,527	2,021	21,113	3,467	31,327	13,714	43.9	13,267	18,060
Nat'l Indem., Neb.	1,536,123	809,848	52.8	242,015	758,516	417,140	390,098	196,798	399,509	195,910	1,296,108	647,956	51.0	154,035	1,450,143
National Surety	7,444,529	4,140,867	55.6	951,445	4,823,720	2,743,838	2,620,809	1,397,029	6,493,084	3,791,010	10,284,164	5,182,066	50.4	1,736,229	4,955,855
Nat'l Union	1,001,975	3,096,330	51.5	1,164,733	1,323,425	675,630	769,842	456,813	3,908,708	1,954,837	5,863,545	2,521,174	52.1	841,039	3,996,163
National Un. Ind.	353,056	182,135	51.5	-1,222,840	77,848	39,745	45,284	27,400	229,924	114,990	1,575,896	909,731	57.8	243,081	1,332,815
New Amsterdam Cas.	25,039,567	14,346,193	57.1	3,247,186	15,283,846	9,107,051	7,741,984	4,263,270	2,013,737	975,872	12,792,186	6,028,902	58.0	4,277,247	17,514,939
Newark	4,250,054	1,949,599	45.6	1,199,679	1,687,906	855,235	876,542	381,322	1,685,606	713,041	3,050,375	1,752,178	57.4	963,175	2,087,200
New England	902,312	444,283	49.3	113,003	162,792	75,580	78,319	36,736	661,201	331,967	789,309	405,013	51.3	39,438	749,861
New Hampshire	3,425,817	1,902,502	55.6	523,924	304	195	130	195	3,425,338	1,902,112	2,901,893	1,614,027	55.5	454,561	2,447,332
New Zealand	1,063,522	604,077	56.7	37,727	310,507	225,953	188,028	100,659	564,987	277,465	1,025,795	602,280	59.0	324,714	701,081
N. J. Mfrs. Indem.	5,981,065	2,238,970	37.2	2,089,417	2,524,831	951,620	1,675,573	708,765	1,780,661	578,585	3,891,648	1,606,144	41.1	1,658,510	2,233,138
N. J. Mfrs. Cas.	42,191	253,730	601.1	-757,916	31,944	250,069	10,247	3,661	800,107	567,442	1,367,549	567,442	70.9	-595,084	1,395,191
N. Am. C. & S. Re.	9,484,509	4,850,610	51.2	1,524,992	7,081,982	4,283,932	1,851,588	421,448	550,669	145,230	7,959,517	4,621,827	58.2	1,244,719	6,714,798
N.A.F.&M. Re.	96,186	46,136	47.9	16,980	47,213	28,497	12,346	2,977	36,627	14,662	79,206	44,631	56.4	54,317	24,889
Northeastern, Conn.	1,877,322	823,748	44.0	41,574	536,262	230,062	382,909	178,817	958,151	414,869	1,835,748	936,480	51.0	420,370	1,415,378
Northern, Eng.	1,269,297	725,371	57.1	289,214	207,588	162,656	90,346	67,812	971,363	494,903	980,083	493,413	50.4	185,610	794,473
Northern, N. Y.	5,640,728	2,589,726	45.6	502,345	91,035	45,590	56,160	49,652	5,493,535	2,494,484	5,138,383	2,354,642	45.8	233,663	4,904,700
North River	2,052,164	936,730	45.7	510,635	278,586	148,580	140,248	85,035	1,633,330	703,115	1,541,529	746,355	48.5	66,428	1,475,101
Northwest Cas.	14,588,648	6,304,544	43.4	2,502,059	5,836,462	2,647,603	3,282,108	1,561,557	5,470,078	2,095,394	12,086,589	6,075,946	51.0	2,791,778	9,294,811
N. W. Nat. Cas.	5,983,247	3,404,532	57.0	1,383,684	3,730,589	2,340,224	2,062,748	985,356	189,810	96,952	4,599,563	2,443,581	53.2	1,035,319	3,564,244
Norwich Un.	829,417	285,675	34.4	-105,892	366,622	80,383	173,061	70,860	289,734	134,432	935,509	532,757	57.0	511,923	423,586
Ocean Accident	5,775,917	2,452,989	42.6	852,301	3,778,345	1,524,980	1,991,270	926,692	6,292	1,317	4,923,616	2,882,286	58.5	564,946	4,358,670
Ohio Cas.	33,994,053	15,098,634	44.3	5,887,890	14,368,751	6,481,551	9,258,877	4,372,768	10,346,425	4,245,317	28,106,163	13,538,955	48.1	4,844,788	23,261,375
O. Farmers Ind.	8,914,754	3,787,269	42.4	1,645,295	4,536,64	2,225,288	3,482,190	1,561,981	6,467,094	2,905,394	9,372,488	4,387,589	46.8	1,649,319	7,723,169
Old Colony	3,500,526	1,819,949	51.6	1,746,529	818,895	452,406	451,546	240,216	2,230,085	1,127,327	1,753,997	1,479,040	52.3	126,765	1,627,232
Old Valley	301,670	192,449	63.8	78,632	23,843	9,673	19,495	11,697	258,332	171,079	323,038	142,593	63.5	32,930	130,408
Olympic, Cal.	5,355,935	2,641,255	49.3	1,200,190	4,045	-6,373	2,640	752	5,349,250	2,646,876	4,155,745	2,118,578	67.6	445,220	3,710,525
Oregon Auto	4,010,432	2,033,535	51.0	548,675	1,522,062	1,010,131	1,071,779	462,003	1,416,591	561,217	3,461,757	1,857,466	53.4	261,493	3,200,264
Org. Farm Bur.	338,369	167,650	49.4	47,992	103,171	64,661	70,777	35,403	164,321	67,786	290,377	127,101	43.8	27,315	253,062
Pacific Auto	3,409,595	1,529,663	43.7	675,787	1,505,626	742,397	846,064	341,533	1,057,305	445,733	2,733,808	1,414,027	51.5	573,732	2,160,076
Pacific Employers	7,360,067	3,564,619	48.3	1,109,737	3,180,228	1,688,964	1,894,153	867,207	2,285,681	1,008,448	6,250,330	3,521,652	56.4	-1,015,645	7,265,975
Pacific, Hawaii	1,283,233	439,826	34.1	1,097,407	405,867	102,613	330,238	149,768	547,128	187,427	1,544,760	893,124	58.2	770,956	1,243,804
Pacific Indem.	16,026,235	7,415,416	46.2	1,014,475	7,075,642	3,539,078	3,911,504	1,765,868	5,039,098	2,110,470	15,147,760	7,415,416	49.0	29,895	29,895
Palatine	359,069	155,901	43.1	34,664	103,171	64,661	70,777	35,403	164,321	67,786	290,377	127,101	43.8	27,315	253,062
Pan American	826,552	415,654	50.2	-281,544	353,288	196,335	192,755	82,993	280,509	136,266	1,108,096	512,555	45.5	443,721	664,375
Pan Am. Cas. Tex.	1,381,709	679,636	49.0	417,525	558,114	353,338	339,726	159,887	964,184	480,205	1,444,389	748,311	51.8	63,510	1,381,709
Pa. Mfrs. Assn.	4,042,056	1,530,210	37.9	571,569	1,798,408	641,628	1,175,363	571,526	1,068,285	316,756	3,470,487	1,629,516	46.6	404,818	3,065,669
Peerless Cas.	6,584,855	3,607,575	55.1	792,724	3,774,019	2,457,420	4,479,927	2,523,304	1,310,909	626,851	5,772,131	3,780,178	65.5	1,743,056	4,029,075
Phila. F. & M.	2,773,996	1,341,959	47.3	332,617	304,447	220,229	169,573	96,365	2,299,966	998,365	2,441,369	1,188,416	47.5	97,703	2,343,666
Phoenix, Conn.	9,696,594	4,546,908	56.2	1,971,162	554,997	258,126	313,688	209,847	8,827,909	4,988,935	7,725,432	4,178,137	54.0	2,713,466	5,011,964
Phoenix Indem.	6,795,537	3,659,547	53.9	642,250	3,559,589	2,129,288	1,953,598	822,186	6,027,073	3,153,350	6,027,073	3,153,350	54.7	368,169	5,151,118
Potomac	8,411,752	3,718,854	44.1	1,138,863	2,232,548	1,020,038	1,152,484	554,582	5,026,720	2,142,234	7,272,887	3,403,363	46.7	994,789	6,278,098
Preferred, Mich.	3,839,156	2,476,074	64.6	761,695	1,399,481	911,636	938,337	642,935	1,501,338	934,503	3,077,461	1,776,486	57.7	1,265,211	1,812,250
Prof. & Bus. Men's	Out of business														
Prov. Wash.	5,264,169	2,575,198	52.1	317,759	1,400,717	723,573	707,773	359,580	3,155,679	1,492,045	5,581,928	2,968,378	53.0	-277,561	5,859,489
Provident Fire	787,071	378,567	48.0	162,739	79,991	47,301	41,524	22,848	665,556	308,418	624,332	298,297	45.8	127,604	496,728
Prov. Wash. Ind.	1,201,721	507,042	42.0	430,766	770,503	314,942	431,218	192,100	770,955	415,457	1,186,412	515,457	53.9	408,781	362,174
Public Nat'l, Fla.	832,295	390,136	46.8	454,850	422,923	210,418	269,613	116,292	139,750	63,426	377,445	203,284	54.7	98,900	278,545
Queen	9,742,369	4,889,439	50.2	1,091,293	3,846,927	2,148,808	1,901,938	958,027	3,993,504	1,782,604	7,651,076	3,993,504	52.0	2,353,882	5,297,194
Rainier Nat'l	667,304	370,780	55.4	-271,107	227,557	176,440	158,020	86,673	281,727	107,667	938,411	538,117	57.4	42,143	896,268
Reins. Corp.	1,068,764	515,368	48.4	120,160	34,205	13,900	11,869	941	1,020,690	500,527	1,468,604	634,694	65.8	539,295	407,309
Reliance, Pa.	1,713,954	849,370	49.4	323,401	332,394	173,341	179,590	88,197	1,211,970	587,832	1,390,553	734,083	56.5	228,296	1,162,257
Republic Indemnity	1,181,892	457,950	38.6	149,038	308,944	128,107	327,733	119,882	545,215	209,961	1,032,834	578,446	56.0	-131,609	1,164,443
Republic Ind., O.	1,001,128	455,917	45.2	124,804	286,690	93,578	271,744	145,742	424,694	216,597	876,324	365,742	42.0	144,052	732,272
Republic Cas. Tex.	1,086,540	473,746	43.5	354,284	332,309	145,301	215,846	112,761	538,385	215,684	753,256	341,844	46.5	379,115	353,141
Rserve, Ill.	1,706,003	965,417	56.5	743,852	82,720	60,802	33,722	19,474	1,589,561	885,141	957,151	477,774	59.9	548,606	408,545
Riverside, Ark.	604,373	328,937	54.5	143,252	87,863	26,285	53,848	35,599	462,662	267,053	641,121	263,297	57.0	197,234	263,887
Rochester Amer.	790,418	464,762	47.8	336,048	196,536	108,834	99,929	56,608	693,953	299,320	634,370	318,162	51.2	32,354	602,016
Royal	7,693,647	3,861,075	50.3	1,828,116	3,062,602	1,707,070	1,514,164	761,647	3,116,861	1,382,158	5,865,531	3,368,593	57.2	1,788,980	4,076,551
Royal Exchange	926,496	468,190	51.1	221,504	119,981	70,950	6								



	1953					1952					1951				
	Total Earned Pems.	Total Incurred Losses	Loss Ratio	Inc. or Dec. in Pems.	Liability Earned Pems.	Liability Incurred Losses	Property Damage Earned Pems.	Property Damage Incurred Losses	Phys. Damage Earned Pems.	Phys. Damage Incurred Losses	Total Earned Pems.	Total Incurred Losses	Loss Ratio	Inc. or Dec. in Pems.	Total Earned Pems.
Virginia Sur.	1,604,938	931,689	58.0	96,932	1,055,143	654,039	488,980	262,048	60,815	15,602	1,508,006	815,835	57.4	248,882	1,259,124
West American	1,560,871	663,085	42.5	222,335	668,900	268,101	362,604	163,048	529,787	231,936	1,338,536	891,444	67.0	327,020	1,011,516
Westchester	2,253,490	1,033,965	45.7	616,500	316,683	176,630	137,759	97,456	1,779,408	759,879	1,636,980	797,366	48.3	70,704	1,566,286
Western Assur.	396,365	181,176	45.6	93,187	49,526	26,665	24,933	15,511	321,906	139,000	303,198	143,926	47.1	16,084	287,114
West. Cas. & Sur.	10,619,870	5,838,360	54.8	1,133,059	6,557,766	3,762,180	4,062,104	2,056,180	9,486,811	5,284,970	9,486,811	5,284,970	56.0	1,619,622	7,867,189
West. Nat.	1,284,370	562,168	43.7	-88,132	2,694	915	769		1,283,907	561,253	1,372,502	630,732	46.3	172,616	1,199,886
Western Pacific	312,986	165,997	52.9		119,419	71,796	87,906	41,441	105,661	52,760	763,483	408,631	53.5	329,275	434,208
Western Pioneer, Cal.	857,850	289,948	33.7	94,367	354,397	145,597	220,795	59,032	282,658	85,319	763,483	408,631	53.5	329,275	434,208
Worldwide	6,867,701	3,518,889	51.2	902,885	2,099,003	1,235,513	1,655,765	856,303	3,112,933	1,427,173	5,964,816	2,824,168	47.3	1,289,848	4,684,968
World F. & M.	1,710,829	925,203	54.0	11,246	647,434	415,732	312,243	150,348	751,152	359,123	1,722,075	834,388	54.2	703,131	1,018,944
Yorkshire	3,669,769	1,928,755	52.1	528,423	1,927,541	1,041,964	977,742	544,718	784,486	342,073	3,161,348	1,710,586	54.1	729,103	2,432,243
Zenith Nat., Cal.		8,341		-89,387		396		7,945		89,387		59,248	66.0	34,412	54,975
Zurich	20,864,100	11,243,179	53.9	687,870	12,498,267	7,328,545	6,394,600	3,183,866	1,971,233	730,768	20,176,230	13,803,469	68.6	3,186,230	16,990,000
Totals	2,100,653,465	1,059,113,872	50.3	298,256,594	1,007,520,036	539,608,733	519,993,644	255,177,105	571,739,869	263,730,779	1,799,314,785	1,007,671,899	55.8	288,709,711	1,507,667,080

\*Formerly Standard Casualty. \*\*Formerly Economy Auto. †Formerly Emeco Casualty. ‡Formerly Liberty Lloyds, San Antonio. §Formerly Ohio Valley Auto. ¶Formerly Commercial Benefit. §Merger of Yorkshire of England and Yorkshire Indemnity.

Increase in premiums is for companies shown in above table this year. Totals for 1952 and 1951 are for companies in the tables those years.

## 1953 Experience Given of RECIPROCAL FULL COVER Insurers

	1953					1952					1951				
	Total Earned Pems.	Total Incurred Losses	Loss Ratio	Inc. or Dec. in Pems.	Liability Earned Pems.	Liability Incurred Losses	Property Damage Earned Pems.	Property Damage Incurred Losses	Phys. Damage Earned Pems.	Phys. Damage Incurred Losses	Total Earned Pems.	Total Incurred Losses	Loss Ratio	Inc. or Dec. in Pems.	Total Earned Pems.
Amer. Ex., Neb.	225,578	90,754	40.4	14,685	71,168	31,178	62,219	26,154	92,191	33,422	210,893	40,543	19.3	7,108	203,785
Auto Club, Mo.	4,542,923	1,805,178	39.7	642,388	2,110,438	899,095	800,385	334,885	1,632,100	571,198	3,900,535	1,833,804	47.0	649,666	3,250,869
Auto Club, So. Cal.	17,976,087	7,048,969	39.3	2,875,498			5,279,102	1,977,920	12,696,985	5,071,049	15,100,589	7,092,319	47.0	2,184,818	12,915,771
Cal. Cas. Ind. Ex.	2,583,633	878,885	33.9	637,282	1,121,681	404,121	517,587	173,310	944,365	298,454	1,946,351	1,059,536	54.1	550,511	1,395,840
Cal. State Auto	15,968,824	6,613,458	40.9	2,658,288	7,025,012	3,230,084	3,118,686	1,238,818	5,825,126	2,144,556	13,310,536	6,977,792	51.5	2,192,452	11,118,084
Cas. Rec. Ex., Mo.	3,844,690	1,994,905	51.9	401,238	2,002,657	1,177,115	986,140	477,859	855,883	329,931	3,443,442	1,896,628	55.0	198,365	3,245,077
Chicago Motor Club	9,389,590	4,966,131	52.9	411,548	3,487,857	2,140,872	1,665,981	863,712	4,235,712	1,961,360	8,978,002	4,874,928	54.2	-30,765	9,008,767
Consolidated Unds.	3,125,740	1,408,198	44.8	253,602	1,366,080	691,465	613,059	265,601	1,146,601	444,883	2,872,138	1,278,990	44.3	487,309	2,384,829
Detroit Auto Club	26,782,031	15,974,176	59.5	4,253,296	6,977,354	3,750,283	4,471,792	3,810,206	15,332,844	8,413,684	22,527,735	12,154,894	53.8	2,187,058	20,340,677
Erie Exch.	5,035,552	2,438,952	48.3	817,508	1,868,451	918,643	1,337,724	726,097	1,829,377	794,212	4,218,044	2,291,115	54.4	941,984	3,276,060
Exchange Assn., Ill.	1,533,393	667,976	43.6	132,970	940,243	398,204	476,055	211,691	117,095	58,081	1,400,423	705,089	50.3	766,968	633,455
Farmers Auto, Ill.	3,363,788	1,879,140	55.6	444,694	1,116,398	560,738	642,510	381,869	1,604,340	846,533	2,919,094	1,651,332	56.3	793,164	2,125,930
Farmers Exch., Cal.	82,202,122	42,106,817	51.2	10,998,656	30,218,986	17,061,450	17,280,515	8,525,703	34,702,621	16,519,664	71,203,466	40,170,530	56.3	12,547,870	58,661,596
Highway Unds., Tex.	1,442,752	812,529	56.1	118,874	952,743	457,018	379,161	254,376	101,848	101,135	1,323,878	655,916	49.5	136,403	1,187,475
Intl. Ind. Ex., Mo.	769,693	116,985	15.1	196,079	127,704	60,420	64,145	15,475	577,844	41,090	573,614	331,619	58.4	-68,237	641,851
Mrs. & Whol., Colo.	993,078	461,838	46.4	72,566	371,647	124,291	239,845	130,647	381,586	206,898	920,512	410,895	44.6	131,619	788,893
Mayflower, Wash.	1,858,843	1,101,226	59.4	488,031	652,304	381,946	471,926	323,174	734,613	391,106	1,370,812	897,004	65.5	392,349	978,463
Motor Club, Neb.	457,133	168,839	36.7	62,254	129,907	46,908	98,184	42,067	229,042	79,864	394,879	155,990	39.2	66,721	328,158
Natl. Unds., Mo.	40,627	21,479	52.7	-25,677	12,044	7,361	10,273	6,018	18,310	8,100	53,712	81,100	150.9	-74,002	140,306
Old Line Auto, Ind.	286,789	160,059	55.9	99,096	87,857	54,438	80,106	28,503	118,826	77,118	187,693	80,715	43.2	36,683	151,030
Prairie St. Fmrs., Ill.	331,202	176,620	53.2	40,489	118,525	57,395	70,247	42,568	142,430	76,577	290,713	151,059	52.0	55,174	235,539
Preferred Exch., Wash.	957,542	498,021	52.1	92,447	326,334	215,508	277,682	135,307	370,316	147,206	865,095	510,876	58.9	49,992	815,103
Rural Auto, Ill.	88,348	69,996	79.1	-11,605	6,926	8,768	2,772	3,635	78,650	57,593	99,953	75,424	75.4	-106,243	206,196
State Auto, Ind.	11,524,540	7,366,532	64.0	1,397,686	3,931,613	2,785,605	3,036,494	2,092,315	4,556,433	2,488,612	10,126,854	6,524,296	64.5	1,038,415	9,088,439
State Auto, Iowa	6,619,424	3,068,901	46.2	1,771,969	2,186,396	1,218,393	1,674,180	751,460	2,328,848	1,099,048	5,847,455	2,847,505	51.0	872,561	4,974,894
Truck Ex., Cal.	15,611,625	7,851,070	50.4	1,266,474	6,468,600	3,805,848	3,910,153	2,059,217	5,232,872	1,986,005	14,355,151	7,964,553	55.7	1,710,882	12,644,269
Union Auto, Ill.	2,679,700	1,222,590	45.7	257,623	925,497	439,899	610,795	322,310	1,143,408	460,381	2,422,077	1,226,588	50.3	268,927	2,153,150
United, Colo.	272,617	150,891	55.1	10,208	52,413	26,940	42,216	38,768	177,983	85,183	262,400	130,384	49.6	17,277	145,132
United Services, Tex.	14,940,311	6,377,680	42.8	4,208,382	4,769,317	1,766,080	2,514,903	1,269,922	7,656,091	3,341,678	10,731,929	3,948,879	36.8	2,185,866	8,546,063
U. S. Ins., Waco, Tex.	799,120	419,279	52.4	344,466	295,789	136,125	204,822	105,955	278,509	177,199	454,654	298,031	65.5	347,030	107,624
Totals	236,247,305	117,904,972	49.5	33,931,015	80,152,487	42,946,191	50,939,654	26,640,978	105,171,854	48,311,900	202,326,000	108,427,948	53.4	30,531,905	172,782,515

## MUTUAL FIRE Companies Results on Automobile in 1953 Are Detailed

	1953					1952					1951					1950				
	Earned Pems. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Pems.	Earned Pems. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Pems.	Earned Pems. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Pems.	Earned Pems. \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Pems.				
Abington, Mass. ....	264,593	105,999	39.8	33,676	230,827	103,386	44.9	30,312	Mer. & Mfrs., O. ....	164,532	88,356	53.8	90,652	73,880	35,927	48.0	14,437			
Agricul. Wkrs, Tex. ....	149,706	38,652	25.8	36,133	113,573	28,409	25.2	28,559	Merrimack .....	1,487,823	612,815	41.4	109,750	1,378,073	596,831	43.5	92,334			
Am. Mfrs., N. Y. ....	2,089,056	615,125	29.6	63,290	2,025,766	690,777	33.2	562,174	Middlesex, Mass. ....	1,974,068	748,120	38.0	216,962	1,757,106	648,681	37.0	203,770			
Am. M. F., S. C. ....	288,733	142,899	49.2	87,145	201,588	81,566	40.5	76,121	Midwest Am. ....	248,328	138,115	55.6	40,038	308,290	82,164	26.7	28,397			
Amer. Mut. Re. ....	3,752	2,793	74.4	-24,327	28,079	50,147	28.4	-50,475	Millers, Pa. ....	182	127	69.8	-298	480	144	30.1	5			
Assoc. Mer., Mass. ..	Not available				572	-19	33.2	-981	Mount Joy, Pa. ....	1,569	15	1.0	-280	1,849	496	27.3				
Atlantic, Ga. ....	104,401	33,695	32.3	-12,906	117,307	38,902	32.2	-260	Mut. Auto, Pa. ....	3,595,714	1,569,048	43.5	629,574	2,966,140	1,317,914	44.3	549,947			
Attleboro, Mass. ....	55,723	18,178	32.5	9,915	45,808	19,390	42.2	4,431	Mut. Fire, Me. ....	76,515	29,239	38.2	6,567	69,848	22,326	32.7	-40,147			
Auto Mut., Mo. ....	111,371	52,458	47.2	58,934	52,437	20,905	39.8	-23,862	Natl. Assur., Pa. ....	646,860	371,288	49.0	-51,819	698,679	333,422	47.8	154,492			
Auto Mut. R. I. ....	1,511,525	430,572	28.5	80,953	1,433,244	336,957	23.5	41,191	Nat. Church, Ill. ....	293			-397	690	36	52.1	-330			
Bankers, D. C. ....	523,376	180,139	34.5	-21,404	544,780	335,812	65.1	57,982	Nat. Guild, Md. ....	203,541	98,345	48.4	7,964	195,577	103,594	52.8	36,991			
Bankers, Pa. ....	593,877	265,845	44.2	-12,744	715,621	330,840	46.1	174,178	Nat. Mut., Ohio ....	130			-61	191			69			
Berkshire, Mass. ....	956,182	380,816	39.7	105,569	850,613	351,414	41.3	92,404	Neb. Hardware ....	1,700	215	12.6	-1,341	3,041	1,485	48.8	-1,173			
Burlington, Vt. ....	85,669	29,666	34.6	114	85,555	31,369	36.6	-209	New Castle, Del. ....	56,122	18,850	33.4	5,469	50,653	18,519	36.5	9,422			
Cambridge, Mass. ....	495,941	204,271	41.2	36,584	459,357	198,944	43.5	30,777	N. Y. Cent. ....	376,385	142,880	37.8	3,258	373,127	136,889	36.4	-23,196			
Canton Coop. ....	Not available				39,137	20,934	53.5		Norfolk & Dedham	923,509	410,176	43.4	133,803	789,706	398,253	37.7	129,897			
Capitol, Pa. ....	1,164,508	683,875	57.1	-132,483	1,296,991	634,866	49.0	448,939	N. W. Mut. Fire ....	116,498	35,565	30.8	5,128	111,370	32,429	29.2	-42,696			
Carolina Mut. ....	179,531	104,451	58.1	47,963	131,588	61,784	47.1	42,119	Ohio Hardware ....	63,255	44,294	70.0	2,845	60,410	37,433	61.9	9,832			
Carper, Pa. ....	121,264	44,819	36.4	-10,891	132,155	46,473	35.0	7,675	Olive Coop., N. Y. ..	17,840	7,813	43.9	-4,185	22,025	16,727	76.0	2,434			
Catskill, N. Y. ....	Not available				41,670	20,453	49.1	-2,459	Oneida, N. Y. ....	38,095	27,648	72.6	-9,985	48,080	44,199	70.0				
Central Mut., O. ....	3,566,948	1,188,604	33.2	60,840	3,506,108	1,445,907	41.2	268,404	Oregon ....	350,540	137,009	39.2	69,086	381,454	111,818	39.5	55,679			
Citiz. Fd., Minn. ....	24,079	16,641	69.2	-652	24,731	15,801	64.0	-25,715	Otsego, N. Y. ....	79,833	23,751	29.7	3,889	75,944	28,900	38.1	-601			
Coastline, Md. ....	173,125	137,807	79.2	102,645	70,280	34,146	47.5	52,479	Paramount, Md. ....	68,304	38,211	55.9	10,961	57,343	29,663	51.6	11,959			
Consumers, Minn. ..	27,253	16,723	61.4	-37,533	64,786	53,211	82.3	54,415	Pawtucket, R. I. ....	1,433,589	550,631	38.5	129,945	1,303,644	533,157	40.0	104,461			
Cosmopolitan, N. Y. ..	42,353	17,931	42.3	-2,260	44,613	22,430	50.0	-5,458	Pa. Lumbermen ....	82,778	41,647	50.3	-3,527	86,305	37,785	43.7	-13,237			
Donegal, Pa. ....	179,259	72,104	40.3	19,091	160,168	54,481	33.9	26,129	Pa. Millers ....	7,620	2,141	28.1	4,316	3,304	693	21.0	389			
Dorchester, Mass. ....	91,661	25,232	27.5	6,410	85,251	38,091	44.6	9,281	Pa. Thresh. ....	1,620,706	864,459	53.4	375,345	1,245,361	638,577	51.4	199,763			
Druggists, Ia. ....	19,628	6,343	32.4	611	18,817	6,160	32.7	1,075	Phenix, N. H. ....	172,561	52,824	30.7	16,930	155,631	55,044	35.2	13,360			
Empl., Wis. ....	2,805,403	1,124,237	43.5	150,685	2,654,718	1,113,891	41.7	180,131	Pilgrim, Ia. ....	315			194	121			-1,230			
Fmrs. Alli., Kan. ....	16,073	6,265	39.2	8,567	7,506	1,527	20.3	1,397	Pion. Coop., N. Y. ..	88,614	30,263	34.1	12,183	76,431	27,231	35.6	1,407			
Farm Bur. Fire, O. ....	6,157,484	3,575,926	58.0	970,960	5,186,524	2,833,102	53.2	522,245	Prof., N. Y. ....	545,633	192,191	35.2	97,420	448,213	203,350	46.0	91,052			
Fmrs. Union, Colo. ....	42,000	13,223	31.5	-6,752	47,698	38,182	56.4	4,415	Prof. M. C., Mo. ....	2,062,269	1,173,710	56.7	244,097	1,818,172	1,135,395	62.5	-262,231			
Federal, Mass. ....	86,968	171,214	36.8	-4,852	469,820	183,634	39.1	16,189	Quincy, Mass. ....	1,226,459	461,420	37.8	168,654	1,057,796	442,800	41.2	28,605			
Fitchburg, Mass. ....	281,555	104,067	37.0	20,811	260,744	85,490	32.9	23,693	Safeguard, Pa. ....	130,251	77,665	59.6	96,111	236,365	59,844	25.5	168,209			
Globe Mut., Ohio ....	105,292	59,288	56.4	53,374	51,918	29,183	56.0	-1,386	St. Marys, Pa. ....	48,053	31,068	64.6	6,153	54,206	42,695	79.7	-3,460			
Grangers, Md. ....	185,003	97,769	52.8	47,346	137,657	64,783	47.2		Salem, Mass. ....	121,467	51,031	42.2	-26,911	148,378	75,845	51.1	-66,169			
Granite, Pa. ....	105,385	49,750	47.3	24,643	80,742	35,240	47.3	-196	Security, N. Y. ....	35,003	19,648	56.2	2,109	33,894	15,118	46.0	3,048			
Granite, Vt. ....	90,366	36,013	39.8	6,715	83,651	30,586	36.5	5,975	Select Risk, Pa. ....	32,972	11,180	33.7	562	32,410	8,576	26.8	-82,709			
Grt. Lakes, Wis. ....	95,233	47,134	49.5	10,556	84,677	36,352	42.8	-10,096	State Mut., Vt. ....	18,067	6,482	36.0	1,089	16,979	6,802	40.1	345			
Green Mtn., Vt. ....	45,188	20,063	44.4	1,699	43,489	26,094	60.0	-7,358	Sterling, N. Y. ....	230,517	132,735	57.4	67,209	163,308	95,270	57.4	-8,629			
Hdwe. Dl., Wis. ....	1,472,454	372,744	25.4	336,298	1,136,156	419,324	37.0	254,712	Tomp. Coop., N. Y. ..	85,107	33,303	35.1	16,416	78,691	29,814	37.8	8,948			
Hardware, N. C. ....	14,945	896	6.0	4,962	9,983	2,848	28.4	6,149	Traders & Mech., Mass.	563,500	204,515	36.2	-155,103	718,603	337,968	46.8	-45,297			
Holyoke, Mass. ....	1,660,295	639,996	38.4	182,249	1,478,046	537,402	36.5	171,246	Union Mut., Pa. ....	40,112	22,921	57.1	8,042	32,070	18,187	56.6	-9,892			
Home, N. Y. ....	114,823	72,858	63.8	13,334	101,489	48,037	46.1	-419	Union Mut., R. I. ....	12			-11	23	14	60.8	-662			
Impl. Dl., N. D. ....	540,685	255,019	46.2	85,685	454,982	220,834	48.5	101,911	Union Mut., Vt. ....	276,808	114,236	41.4	34,854	241,954	96,430	40.0	24,414			
Lititz Mut., Pa. ....	991	282	28.4	-226	1,217	39	32.2	-5,094	Utica Fire ....	218,362	103,034	47.3	61,153	157,209	77,872	49.7	97,577			
Lowell, Mass. ....	104,633	36,785	35.2	6,524	98,109	43,394	44.2	-6,342	Utilities Mut. N. Y.	2,487,867	1,206,342	48.4								
Lumber, Mass. ....	340,758	125,598	36.8	81,203	259,555	102,959	39.4	49,643	Valley Forge, Pa. ....	172,222	49,676	28.9	-16,243	188,465			22,642			
Lumbermen's, O. ....	1,432,118	565,548	39.2	298,544	1,144,167	454,106	39.8	81,437	Vermont Mut. ....	626,030	431,214	68.8	291,651	334,479	228,512	68.1	97,662			
Lynn, Mass. ....	519,491	196,873	37.8	57,095	462,396	170,753	36.8	53,624	Wash., Pa. ....	4,779	601	12.6								
Mfrs. & Mer., N. H. ....	258,841	79,235	30.8	25,395	233,446	82,566	35.4	19,959	Woodstock, N. Y. ....	155	-364		-78	233	5	21.5	-2,088			
Mer. & Bg. Mn., Pa. ....	27,412	5,627	20.5	5,479	21,933	3,968	18.1	7,033	Worcester, Mass. ....	1,501,783	628,833	41.8	122,724	1,379,059	499,130	36.4	100,849			
Mer. & Fr. Mass. ....	129,906	58,967	48.2	18,261	104,645	45,156	26.1	8,839	Totals .....	54,291,036	23,513,087	43.4	5,420,187	47,710,846	20,740,728	43.4	5,162,547			

# State Farm Paces Mutuals' Gains With Record \$42 Million Increase

Premiums of mutual companies writing full coverage automobile and those writing physical damage only totaled \$961,744,049 in 1953, an increase of \$176,796,494, compared with \$116,654,201 the preceding year. Losses incurred were \$495,639,122, producing a loss ratio of 51.5%, a definite improvement as compared with 54.2% in 1952.

State Farm Mutual Automobile of Bloomington, Ill., completed its 12th year as the No. 1 automobile insurer in the United States, having earned premiums (including membership fees) of \$175,186,182, a 32.2% gain. The second running company, Allstate of Chicago, is \$44 million behind.

State Farm set another record last year, becoming the first company ever to pass \$175 million in premiums. As a part of the year's gains, State Farm added more than 550,000 automobile policyholders to its books, and at the end of the year total automobile policies in force numbered 2,965,000, and early this year the 3 million mark was passed. The company estimates it is now insuring an average of one out of every 14 cars in the 41 states in which it operates.

When State Farm became the leader in premiums in 1942, it was insuring 840,000 cars. Its gain since then approximates 2,125,000 automobiles.

Second company among the mutuals is Farm Bureau Mutual Automobile of Ohio, which crossed the \$100 million mark in premiums on a gain of 31%. Incidentally, this year there are

*Nationwide  
Group Family  
March Mut. NY*

## TEN LEADING MUTUAL COMPANIES

	1953 Earned Premiums \$	1952 Earned Premiums \$	% of Incr.	1951 Earned Premiums \$	1950 Earned Premiums \$	1949 Net Premiums \$
1. State Farm, Ill.	175,186,182	132,599,140	32.2	108,970,039	95,510,851	86,098,324
2. Farm Bureau, Ohio	101,140,861	77,179,420	31.0	60,987,793	50,620,243	39,797,174
3. Liberty Mutual	66,724,374	54,758,708	19.9	45,333,926	38,781,261	36,587,618
4. Lumb. Mut. Cas.	66,487,496	63,201,367	5.2	56,331,684	50,077,298	48,436,904
5. Hardware, Wis.	32,161,721	27,015,329	19.1	23,795,957	21,490,871	18,567,422
6. State Auto, Ohio	18,973,528	15,859,477	19.7	13,687,111	12,724,838	12,560,721
7. Mich. Mut. Liab.	17,713,171	15,787,204	12.2	13,323,497	11,147,830	10,329,901
8. Farmers Auto, Wis.	17,282,880	13,095,554	32.1	11,234,044	9,893,501	9,960,871
9. Utica Mutual	16,032,834	12,954,050	23.8	10,422,079	9,357,571	9,225,523
10. Auto-Owners, Mich.	15,191,799	12,381,223	22.8	10,818,655	9,102,018	8,945,706

four companies writing \$100 million or more—State Farm, Allstate, General Exchange and Farm Bureau, in that order.

Liberty Mutual boosted its premiums from \$54 million in 1952 to \$66,724,374 last year, a gain of nearly 20%, and it takes over third place from Lumbermen Mutual Casualty of Chicago. Lumbermen had a gain of \$3.2 million and now totals \$66,487,496. Continuing in fifth place is Hardware Mutual of Stevens Point, Wis., which also had a good sized gain, 19%, and has premiums of \$22 million. State Auto of Columbus is the No. 6 mutual company, with premiums of \$18,973,528. In 1952, State Auto was less than \$100,000 ahead of Michigan Mutual Liability, but Michigan Mutual had a gain of 12% as contrasted with State Auto's 19%, and continues in seventh place on a volume of \$17,713,171.

Farmers Auto of Wisconsin takes over the No. 8 position replacing Country Mutual Casualty, which is not

among the Big 10 this year. Country Mutual increased its writings only \$1 million, which was not up to the pace of the last three companies on the list, all of which did better than 20%. Utica Mutual moves up a notch to ninth on a 23.8% gain, and has premiums of \$16,032,834. In last place is Auto-Owners of Lansing, which returns to the leaders' table this year on a 22.8% gain with total premiums of \$15,191,799.

State Farm matched the excellence of its growth figures in its underwriting results. The company's automobile business returned an underwriting gain of \$9,799,000 in 1953, while net income from investments was \$5,479,000. After federal taxes of \$2,053,000 and other items, more than \$11,464,000 was added to surplus.

At year end State Farm Mutual had assets of \$240,174,000 and surplus to policyholders of \$81,807,000. The company had set aside \$56,970,000 for losses, \$18,084,000 for loss adjustment

expenses, and \$51,901,000 for unearned premiums. In addition, it had \$11,940,000 in excess of liability loss reserves over case basis and a special reserve of \$8,000,000.

Agency emphasis in State Farm continues to be on its multiple-line program of auto, life and fire insurance. State Farm Life reached \$715 millions of insurance in force at year end, and was the largest life insurance company of its age in the United States. State Farm F. & C. wrote in excess of \$10 millions of direct premiums.

Agents who met 1953 production goals in all three lines were honored at a convention in St. Petersburg, Fla., in April, 1954. There were 1,006 qualifiers this year, compared with 243 in 1950, 300 in 1951 and 549 in 1952.

The company's administrative and claim facilities continue to expand in keeping with growth in volume. Nine regional offices and 330 field claim offices are now in operation. New regional offices are now under construction in Birmingham, Alabama, Murfreesboro, Tennessee, and Santa Ana, Cal.

Major coverage development of the year was the adoption of extended medical payments insurance as a basic medical payments provision. State Farm was the only company to make the extended benefits "standard equipment" rather than an optional extra accessory, and did so not only as to new policies but also as to all medical payments policies on its books.

## 1953 Automobile Experience Given for MUTUAL FULL COVER Companies

	1953															1952															1951														
	Total				Liability				Property Damage			Phys. Damage			Total				Inc. or Dec.				Total				Inc. or Dec.																		
	Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Premiums \$	Earned Premiums \$	Incurred Losses \$			Earned Premiums \$	Incurred Losses \$		Earned Premiums \$	Incurred Losses \$		Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Premiums \$	Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Premiums \$	Earned Premiums \$	Incurred Losses \$	Loss Ratio %	Inc. or Dec. in Premiums \$																			
Abbey Cas., D. C. ....	90,082	22,224	24.6	48,425	62,698	17,863	26,871	4,354	513	7	41,657	18,946	45.2	33,501	19,470	58.8	675,858	248,845	36.1	1,078,820	675,858	248,845	36.1	1,078,820	675,858	248,845	36.1																		
Ala. Farm Bur. ....	1,843,475	902,502	48.9	88,797	857,814	397,367	456,821	251,998	528,840	253,137	1,754,678	737,559	42.1	1,078,820	675,858	248,845	36.1	1,078,820	675,858	248,845	36.1	1,078,820	675,858	248,845	36.1	1,078,820	675,858																		
Alliance Mut. Cas. ....	2,058,623	975,179	47.3	399,559	611,631	351,252	415,092	172,651	1,031,900	451,276	1,659,064	933,389	56.8	417,196	1,241,868	542,319	47.7	417,196	1,241,868	542,319	47.7	417,196	1,241,868	542,319	47.7	417,196	1,241,868																		
Allied Am. Mut. ....	4,356,824	1,816,710	41.6	262,374	645,499	413,602	407,752	205,769	3,303,573	1,197,339	4,094,450	1,733,438	35.2	335,039	3,759,411	1,550,634	41.0	335,039	3,759,411	1,550,634	41.0	335,039	3,759,411	1,550,634	41.0	335,039	3,759,411																		
Allied Mut. Cas., Ia. ....	6,003,697	2,919,079	48.5	940,079	2,013,643	1,003,229	1,530,997	675,633	2,459,057	1,240,217	5,063,618	2,600,983	50.8	766,389	4,297,229	2,490,943	57.9	766,389	4,297,229	2,490,943	57.9	766,389	4,297,229	2,490,943	57.9	766,389	4,297,229																		
Allied Mutual, Mo. ....	823,667	376,064	45.8	178,534	296,064	154,131	182,515	93,984	345,088	127,949	645,133	346,133	53.7	146,787	498,346	230,773	41.1	146,787	498,346	230,773	41.1	146,787	498,346	230,773	41.1	146,787	498,346																		
Amal. Cas., D. C. ....	979,316	404,049	41.3	206,110	685,514	269,529	293,802	134,520	773,206	242,755	1,015,961	335,059	23.3	151,538	821,668	228,011	27.8	151,538	821,668	228,011	27.8	151,538	821,668	228,011	27.8	151,538	821,668																		
Amal. Mut. Auto, N.Y. ....	930,184	481,882	51.8	142,185	930,184	481,882	481,882	293,802	773,206	242,755	1,015,961	335,059	23.3	151,538	821,668	228,011	27.8	151,538	821,668	228,011	27.8	151,538	821,668	228,011	27.8	151,538	821,668																		
Am. Agricul. Ind. ....	1,963,754	1,345,254	68.4	661,425	1,819,146	51,240	144,608	1,291,314	2,700	1,302,329	1,502,653	115.0	703,566	598,763	790,276	132.0	703,566	598,763	790,276	132.0	703,566	598,763	790,276	132.0	703,566	598,763																			
Am. Farmers, Ia. ....	257,085	117,168	43.3	22,735	82,215	36,157	76,782	47,785	98,088	33,226	234,350	77,640	33.1	136,355	247,163	97,995	39.9	136,355	247,163	97,995	39.9	136,355	247,163	97,995	39.9	136,355	247,163																		
American Mut., Ia. ....	226,671	106,349	47.0	10,423	52,611	25,440	59,372	34,846	114,688	46,063	216,248	128,116	59.2	32,812	249,060	115,232	46.5	32,812	249,060	115,232	46.5	32,812	249,060	115,232	46.5	32,812	249,060																		
Am. Mut. Liab. ....	15,048,972	8,059,360	53.5	2,495,675	9,126,249	5,464,104	4,597,761	2,139,118	1,324,962	456,138	12,553,297	6,406,349	51.0	11,837,290	10,716,004	5,821,096	54.3	11,837,290	10,716,004	5,821,096	54.3	11,837,290	10,716,004	5,821,096	54.3	11,837,290	10,716,004																		
Armed Forces, Tex. ....	229,218	109,867	47.6	—16,192	172,717	87,971	27,453	16,707	29,048	5,189	245,410	127,810	52.0	—10,337	255,747	169,509	66.4	—10,337	255,747	169,509	66.4	—10,337	255,747	169,509	66.4	—10,337	255,747																		
Atlantic Mut. N. Y. ....	3,640,876	1,351,052	37.5	733,407	2,162,489	825,043	742,227	298,263	736,160	227,746	2,907,469	1,399,974	47.9	613,988	2,293,481	1,029,439	44.4	613,988	2,293,481	1,029,439	44.4	613,988	2,293,481	1,029,439	44.4	613,988	2,293,481																		
Auto-Owners, Mich. ....	15,191,799	8,087,103	53.2	2,810,576	4,071,077	2,301,891	3,598,398	1,948,744	7,522,324	3,836,466	12,381,223	5,903,633	48.0	1,562,568	10,818,655	5,997,671	55.4	1,562,568	10,818,655	5,997,671	55.4	1,562,568	10,818,655	5,997,671	55.4	1,562,568	10,818,655																		
Badger State Cas. ....	873,273	402,151	46.1	181,470	425,594	212,133	213,075	93,790	234,624	96,228	691,803	318,552	46.0	150,426	541,311	251,377	46.8	150,426	541,311	251,377	46.8	150,426	541,311	251,377	46.8	150,426	541,311																		
Badger Mut., Wis. ....	583,330	293,119	50.3	125,651	275,534	149,947	149,927	61,843	158,869	81,329	457,679	227,587	48.6	141,864	315,815	202,282	64.1	141,864	315,815	202,282	64.1	141,864	315,815	202,282	64.1	141,864	315,815																		
Beacon Mut. Indem. ....	2,877,176	1,411,326	49.2	557,055	880,742	573,751	731,156	352,441	1,265,278	485,134	2,320,121	1,109,924	47.5	428,900	1,891,221	898,721	47.5	428,900	1,891,221	898,721	47.5	428,900	1,891,221	898,721	47.5	428,900	1,891,221																		
Cadillac, Detroit ....	234,654	95,476	40.6	98,589	93,091	29,396	78,169	30,571	63,394	35,509	136,065	37,275	27.2	27,931	108,134	27,352	25.3	27,931	108,134	27,352	25.3	27,931	108,134	27,352	25.3	27,931	108,134																		
Capital Mut., Neb. ....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	417,901	206,479	62.3	47,730	370,171	150,509	40.0	47,730	370,171	150,509	40.0	47,730	370,171	150,509	40.0	47,730	370,171																		
Celina Mut., Ohio ....	4,832,345	2,235,851	46.1	801,641	1,436,401	646,788	1,339,293	695,801	2,056,651	893,262	4,030,704	2,143,970	52.6	658,604	3,372,100	1,558,248	46.8	658,604	3,372,100	1,558,248	46.8	658,604	3,372,100	1,558,248	46.8	658,604	3,372,100																		
Cent. Mut. Cas., Mo. ....	1,631,497	767,077	47.0	291,226	546,202	264,036	332,607	155,900	752,688	347,141	1,340,271	574,559	44.0	142,957	1,197,314	596,470	49.8	142,957	1,197,314	596,470	49.8	142,957	1,197,314	596,470	49.8	142,957	1,197,314																		
Central States, Ia. ....	580,557	289,120	49.8	11,779	172,040	67,787	155,008	85,679	253,500	135,654	568,778	321,215	56.5	102,876	465,902	271,450	58.0	102,876	465,902	271,450	58.0	102,876	465,902	271,450	58.0	102,876	465,902																		
Checker Mut. Mich. ....	467,445	338,539	72.4	27,463	197,531	129,403	121,106	82,674	148,808	126,462	439,982	321,398	73.3	—119,406	459,388	336,324	73.3	—119,406	459,388	336,324	73.3	—119,406	459,388	336,324	73.3	—119,406	459,388																		
Cheese Makers, Wis. ....	547,967	324,276	59.2	131,352	322,548	212,577	183,151	82,328	42,268	29,371	416,615	233,590	56.0	107,991	308,624	150,891	48.9	107,991	308,624	150,891	48.9	107,991	308,624	150,891	48.9	107,991	308,624																		
Chicago Ice Prod. ....	175,324	47,881	27.2	24,770	84,832	12,508	51,770	27,825	38,722	7,548	150,554	67,757	25.2	24,918	125,636	63,412	50.0	24,918	125,636	63,412	50.0	24,918	125,636	63,412	50.0	24,918	125,636																		
Citizens, Mich. ....	11,925,827	6,960,896	58.4	1,806,355	3,209,051	1,673,981	2,777,738	1,629,586	5,839,038	3,657,329	10,119,472	5,907,177	58.4	1,700,482	8,418,990	4,969,715	59.0	1,700,482	8,418,990	4,969,715	59.0	1,700,482	8,418,990	4,969,715	59.0	1,700,482	8,418,990																		
Colonial Mut. Cas. ....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	283,970	258,292	88.3	61,029	222,941	131,973	59.0	61,029	222,941	131,973	59.0	61,029	222,941	131,973	59.0	61,029	222,941																		
Columbia Mut., D. C. ....	282,288	141,947	50.0	21,759	197,584	90,886	84,679	51,061	25	.....	260,529	131,369	50.5	9,049	251,480	79,690	31.3	9,049	251,480	79,690	31.3	9,049	251,480	79,690	31.3	9,049	251,480																		
Commwl. Mut., Pa. ....	561,669	.....	.....	107,258	232,590	.....	128,203	.....	200,876	.....	454,411	263,933	58.0	149,585	304,826	173,168	56.0	149,585	304,826	173,168	56.0	149,585	304,826	173,168	56.0	149,585	304,826																		
Cons. Mut., N. Y. ....	5,540	1,448	26.1	2,376	3,154	2,386	1,448	.....	.....	.....	3,164	404	12.8	2,742	422	82	19.9	2,742	422	82	19.9	2,742	422	82	19.9	2,742	422																		
Cook Co. Farm, Ill. ....	226,710	64,813	28.7	42,799	61,942	21,465	37,706	11,801	127,062	31,547	183,911	155,160	84.8	5,161	178,750	130,355	73.0	5,161	178,750	130,355	73.0	5,161	178,750	130,355	73.0	5,161	178,750																		
Cosmopolitan M. C. ....	1,478,231	648,500	43.8	205,974	1,076,574	467,011	364,897	164,707	36,760	16,332	1,272,257	567,202	44.1	140,748	1,319,509	564,141	49.9	140,748	1,319,509	564,141	49.9	140,748	1,319,509	564,141	49.9	140,748	1,319,509																		
Cotton States Mutual ....	877,537	463,583	52.8	.....	379,485	221,283	253,013	125,806	245,039	116,494	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....	.....																		
Country Mut. Cas. ....	14,559,719	9,234,124	63.4	1,068,843	3,473,231	2,654,428	2,298,062	1,540,489	8,788,426	5,039,207	13,490,876	8,862,760	68.0	1,673,669	11,817,207	8,168,627	69.1	1,673,669	11,817,207	8,168,627	69.1	1,673,669	11,817,207	8,168,627	69.1	1,673,669	11,817,207																		
Detroit Mut. Auto ....	1,058,752	661,938	62.9	216,995	236,898	78,648	229,760	130,854	522,095	452,436	841,757	405,866	48.1	627,099	214,658	116,154	54.0	627,099	214,658	116,154	54.0	627,099	214,658	116,154	54.0	627,099	214,658																		
Eastern Mut., Mass. ....	707,423	277,011	39.1	254,871	634,279	243,749	73,144	33,262	.....	.....	452,552	190,151	42.0	70,747	523,299	377,364	72.9	70,747	523,299	377,364	72.9	70,747	523,299	377,364	72.9																				



## 1953 Automobile Experience of Mutual Full Cover Companies Is Given

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	1953				1952				1951			
	Total Earned Pems.	Total Incurred Losses	Loss Ratio %	Inc. or Dec. in Pems.	Total Earned Pems.	Total Incurred Losses	Loss Ratio %	Inc. or Dec. in Pems.	Total Earned Pems.	Total Incurred Losses	Loss Ratio %	Inc. or Dec. in Pems.
Farm Bur., N. H.	815,038	286,610	35.2	117,536	310,235	100,072	32.3	203,520	86,893	301,277	99,645	697,502
Farmers Cas., Ia.	1,188,969	507,624	42.8	80,852	354,378	142,001	37.3	133,130	513,855	232,493	1,108,117	318,588
Farmers Elev., Ia.	104,795	45,132	43.4	28,322	23,745	20,761	31.5	9,237	49,481	15,134	76,473	553,391
Fmrs. Mut. Auto, Wis.	17,282,980	9,839,566	56.9	4,187,326	8,078,830	4,550,381	2,993,496	2,062,353	6,210,554	3,226,832	13,095,554	6,907,979
Farmers Mut. Hail, Ia.	3,226,094	1,316,837	40.7	354,644	1,073,198	365,161	818,485	346,261	1,334,411	605,415	2,871,450	2,207,164
Farmers Mut., Wash.	1,238,626	722,003	58.4	463,028	206,856	254,515	222,757	521,083	292,390	602,415	2,871,450	2,207,164
Fed. Mut. I. & H.	6,810,577	2,966,821	43.5	1,234,703	2,407,263	1,310,584	1,275,088	621,736	3,128,226	1,034,501	5,575,874	2,330,036
Fidelity Mut., Ind.	3,736,472	1,632,852	43.5	723,848	1,465,206	674,768	903,797	417,788	1,367,469	540,296	3,012,624	1,385,223
Frankenmuth, Mich.	2,043,984	1,503,962	73.4	288,120	419,162	306,550	505,046	356,643	1,119,776	840,769	1,755,864	1,080,014
General Mut., N. Y.	1,604,887	1,051,087	65.6	216,116	1,125,053	810,921	479,814	240,166	1,388,751	864,678	62,676	269,144
Goodville M. C., Pa.	449,630	221,068	49.3	23,565	258,466	83,914	191,164	137,154	1,367,469	540,296	3,012,624	1,385,223
Grain Dirs., Ind.	2,918,125	1,376,803	47.2	839,625	860,118	377,370	552,364	310,338	1,505,643	689,095	2,078,500	815,618
Grange, Ohio	4,699,160	3,183,104	67.9	900,977	1,372,295	916,587	928,567	638,279	2,398,298	1,628,238	3,798,183	2,614,177
Guaranty, Colo.	330,302	144,604	43.6	133,149	4,303	1,899	4,501	1,971	321,498	140,734	197,153	81,232
Hardware, Minn.	9,579,997	4,097,948	42.6	1,792,036	4,240,958	1,998,203	2,156,265	977,311	3,182,774	1,122,434	7,787,961	3,613,667
Hardware, Wis.	32,161,721	14,837,218	46.1	5,146,392	15,485,793	7,931,404	7,814,635	3,566,818	8,861,293	3,338,996	27,015,329	13,782,255
Harford, Md.	412,619	222,560	53.8	7,417	79,796	41,649	48,570	30,479	284,253	150,432	405,022	263,979
Harleysville Mut.	8,648,669	4,245,098	49.1	1,042,976	5,371,314	2,434,599	3,278,355	1,810,139	3,780,949	49,757	7,606,693	3,780,949
Herman Mut., Wis.	394,408	248,920	63.0	200,660	143,237	79,065	61,387	52,872	192,784	116,343	133,748	85,821
Home Mut., Wis.	2,690,608	1,396,519	53.8	448,856	1,369,941	676,135	603,401	405,540	717,266	314,844	2,241,752	1,144,661
Horace Mann, Ill.	752,429	344,287	45.7	195,986	236,842	92,973	119,766	77,376	395,821	173,938	563,338	209,398
Ideal Mut., N. Y.	1,047,152	437,688	41.7	65,266	726,139	278,329	321,013	159,359	518,914	52.8	97,866	518,914
Ind. Farmers Mut.	8,646	1,333	15.3	2,379	675	1,486	279	4,781	379	379	379	379
Ind. Lumbms.	4,631,018	2,054,873	44.4	2,052,808	1,773,959	711,213	896,862	470,064	1,960,197	873,596	2,578,210	994,841
Inland Mut. W. Va.	1,595,496	735,960	46.0	180,071	860,960	455,999	710,234	270,052	9,909	1,415,425	703,867	48,052
Integrity, Wis.	572,003	183,404	32.0	215,538	287,131	65,080	121,301	58,508	163,571	59,816	156,509	70,387
Interboro Mut.	2,053,717	1,035,165	50.5	356,403	1,404,142	775,064	514,658	206,177	134,917	53,944	1,697,314	848,673
Iowa Farm Mut.	8,196,215	4,005,303	49.0	1,101,110	1,762,668	926,268	1,067,337	698,853	5,368,010	2,380,182	7,095,105	4,554,747
Ia. Hardware	682,043	301,038	44.1	11,993	202,929	127,625	144,077	65,242	335,037	108,171	670,050	357,234
Ia. Home Mut.	3,108,272	1,461,277	47.0	483,977	923,961	444,908	867,826	416,340	1,316,485	600,029	2,624,295	1,335,426
Iowa Mutual	4,712,861	2,166,988	46.0	217,602	1,922,707	903,416	1,140,241	553,041	1,649,913	710,531	4,495,259	2,588,740
Iowa Nat. Mut.	10,399,446	5,083,254	49.0	1,317,885	4,364,512	2,347,469	2,688,107	1,350,837	3,346,827	1,384,948	9,081,561	4,612,607
Jamestown Mut.	1,741,479	740,651	42.5	391,315	1,179,052	496,213	540,735	240,635	22,052	3,803	1,350,164	684,837
Ky. Farm. Bur. Mut.	2,491,534	1,426,503	57.0	390,688	915,082	480,080	574,248	440,080	1,002,204	506,343	2,100,846	1,235,320
Lawn Mut., Pa.	1,053,779	623,529	59.2	267,426	100,503	66,453	97,146	58,842	855,860	498,234	786,353	293,738
Le Mars Mut., Ia.	840,876	422,884	50.2	129,643	268,059	141,263	178,407	99,905	394,410	181,716	711,233	350,454
Liberty Bell, Pa.	683,727	312,921	47.0	267,992	121,423	28,226	102,108	41,374	440,196	243,321	395,735	160,127
Liberty Mutual	66,724,374	36,826,681	55.1	11,965,666	35,883,828	23,681,774	17,830,759	7,810,186	13,009,767	5,354,721	54,758,708	32,106,504
Liberty Mut. Fire	6,078,347	3,897,999	64.0	1,076,123	3,270,169	2,468,807	1,565,647	840,489	1,242,531	588,703	5,002,224	3,352,623
Lincoln, Mich.	824,451	487,058	59.0	88,031	282,401	166,354	233,053	184,887	308,997	135,817	736,420	343,505
Lincoln, N. J.	574,992	404,509	70.5	190,559	355,975	293,096	219,017	111,413	41,374	440,196	243,321	395,735
Lbr. Mut. Cas., N. Y.	1,525,559	767,959	50.5	297,547	1,039,529	505,573	414,056	228,957	71,984	33,429	1,228,022	696,699
Lumb. Mut. Cas.	66,487,496	28,090,030	42.1	3,286,129	36,345,040	17,166,452	17,958,819	7,049,175	12,185,367	3,874,403	63,201,367	33,226,147
Madison Co., Ill.	1,022,008	666,450	65.3	123,194	235,116	208,852	128,942	123,765	657,950	333,833	898,814	507,592
Market Mens, Wis.	223,009	112,516	50.2	171,693	106,684	44,131	51,006	31,638	15,319	36,747	51,316	21,413
Merch. Mut. Cas.	11,336,489	5,118,039	45.2	3,004,725	7,783,202	3,665,754	3,299,500	1,336,999	253,787	115,286	8,331,764	4,136,128
Meridian Mutual*	4,600,279	2,347,710	50.8	815,583	1,561,204	711,604	1,050,692	647,219	1,988,383	988,887	3,784,696	2,009,325
Mich. Millers	782,283	373,298	47.6	249,103	27,608	6,015	14,657	6,577	740,018	360,706	533,180	211,524
Mich. Mut. Auto	1,383,127	728,145	52.7	270,912	341,737	131,534	347,176	206,171	694,214	390,440	1,104,115	555,532
Mich. Mut. Liab.	17,713,171	10,550,824	59.3	1,925,967	7,108,110	5,181,162	4,675,781	2,673,201	5,929,280	2,996,461	15,787,204	8,407,809
Midwest, Ia.	174,187	46,687	26.8	125,459	49,889	17,692	42,514	14,239	81,784	14,756	48,728	24,543
Millers Mut. Fire, Tex.	2,589,367	1,109,476	42.6	489,772	898,602	431,857	567,047	267,577	1,123,718	410,042	2,099,595	859,790
Millers Mut. Ill.	652,741	242,105	37.1	44,792	40,439	35,638	19,050	9,360	593,252	197,107	607,949	207,184
Mill Owners, Ia.	716,285	330,068	46.0	480,069	176,514	43,087	97,513	53,467	442,258	236,216	107,900	45,441
Millwaukee Auto	4,889,401	2,342,262	47.9	874,768	2,588,063	1,247,414	1,078,538	599,196	1,222,800	495,650	4,014,633	2,100,313
Minn. Fmrs. Mut.	1,175,569	543,030	46.3	85,755	449,944	192,141	252,787	127,803	472,838	223,066	1,089,814	620,005
M. F. A. Mut.	7,107,87	3,513,693	49.4	1,883,688	2,546,068	1,483,043	1,610,260	702,336	2,951,359	1,328,314	5,223,999	2,537,057
Missouri Mut. Cas.	105,563	19,639	18.6	18,674	49,212	7,893	34,742	7,159	21,609	4,587	86,889	25,231
Mo. Valley, S. D.	39,998	25,044	62.7	8,225	9,310	12,427	9,549	2,094	21,139	10,523	31,773	13,168
Mot. Mut., O.	8,496,948	4,044,172	47.6	1,807,523	2,959,436	1,306,511	2,211,936	1,094,345	3,325,576	1,643,316	6,689,425	3,239,940
Mount. States, Mont.	234,449	87,833	37.5	74,808	95,924	13,821	48,518	33,659	90,007	40,353	159,641	50,318
Mount. States, N. M.	97,119	48,090	49.4	2,425	38,512	5,537	40,958	21,925	27,448	15,320	94,694	49,646
Mutual Auto, Wis.	1,854,100	1,118,513	60.0	205,399	911,481	5454						

## Show Ratios of Law Suits Outstanding to Auto Liability Premiums Earned in 1951-52

The ratios of suits outstanding to earned automobile liability premiums country-wide for companies licensed in Illinois are shown in the following exhibit. The information is taken from the 1953 annual statements filed with the Illinois department.

In the first column is shown the total

of automobile liability premiums earned during the three-year period 1951-1953. Column two shows the number of suits outstanding at Dec. 31, 1953, in connection with policies for which the premium was earned in the three-year period; in column three is the number of suits per \$100,000 of earned premiums.

	Premiums Earned 1951-53	Outstanding Suits, Dec. 31 1953	Suits Per \$100,000 of Earned Premiums
Acc. & Cas. ....	4,160,159	222	5.3
Aetna Casualty .....	92,262,873	4,421	4.8
Aetna Fire Group .....	27,428,212	2,699	9.8
Allied Am. M. Fire .....	1,508,309	90	6.0
Allied Mut. Cas. ....	3,874,890	132	3.4
Allstate .....	137,940,795	9,097	4.8
Amer. Auto. ....	50,468,256	1,374	2.7
Amer. Casualty .....	16,828,632	924	5.5
Amer. Employers .....	15,343,610	1,034	6.7
Amer. Fld. & Cas. ....	35,091,231	1,822	5.2
Amer. Fld. Fire .....	2,933,973	300	10.2
Amer. Guarantee .....	6,260,095	632	10.1
Amer. Indemnity .....	3,849,960	229	5.9
American, N. J. ....	16,628,750	1,162	7.0
Amer. Motorists .....	23,169,839	1,634	7.1
Amer. Mut. Liab. ....	20,620,509	2,400	11.6
American Policyholders .....	1,725,981	407	23.6
Amer. States .....	10,297,349	81	0.8
Amer. Surety .....	25,469,426	1,895	7.7
Anchor Casualty .....	6,728,971	249	3.7
Arex Indemnity .....	252,739	12	4.8
Assoc. Indemnity .....	511,480	18	3.5
Atlantic, Texas .....	856,001	15	1.7
Atlantic Mutual .....	4,565,652	210	4.6
Auto Club, Mo. ....	4,356,116	95	2.2
Auto Owners .....	8,936,694	231	2.6
Badger Mutual .....	1,932,971	68	3.5
Birmingham Fire .....	189,738	15	7.9
Bituminous Casualty .....	3,692,457	162	4.4
Boston .....	3,646,313	377	10.3
Buckeye Union Cas. ....	8,763,143	230	2.6
Canadian Indemnity .....	1,117,907	35	3.1
Capitol Indem. ....	936,256	30	3.2
Carolina Cas. ....	3,453,499	173	5.0
Car & General .....	4,591,252	339	7.4
Cas. Recip. Ex. ....	4,715,487	319	6.8
Centennial .....	205,136	21	10.2
Central National .....	1,236,106	81	6.6
Central Surety .....	7,805,449	364	4.7
Chicago Ice Prod. ....	194,019	31	16.0
Citizens Casualty .....	3,335,239	160	4.2
Coal Operators Cas. ....	183,241	14	7.7
Columbia Casualty .....	5,556,536	369	6.6
Commerce .....	25,256,341	1,604	6.3
Commercial, N. J. ....	23,354,784	3,047	13.1
Comm. Standard .....	5,220,445	192	3.7
Conn. Fire .....	1,353,937	60	4.4
Conn. Indemnity .....	7,005,442	474	6.8
Consolidated Unds. ....	3,201,411	169	5.3
Continental Cas. ....	38,094,904	1,750	4.6
Cook County Fmrs. ....	161,184	30	18.1
Country Mut. Cas. ....	6,745,682	612	9.1
Dubuque F&M .....	132,914	8	6.1
Eagle Fire, N. Y. ....	1,735,754	136	7.8
Eagle Star .....	51,107	4	7.8
Economy F. & C. ....	2,453,352	81	3.3
Electric Mut. Liab. ....	553,941	53	9.6
Employers Casualty .....	7,396,883	325	4.4
Employers' Liability .....	33,234,174	2,562	7.8
Employers Mut. Liab. ....	15,120,718	584	3.9
Employers Mut. Cas. ....	12,127,894	281	2.3
Equity Mut. ....	1,855,562	72	3.9
Equitable F&M .....	1,353,937	60	4.4
Exchange Assn. ....	1,965,913	260	13.2
Factory Mut. Liab. ....	15,808,849	1,938	12.2
Fmrs. Auto. Ill. ....	2,041,439	129	6.3
Fmrs. Exchange, Cal. ....	70,901,267	2,280	3.2
Fmrs. Mut. Auto .....	18,072,810	672	3.7
Fmrs. Mut. Hall, Ia. ....	2,087,736	82	3.9
Federal .....	9,997,780	777	7.8
Fed. Mut. Imp. & Hdw. ....	5,048,490	84	1.7
Fidelity & Casualty .....	83,187,174	7,921	9.5
Fidelity Mutual .....	2,664,223	100	3.7
Fire Association .....	2,259,893	197	8.7
Fireman's Fund Indem. ....	29,181,318	1,617	5.5
Fireman's Fund .....	3,430,276	125	3.6
Freemont Motor Cas. ....	3,018,843	85	2.8
General Accident .....	49,530,551	2,669	5.4
General Cas., Wash. ....	30,945,351	1,091	3.5
General Cas., Wis. ....	7,823,958	356	4.5
General Fire & Cas. ....	11,212,721	1,550	13.8
Glens Falls Grp. ....	25,256,341	1,604	6.3
Globe & Rutgers .....	80,248	12	15.0
Govt. Employees .....	13,246,406	831	6.3
Great American .....	3,493,475	284	8.1
Grain Dealers Mutual .....	1,493,415	37	2.4
Great Amer. Indem. ....	31,547,977	1,799	5.7
Gulf .....	4,545,268	138	3.0
Hardware Mut. Cas. ....	34,936,036	1,770	5.1
Hardware Mut., Minn. ....	8,929,351	575	6.4
Hartford Accident .....	126,036,658	7,034	5.6
Hawkeye-Security .....	2,965,897	181	6.1
Highway Und. ....	2,238,542	72	3.2
Home F&M .....	855,539	31	3.6
Home Indemnity .....	32,671,879	2,621	8.0
Hoosier Casualty .....	1,927,275	74	3.8
Horace Mann .....	415,098	17	4.1
Houston F&C .....	3,040,026	184	6.1
Ideal Mutual .....	1,922,969	193	10.0
Indiana Lumbermens Mut. ....	2,807,765	96	3.5
Illinois Natl. Gas .....	3,616,379	195	5.1
Indemnity of N.A. ....	41,585,873	3,342	8.0
Inland Mutual .....	2,040,688	75	3.7
Inter-Ins. Exchange .....	7,282,470	303	4.2
Interstate F&C .....	23,416	2	8.5
Industrial .....	1,362,499	181	13.3
Ins. Co. of N.A. ....	4,941,511	396	7.8
Ins. Co. of Pa. ....	26,749	12	4.5
Ia. Hardware Mut. ....	464,103	18	3.9
Ia. Mutual .....	4,001,786	76	1.9
Ia. Natl. Mut. ....	8,886,190	394	4.4
Kan. City F&M .....	499,896	29	5.8
LaSalle Casualty .....	420,492	69	16.4
Liberty Mutual .....	78,928,238	7,205	9.1
London Guarantee .....	12,300,381	1,033	8.4
London & Lanc. Ind. ....	8,183,351	596	7.3
Loyalty Group .....	15,377,564	756	4.9
Lumbermens Mut. Cas. ....	89,069,125	6,627	7.4
Madison Co. Mut., Ill. ....	431,802	35	8.1
Mfrs. Casualty .....	10,260,789	503	4.9
Mfrs. Merch. Ind. ....	2,723,552	167	6.1
Mfrs. & Whisirs, Ind. ....	842,306	20	2.4
Marine .....	677,052	56	8.3
Market Mens Mut. ....	137,863	1	0.7

	Premiums Earned 1951-53	Outstanding Suits, Dec. 31 1953	Suits Per \$100,000 of Earned Premiums
Maryland Casualty .....	48,372,900	1,918	4.0
Mass. Bonding .....	25,670,078	3,151	12.2
Merchants Indem. ....	6,930,391	746	10.8
Metropolitan Cas. ....	20,644,048	1,797	8.7
MFA Mut., Mo. ....	4,277,612	175	4.1
Michigan Mut. Liab. ....	15,880,595	564	3.5
Michigan Surety .....	2,386,563	28	1.2
Millers Mut. Fire .....	1,700,283	35	2.1
Mill Owners Mut. ....	197,960	7	3.5
Minns. Fmrs. Mut. Cas. ....	1,020,571	40	3.9
Motor Vehicle Cas. ....	2,800,882	90	3.2
National Auto & Cas. ....	6,108,445	371	6.1
National Cas. ....	1,075,713	161	14.9
National Fire Grp. ....	13,072,906	756	5.8
National Grange .....	14,333,820	1,237	8.6
National Indem. ....	1,704,339	226	10.0
National Surety .....	10,878,066	590	5.4
National Union Fire .....	1,629,795	111	6.8
National Unds. ....	64,152	7	10.9
National Union Indem. ....	1,515,889	6	0.4
New Amsterdam Cas. ....	35,177,592	3,712	10.5
Northeastern .....	1,362,499	181	13.3
North River .....	318,506	5	1.6
Northwest Cas. ....	12,519,583	539	4.3
Northwestern Natl. Cas. ....	7,836,021	339	4.3
Norwich Union Fire .....	1,735,713	7.8	7.8
Ocean Accident .....	6,689,117	665	7.7
Ohio Casualty .....	31,541,477	525	1.7
Ohio Fmrs. Indem. ....	10,616,445	379	3.6
Old Colony .....	1,562,705	162	10.4
Pacific Employers .....	7,374,849	262	3.5
Pacific Indem. ....	16,067,767	668	4.2
Peerless Casualty .....	8,630,338	301	3.5
Phoenix Indem. ....	8,614,162	688	8.0
Philadelphia F&M .....	548,535	42	7.7
Phoenix .....	1,353,937	60	4.4
Prairie State Fmrs. ....	274,226	5	1.8
Preferred, Mich. ....	2,818,325	132	4.7
Preferred Risks Mut. ....	1,299,537	13	10.0
Provident Fire .....	118,062	9	7.6
Prov. Wash. ....	2,764,587	265	9.6
Prov. Wash. Indem. ....	1,440,020	209	14.5
Prudence Mut. Cas. ....	483,656	19	3.9
Public Natl. Fla. ....	627,422	34	5.4
Reliance .....	564,836	49	8.7
Reserve .....	294,318	76	2.7

	Premiums Earned 1951-53	Outstanding Suits, Dec. 31 1953	Suits Per \$100,000 of Earned Premiums
Royal Auto Assn. ....	85,957	5	5.9
Royal Exchange Assn. ....	177,094	13	7.3
Royal-Liverpool .....	85,819,019	5,715	6.7
St. Paul Merc. Indem. ....	29,346,950	1,475	5.0
Sea .....	338,526	28	8.3
Seaboard Surety .....	246,946	10	4.1
Secured Casualty .....	683,907	10	1.5
Security Mut. Cas. ....	6,291,526	99	1.6
Security, New Haven .....	7,005,442	474	6.8
Shelby Mutual .....	10,592,170	640	6.0
Springfield F&M. Grp. ....	3,442,912	345	10.0
Standard Accident .....	51,049,067	3,724	7.3
Standard, Okla. ....	1,116,712	25	2.2
Standard Mut. Cas. ....	554,874	20	3.6
State Auto, Ia. ....	5,514,539	111	2.0
State Auto, Ind. ....	7,880,951	484	6.1
State Farm Mut. Auto .....	137,923,006	4,350	3.2
Suburban Casualty .....	1,208,036	67	5.5
Sun Indemnity .....	4,249,392	510	12.0
Transit Casualty .....	9,479,809	563	5.9
Transport Indemnity .....	7,569,217	430	5.6
Transport, Tex. ....	2,040,813	93	4.6
Travelers Indemnity .....	21,930,290	1,073	4.9
Trinity-Universal .....	8,213,210	242	3.0
Truck Exchange .....	15,442,009	501	3.2
Union Auto Indem. ....	2,184,707	79	3.6
United Benefit Fire .....	1,264,374	58	4.6
United F. & C. ....	1,038,044	30	2.9
United Pacific .....	8,023,646	156	1.9
U.S. Casualty .....	17,478,965	1,483	8.5
U.S.F. & G. ....	88,644,948	3,975	4.5
U.S. Fire .....	663,865	30	4.5
Universal Indem. ....	979,444	89	9.1
Univ. Mut. Cas. ....	690,243	69	10.0
Univ. Unds., Mo. ....	2,085,443	188	9.0
Utica Mut. ....	22,188,617	1,757	7.9
Vernon Casualty .....	1,073,206	32	3.0
Vigilant .....	672,033	50	7.4
Virginia Surety .....	2,508,896	155	6.2
Western Cas. & Surety .....	15,320,385	582	3.8
Western States Mut. ....	1,052,932	39	3.7
Western Millers .....	107,935	7	6.5
Wolverine .....	4,143,853	119	2.9
Yorkshire .....	4,191,308	286	9.2
Yorkshire Ind. ....	3,085,533	293	9.5
Zurich .....	29,778,369	2,125	7.2

## RECIPROCAL FIRE 1953 Results

	1953				1952			
	Premiums Earned	Losses Incurred	Ratio Loss	Incr. or Dec. in Prem.	Premiums Earned	Losses Incurred	Ratio Loss	Incr. or Dec. in Prem.
Affil. Unds., N. Y. ....	2,860	144	40.5	-703	3,563	2,668	38.3	-16,965
Auto Exch., Cal. ....	151,940	61,210	40.5	-1,752	153,692	56,832	38.3	-2,932
Berwind Ex., Pa. ....	6,136	216	35.2	-216	6,743	273	4.0	-2,589
Cleveland Exch. ....	444,539	245,703	55.2	146,433	298,106	234,264	78.5	249,228
Cons. & Dist., Cal. ....	232,985	98,320	42.4	152,665	80,380	40,748	50.6	10,168
Recip. Ex., Mo. ....	20,750	20,750	100.0	20,750	20,750	20,750	100.0	-218
Univ. Unds., Mo. ....	1,600,504	568,066	35.5	204,411	1,396,093	438,669	31.5	222,658
Totals .....	2,459,714	981,939	40.4	521,137	1,938,577	772,121	40.0	459,440

## 1953 LLOYDS FIRE Results

	1953				1952			
	Earned Premiums	Incurred Losses	Loss Ratio	Incr. or Dec. in Premiums	Earned Premiums	Incurred Losses	Loss Ratio	Incr. or Dec. in Premiums
El Paso Lloyds .....	38,161	19,822	51.9					
Lloyds, Austin .....	58,480	17,978	30.6	7,785	50,695	15,825	31.2	10,356
Lloyds, N. M. ....	215,433	102,257	47.5	-10,961	236,394	133,826	56.8	65,711
Lloyds, N. Y. ....	51,752	20,300	39.2	2,212	49,540	21,484	43.2	2,419
Western Lloyds ....	74,947	39,665	52.8	16,822	58,125	28,663	49.5	-32,665
Totals	438,731	200,022	45.6	54,019	384,754	199,998	49.5	32,665



six months and continuous policies, machine billing, premium at inception of insurance, etc., will continue to be in the spotlight. They will continue to be tested. The ones that prove their merit will stay in the business.

Experiments such as those being conducted by Safeco, Erie of the Hawkeye-Security group, and Fire & Casualty Co. of Connecticut are apt to roll right on. Someone has asked how an agent can have the same article on his shelves at two prices. Well, he has been doing it for years and years. In New England (and some other areas) the agent represents both stock and mutual companies. When he has a factory under competition, he places it in Factory Insurance Assn., at a lower rate. When he gets into competition on a big workmen's compensation risk, he turns to experience and retrospective rating plans.

There has been much discussion on the reduction of commissions to agents on automobile business by special insurers like Safeco, which pay 15% and adopt some of the mass production economies of the direct writers.

Just how successful these middle ground insurers will be remains to be seen.

But in all the arguments pro and con about commissions on automobile business, the local agents should keep in mind that his commission is likely to be reduced in one way or another on automobile business. Even if his commission percentage remains the same, he is going to have to do more work for such business in the future than he has for years. He is going to have to make more sales effort and provide the kind of service he is capable of rendering, if he is to take business away from the specialty companies and keep it away from them.

Some specialty company men have become local agents. In general, they seem attracted to the 15% commission, local agents companies like Safeco. However, note that whether these agents are with a specialty company that they must represent exclusively or become local agents, they continue to be in competition with local agents already in the field.

In discussions of saving on the expense of handling automobile business, it is said that one way would be to eliminate credit reports. These are expensive. If the agent gave his company a signed application, possibly the company could give up the practice of requiring such reports, though many company people do not believe the agent is experienced enough in the credit reporting field, he does not have enough specialized interest in this direction (and does have an interest in another), to produce a report that would be generally reliable. In the case of some agencies, companies don't use credit reports anyway. They use them when they have no real confidence in the agent's information or in his interest in getting it, and where they doubt for some other reason that the information is reliable.

Unquestionably flat cancellation and the avoidance of credit would save companies and agents expense. It is estimated that 2% of premiums must be assigned to the cost of free insurance.

The single limit for BI and PDL has statistical and rate making advantages. It would save on expenses and provide more reliable statistics. A certain percentage of loss crosses the BI-PDL line, as when more PDL is paid in order to avoid a possible BI claim.

Adoption of a single limit within the foreseeable future is a distinct possibility. It would require changes in rating. There is still a question of whether it would increase claims in one person accidents, though it is pointed out that the British have no limit at all, payment being whatever the claim is settled for, in or out of court. Probably the U. S. will never go that far.

There is, of course, a distinct trend to one central division for handling automobile in companies—underwriting, claims, etc. Eventually this will be the rule in all companies and will have a tendency to bring about the adoption of more mass production practices and consequent savings. It should also help along a trend toward elimination of disparate practices which cost money and hamper the delivery of a better product.

On compulsory there is some feeling that the business is in an improved position. Beating the proposal twice in New York in itself has helped. It also has provided time, time for laymen to consider the pros and contras, time for lawyers to become alerted, and time for agents and companies to learn to work more effectively in opposition.

This should be a good year for companies writing auto physical damage. Though a slightly downward trend in rates already is under way, the rate level will not be substantially altered during the year and volume should not drop off much if any in spite of some decline in the sales of new cars. By year end that decline may be insignificant.

## Auto Premiums by Company Groups

### STOCK GROUPS

	1953 Premis. Earned	1952 Premis. Earned	1953 Premis. Earned	1952 Premis. Earned
Travelers .....	73,694,913	59,752,091	Amer. & Foreign .....	2,954,684
Travelers Indem. ....	82,779,874	67,854,007	Service Fire .....	42,239,168
Travelers Fire .....	13,695,954	12,754,427	Service Cas. ....	21,553,049
<b>Total</b> .....	<b>170,170,741</b>	<b>140,360,525</b>	<b>Total</b> .....	<b>63,792,217</b>
General Exchange .....	117,074,727	98,012,557	Metropolitan Cas. ....	14,467,253
Motors .....	28,225,651	25,534,965	Commercial .....	15,681,733
<b>Total</b> .....	<b>145,300,378</b>	<b>123,547,965</b>	Firemen's, N. J. ....	20,667,588
Allstate .....	131,794,816	89,231,956	Milwaukee .....	5,860,958
Allstate Fire .....	12,336,326	11,162,471	Concordia .....	2,159,300
<b>Total</b> .....	<b>144,131,142</b>	<b>100,394,427</b>	Girard .....	2,159,300
Hartford Acc. ....	83,009,750	73,749,247	Natl.-Ben Franklin .....	60,996,132
Hartford Fire .....	35,933,907	33,819,333	Indem. of N. A. ....	32,480,201
N. Y. Unds .....	843,847	742,560	Ins. Co. of N. A. ....	15,087,469
N. Y. F. & M. ....	463,066	438,464	Phil. F. & M. ....	2,773,986
Citizens, N. J. ....	370,493	350,771	<b>Total</b> .....	<b>50,341,656</b>
Twin City .....	277,839	263,079	General Acc. ....	35,492,015
<b>Total</b> .....	<b>120,898,902</b>	<b>109,383,454</b>	Potomac .....	8,411,752
Amer. Auto .....	34,931,699	30,509,154	<b>Total</b> .....	<b>43,903,767</b>
Amer. Auto Fire .....	13,688,912	13,132,525	Home .....	20,297,818
Assoc. Indem. ....	329,311	319,582	Home Indem. ....	19,935,145
<b>Total</b> .....	<b>112,742,139</b>	<b>43,961,261</b>	<b>Total</b> .....	<b>40,232,963</b>
Fidelity & Cas. ....	58,511,622	46,068,413	Calvert Fire .....	39,982,716
Continental .....	14,451,098	13,873,058	Cavalier .....	165,637
Fidelity-Phenix .....	12,384,275	12,835,353	<b>Total</b> .....	<b>40,148,353</b>
Niagara .....	3,525,086	3,487,259	Employers Liab. ....	22,499,339
Amer. Eagle .....	1,939,030	1,879,251	Employers Fire .....	5,130,910
<b>Total</b> .....	<b>90,811,111</b>	<b>78,143,334</b>	Amer. Employers .....	11,092,467
Aetna Cas. ....	62,683,246	51,041,244	<b>Total</b> .....	<b>38,732,716</b>
Automobile .....	23,755,244	21,629,670	Ohio Cas. ....	33,994,053
Standard, Conn. ....	496,070	440,611	Ohio Ins. ....	2,410,470
<b>Total</b> .....	<b>86,934,560</b>	<b>73,111,925</b>	West American .....	1,560,871
Globe Indemnity .....	17,464,406	12,859,315	<b>Total</b> .....	<b>37,965,394</b>
Royal Indemnity .....	19,392,080	20,791,543	Fireman's Fund Ind. ....	22,548,038
L. & L. & G. ....	6,653,746	5,167,345	Fireman's Fund .....	11,282,556
Royal .....	7,693,647	5,865,531	Home F. & M. ....	2,820,640
Queen .....	8,742,369	7,651,076	Western Nat'l. ....	1,284,320
Newark .....	4,250,054	3,050,375	<b>Total</b> .....	<b>37,935,604</b>
Star .....	3,649,389	2,955,268	New Amst. Cas. ....	25,039,567
Va. F. & M. ....	1,098,342	953,682	U. S. Cas. ....	12,731,505
Thames & Mersey .....	1,020,419	729,200	<b>Total</b> .....	<b>37,771,072</b>
British & Foreign .....	1,739,680	1,230,654		

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# LLOYDS FULL COVER Insurers' 1953 Automobile Experience Is Reported

	1953				1952				1951								
	Total		Loss Ratio %	Inc. or Dec. in Prems.	Liability		Property Earned Prems.	Damage Incurred Losses	Phys. Damage		Total Earned Prems.	Incurred Losses	Loss Ratio %	Inc. or Dec. in Prems.	Total		
	Earned Prems.	Incurred Losses			Earned Prems.	Incurred Losses			Earned Prems.	Incurred Losses					Earned Prems.	Incurred Losses	Earned Prems.
	\$	\$	%		\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	%	
Amer. Lloyds, Dallas ..	262,267	87,901	33.5	122,765	138,156	31,652	74,274	30,400	49,837	25,847	139,502	64,261	46.1	65,094	74,408	27,949	37.8
Cent. Lloyds, Houston ..	1,251,265	718,655	57.2	343,047	340,603	167,394	229,837	123,177	680,825	428,083	908,218	651,705	71.7	570,608	337,610	141,208	41.7
Comm'l Lloyds, Tex. ..	154,431	126,283	81.8	93,356	.....	.....	.....	1,940	154,431	124,343	61,075	66,338	100.8	8,605	52,470	-14,265	.....
Consol. Lloyds, Tex. ..	2,840,376	1,090,964	38.3	375,755	.....	3,781	.....	1,563	2,840,376	1,085,620	2,464,821	1,203,130	48.6	802,247	1,662,374	888,448	53.4
Ft. Worth Lloyds ..	204,004	119,361	49.6	4,333	29,053	8,911	20,334	4,333	194,617	108,326	235,047	141,706	60.3	60,782	117,892	53.4	.....
Intl. Lloyds, San Ant. ..	178,983	61,099	34.3	123,603	69,306	19,192	38,659	15,122	74,288	26,785	131,961	35,855	27.2	19,525	8,167	18.7	.....
Lloyds Alliance, Tex. ..	397,419	187,720	47.1	-58,234	146,079	55,771	89,783	49,719	161,557	82,230	455,635	219,699	48.4	-8,294	463,947	251,522	54.2
London Lloyds, Ill. ....	3,223,073	3,313,071	100.2	390,423	1,860,368	2,564,025	815,206	326,585	547,499	422,461	2,832,650	4,167,450	147.1	1,505,770	1,326,880	1,346,147	100.1
London Lloyds, Ky. ....	397,014	176,299	44.4	58,817	202,665	90,422	59,429	10,003	134,920	75,874	338,197	185,117	55.0	43,541	294,656	148,032	50.2
Lumb. Lloyds, Tex. ....	58,248	16,982	29.1	517	27,187	5,949	21,270	8,786	9,791	2,247	57,731	30,629	53.0	12,069	45,662	25,110	55.0
So. Lloyds ..	179,253	61,099	34.2	-91,804	64,263	19,192	40,702	15,122	74,288	26,785	271,057	82,426	30.4	14,477	256,580	89,445	34.9
Natl. Lloyds, San Ant. ..	19,410	4,563	23.5	-1,184	6,135	1,096	4,882	1,691	6,393	1,776	20,594	1,605	7.8	-3,655	24,448	13,840	56.6
Southland Lloyds*	54,381	10,177	18.7	17,565	18,675	4,844	11,794	2,449	23,912	2,884	20,594	2,884	14.0	36,616	36,616	177.8	.....
South Tex. Lloyds ..	2,108,730	858,304	40.6	511,794	31,596	15,364	22,313	9,049	2,054,821	833,891	1,596,936	795,469	50.0	-106,600	1,490,336	708,938	47.5
Universal Lloyds, Tex. ..	192,977	55,537	28.8	-54,194	104,766	23,405	51,248	15,800	36,963	16,332	247,171	92,498	62.9	.....	.....	.....	.....
Totals ..	11,558,036	6,888,015	59.5	1,836,559	3,035,756	3,010,998	1,479,660	623,530	7,042,685	3,253,487	10,048,576	7,882,324	78.8	3,288,731	10,315,918	6,024,612	58.4
*Formerly Preferred Security Lloyds.																	

	1953	1952		1953	1952		1953	1952		1953	1952
	Prem.	Prem.		Prem.	Prem.		Prem.	Prem.		Prem.	Prem.
	Earned	Earned		Earned	Earned		Earned	Earned		Earned	Earned
Great Amer. Ind. ....	18,084,132	18,655,779	Vigilant .....	1,191,933	976,841	Old Colony .....	3,500,526	1,753,997	National Union .....	6,001,975	4,837,202
Great American .....	13,433,675	10,043,729	Sea .....	610,418	506,607	N. A. C. & S. Re .....	11,668,421	7,864,914	Nat'l. Union Ind. ....	353,056	1,575,886
Amer. National .....	776,334	430,444	<b>Total</b> .....	22,073,006	18,176,176	<b>Total</b> .....	9,484,509	7,959,517	Birmingham, Pa. ....	706,114	537,465
Amer. Alliance .....	2,329,002	1,721,781	National Fire .....	17,079,703	13,849,224	Swiss Reins. ....	2,077,614	1,710,879	<b>Total</b> .....	7,061,145	6,960,962
Detroit F. & M. ....	970,418	717,408	United Nat'l. Ind. ....	1,067,482	865,575	N. A. F. & M. Re .....	96,186	79,206	Northern, N. Y. ....	5,640,728	5,138,382
Rochester Amer. ....	970,418	634,370	Mech. & Traders .....	1,067,482	865,575	<b>Total</b> .....	11,658,309	9,749,602	Assurance, Am. ....	1,269,214	1,039,689
Mass. F. & M. ....	970,418	717,408	Franklin Nat'l. ....	1,067,482	865,575	Hawkeye-Sec. ....	3,058,513	3,219,344	<b>Total</b> .....	6,900,942	6,118,693
<b>Total</b> .....	37,534,397	32,926,919	Transcontinental .....	1,067,482	865,575	Industrial, Iowa .....	6,385,166	5,350,627	Northern, N. Y. ....	5,640,728	5,138,382
Gen. Cas., Wash. ....	22,295,884	17,594,899	<b>Total</b> .....	21,349,631	17,311,524	Northeastern .....	1,877,322	1,835,748	Assurance, Am. ....	1,269,214	1,039,689
General, Seattle .....	12,424,218	11,259,174	Phoenix, Conn. ....	9,696,594	7,725,432	<b>Total</b> .....	11,321,001	10,405,719	<b>Total</b> .....	6,900,942	6,118,693
First National .....	501,570	210,673	Conn. Fire .....	5,845,358	4,660,898	Pacific, N. Y. ....	3,876,241	3,502,424	Anchor Cas. ....	5,696,830	5,496,147
<b>Total</b> .....	35,221,672	29,064,746	Equitable F. & M. ....	1,169,071	932,378	Bankers & Ship. ....	3,403,529	3,075,299	Queen City .....	773,874	481,056
Standard Acc. ....	29,741,695	27,556,287	Great Eastern .....	422,251	350,187	Jersey .....	2,174,477	1,964,774	<b>Total</b> .....	6,470,704	5,977,263
Planet .....	749,708	811,638	<b>Total</b> .....	18,133,424	13,668,895	<b>Total</b> .....	4,954,247	5,842,497	Prov. Wash. Ind. ....	1,201,721	770,953
<b>Total</b> .....	30,491,403	28,367,925	Western C. & S. ....	10,619,870	9,486,811	U. S. Fire .....	4,090,776	2,962,785	Prov. Wash. ....	5,261,928	5,581,928
St. Paul-Merc. Ind. ....	19,888,956	17,873,802	Western Fire .....	7,260,541	6,559,402	North River .....	2,052,164	1,541,529	<b>Total</b> .....	6,465,890	6,352,883
St. Paul F. & M. ....	6,211,634	11,175,735	<b>Total</b> .....	17,880,411	16,046,213	Westchester .....	2,253,490	1,636,990	New Hampshire .....	3,425,817	2,901,893
Mercury .....	3,584,669	3,637,603	London Guar. ....	10,193,306	9,229,932	British Amer. ....	219,208	167,084	Granite State .....	966,257	818,482
<b>Total</b> .....	29,685,259	32,687,140	Phoenix Indem. ....	6,795,537	6,153,287	Western, Can. ....	396,365	303,198	Amer. Fidelity, Vt. ....	2,046,688	1,748,327
Continental Cas. ....	27,895,356	22,030,013	United Firemen's .....	14,243	188,188	Southern, N. C. ....	272,295	203,791	<b>Total</b> .....	6,438,762	5,468,712
Transportation .....	27,895,356	22,030,013	Columbia, N. Y. ....	267,894	343,167	<b>Total</b> .....	9,284,298	6,815,377	N. J. Mfrs. Assn. Cas. ..	42,191	800,107
<b>Total</b> .....	27,895,356	22,047,900	Union Marins .....	111,296	154,979	Northwest Natl. Cas. ..	5,983,247	4,599,563	N. J. Mfrs. Ind. ....	5,981,065	3,691,638
Glens Falls .....	15,276,900	12,867,054	<b>Total</b> .....	17,839,770	16,490,210	Northwestern Natl. ....	3,099,114	2,488,352	<b>Total</b> .....	6,023,256	4,691,743
Glens Falls Ind. ....	9,721,663	8,188,126	American Cas. ....	10,560,822	10,163,109	<b>Total</b> .....	9,082,361	7,087,915	Pennsylvania .....	1,771,451	1,527,026
Commerce .....	2,777,618	2,339,465	Am. Av. & Gen. ....	3,521,696	3,731,015	Springfield F. & M. ....	7,444,074	5,511,807	North British .....	1,635,185	1,409,563
<b>Total</b> .....	27,776,181	23,394,645	Acc. & Cas. ....	3,379,875	3,349,459	New England .....	902,312	789,309	Commonwealth .....	817,593	704,781
Actna Fire .....	18,819,122	18,942,833	<b>Total</b> .....	17,462,663	17,243,883	Mich. F. & M. ....	767,734	591,981	Mercantile .....	817,593	704,781
Century Indem. ....	3,421,659	3,444,150	Ocean Acc. ....	5,775,917	4,923,616	<b>Total</b> .....	9,023,120	7,893,997	Homeland .....	408,796	352,390
Standard, N. Y. ....	3,421,659	3,444,150	Columbia Cas. ....	3,864,050	3,309,558	General Reins. ....	8,121,982	7,648,397	<b>Total</b> .....	5,450,618	4,698,514
World F. & M. ....	1,710,829	1,722,075	Com'm'l Union, Eng. ....	2,053,710	1,855,145	North Star Reins. ....	880,146	731,840	Selected Risks Ind. ....	4,884,695	3,648,467
<b>Total</b> .....	27,373,269	27,553,208	Amer. Central .....	1,049,821	948,408	<b>Total</b> .....	9,002,128	8,380,237	Selected Risks .....	556,391	338,508
Zurich .....	20,864,100	20,176,230	California .....	640,115	578,278	Fire Assn. ....	6,856,771	5,563,615	<b>Total</b> .....	5,441,086	3,986,973
Amer. Guar. & Liab. ..	5,703,577	7,233,084	Com'm'l Union, N. Y. ....	511,456	461,992	Reliance .....	1,713,954	1,390,553	Sun Indemnity .....	2,815,581	2,810,760
<b>Total</b> .....	26,567,677	27,409,314	Union, London .....	359,069	324,434	<b>Total</b> .....	8,570,725	6,954,168	Patriotic .....	1,753,601	1,786,660
Am. Fid. & Cas. ....	20,851,949	19,371,507	Palatine .....	359,069	324,435	London & Lanc. Ind. ....	4,791,132	4,751,719	Sun .....	408,372	269,638
Am. Fid. Fire, N. Y. ..	4,663,858	4,068,901	British General .....	153,660	136,818	Standard Marine .....	1,112,023	1,197,623	Sun Underwriters .....	240,219	2,109,658
<b>Total</b> .....	25,515,807	23,440,408	<b>Total</b> .....	14,766,867	12,864,684	London & Lanc. ....	1,028,745	1,674,900	<b>Total</b> .....	5,317,773	5,469,658
Premier .....	10,479,248	9,508,883	Ohio Farmers Ind. ....	8,914,754	6,467,094	Orient .....	649,791	676,525	Car & General .....	2,738,065	2,783,444
Paramount .....	165,763	133,709	Ohio Farmers .....	5,216,792	4,327,176	Safeguard .....	270,732	281,827	Royal Exchange .....	926,496	704,992
Mrs. Cas. ....	9,715,754	4,058,412	<b>Total</b> .....	14,181,546	10,794,370	Law Union & Rock .....	216,643	225,495	Provident .....	787,071	624,332
Pacific Nat. Fire .....	2,199,674	2,153,494	Buckeye Union Cas. ....	12,819,912	10,306,190	<b>Total</b> .....	8,069,066	8,807,988	State, England .....	3,617	5,175
<b>Total</b> .....	22,560,439	15,854,498	Buckeye Un. Fire .....	728,521	636,498	Merchants Indem. ....	5,951,855	4,591,608	<b>Total</b> .....	4,435,240	4,118,045
Federal .....	17,848,975	9,463,021	<b>Total</b> .....	13,548,433	10,942,688	Merchants, N. Y. ....	1,859,809	1,724,017	Pa. Mfrs. Assn. Cas. ....	4,042,056	3,470,487
Alliance, England .....	1,220,840	1,013,214	Boston .....	8,167,895	6,110,917	Wash. Assur. ....	129,217		Pa. Mfrs. Assn. ....	379,341	370,075
Marine .....	1,220,840	1,013,214				<b>Total</b> .....	7,811,664	6,444,842	<b>Total</b> .....	4,421,397	3,840,505
									Globe & Rutgers .....	2,101,383	1,711,057
									State of Pa. ....	825,117	684,442



## Declines to Reform Policy but Awards on Agent's Negligence

In *Tanner vs. Home*, the U. S. district court held for insured in a case involving a request by insured to increase the amount of insurance on a stock of chicken feed bags from \$10,500 to \$29,902. Tanner carried a monthly reporting form to cover fluctuating inventories.

Tanner was in the business of cleaning and refurbishing used feed bags at Gainesville, Ga., and prior to the fire had made an arrangement to handle a large number of bags for one customer. This pushed his stock of bags to a considerably higher value than usual. He told a member of a local agency to increase the insurance. This the agent failed to do.

The court pointed out that in Georgia, by statute, a fire insurance contract must be wholly in writing and not partly in parol, and must express the essentials of the contract, indeed, the entire contract. Tanner sought a recovery by having the policy reformed. But under Georgia law, the court said this could not be done in this case.

However, the court held the agent was guilty of negligence or fraud and that Tanner was injured thereby. The court was unwilling to hold that Tanner was without remedy.

While the court did not find other cases in Georgia which assert the insurer's liability for tort for the fraud or negligence of its agent failing to issue a contract of insurance as agreed, there is general authority for the view that insurers act under a franchise from the state and are affected with a public interest. This is true in Georgia. They are under a duty to act upon an application for insurance and within a reasonable time. A violation of this duty which results in damages subjects

the company to liability for negligence.

The court further pointed out that the agent had access to the policy in order to effect the endorsement increasing the insurance, it was the general practice for the insurer to issue such endorsements and deliver them to insured by mail or in person so insured might attach them to the policy. This practice constituted a waiver on the part of Home and stopped it from denying the authority of its agent upon whose conduct and representations insured relied to its detriment. (CCH Fire & Casualty Reports, 302,201.)

## American, N. J. Opens Canadian Department

American of Newark has opened a Canadian department with main offices at Toronto and a branch office in Quebec. Adam McBride is manager at Toronto and Moreton J. Fitzhardinge is manager at Montreal for the Quebec branch. General agents now represent the company in provinces other than Quebec and Ontario.

The department's staff, all Canadians, include William J. Miller, superintendent of the fire department, J. O. Kimpton, chief accountant and office manager, Fred S. Staines, special agent, and W. J. Page, superintendent of the casualty and inland marine department.

Mr. McBride has been an inspector in Manitoba, Saskatchewan and Alberta for Caledonian, branch manager in Alberta and British Columbia for Eagle Star and assistant manager for Canada for that company, and manager for Canada for Great American.

Mr. Fitzhardinge has been an inland marine and casualty underwriter as well as superintendent of casualty and inland marine for Great American. Mr. Miller formerly was fire underwriter at Toronto for the Canadian group. He is a graduate of insurance institute of Winnipeg. Mr. Kimpton has been chief accountant of Eagle Star. Mr. Staines most recently was with the Pearl, and Mr. Page has had insurance experience in eastern and western Canada.

## M. & M. Names Duguid

Raymond B. Duguid has been appointed assistant secretary and sales manager of Manufacturers & Merchants Indemnity and its subsidiary, Selective Ins. Co. He has been more than 20 years in the casualty and fire field. Most recently he was Atlantic division sales manager for American Mutual Liability in Philadelphia. A graduate of Cooper Union School of Engineering, he is a CPCU.

## North British Moves Roberts, Names Aitchison Successor

In line with its decentralization program and to provide quicker on-the-spot service at branch offices, North British is transferring John H. Roberts from Chicago to Detroit as superintendent of the marine department for the Michigan-Ohio department, under A. G. Barker, secretary and manager. He will underwrite and produce inland and ocean marine business, including yachts.

V. W. Aitchison succeeds Mr. Roberts as superintendent of the western marine service office, under Secretary C. L. Day. Mr. Aitchison has had experience in the inland marine business since 1930, including service in Chicago with Appleton & Cox and Wm. H. McGee & Co. Most recently he was Illinois state agent for Scottish Union.

Mr. Roberts opened the central-western marine service office in Chicago four years ago and has had more than 25 years of experience with companies and agencies, most of it in inland and ocean marine underwriting and promotion.

## American Has Retirement Party for John Munson

John B. Munson of American of New Jersey, Chicago, was given a cocktail party and dinner by the company at the Union League Club there June 1 to commemorate his retirement. Arrangements were under the supervision of J. P. Hoffman, American's Cook county supervisor.

On from the western department home office in Rockford, Ill., was John G. McFarland, western department manager; Harold Cutting, Horace Cath, Ralph Schaff, William Soderstrom, and Al Cowan.

Among the guests from the Chicago office were Raymond Burke, Irving Crumley, Roy Meinke, Robert Peterson, Burt Andrews, Dave Murphy, Dick Cronin, Fred Aten, and Dan Elliott, recently retired.

Mr. Munson, who was vice-president of Bankers Indemnity previous to its being taken over by American, was presented by Mr. McFarland on behalf of his associates and members of the home office with a gold watch properly inscribed to mark the occasion.

## MFA Mutual Names Lang

Howard B. Lang, Jr. has been named vice-president in charge of claims of M.F.A. Mutual. He has headed the

claims department since 1949. A graduate of the University of Missouri law school, he is chairman of the claims arbitration committee of Conference of Mutual Casualty Companies, and he is a former prosecuting attorney for Boone county, Mo., and at present is serving as mayor of Columbia.

## Premium Financing Is Back In Massachusetts

Premium financing, which virtually disappeared in Massachusetts a year ago, will be practicable as a result of emergency legislation removing the business from the restrictions of the small-loan act. The small-loan act exempts a "seller" from the interest limits of the law, and heretofore under the act, the seller was an insurance company but not an agent or broker.

The legislation states that for the purpose of financing premiums and sale of notes to a third party, insurance agents and brokers are to be considered seller, thus exempting them.

Legislation provides that rates and charges are to be set by a three-man board of state officials, the attorney general, insurance commissioner and bank commissioner. The legislation, is immediately effective but finance charges must be established at a public hearing before the premium finance firms go back into business. This may take a week or two.

Some 1954 auto business may be written on cars which come on the road in May and June. Compulsory insurance written in January should be paid for by now, and short-term business after July 1 is considered unduly risky from the credit standpoint.

## 24 Western Adjusters Attend Chicago Seminar

Twenty-four of Western Adjusters' branch managers and senior adjusters participated in the first business interruption seminar of the year May 26-28 at the head office in Chicago.

Business interruption forms and adjustment procedures were discussed under the direction of Executive Supervisor D. G. Stentz and Executive General Adjuster J. L. Sybrandt.

Accounting fundamentals and the principles applicable to business interruption losses were reviewed by Richard Greenberg from the accounting firm of Johnson-Atwater & Co.

## American States Names Three

Three executive vice-presidents of American States Ins. Co. were elected to the board. They are: B. H. Forbed, head of sales and underwriting; E. P. Gallagher, legal department head, and C. E. Wilcox, in charge of administration and claim management.

Incr. or Dec. in Prem.	
\$ 30,286	
35,513	
3,512,299	
1,489,419	
121,189	
-162	
84,331	
-11,477	
-9,456	
115,062	
51,395	
46,842	
203,066	
-1,174	
750,347	
100,041	
-58,972	
-27,741	
-41,093	
1,080,838	
-36,260	
32,267	
-8,013	
1,478	
145,486	
-101,335	
-123,561	
2,762	
158,982	
1,458	
982	
134,060	
-44,438	
13,688	
993,440	
11,142	
-142,000	
44,394,260	



Among those on hand during the reception given by Lumbermen's Mutual Casualty at the spring insurance conference of American Management Assn. at New York: From the left, Sam Garwood, Jr., Columbus & Southern Ohio Electric Co.; R. P. Palmer, assistant secretary of Lumbermen's Mutual Casualty; Arthur G. Jillette, New England Power Service Co.; C. B. Myatt, Negea Service Corp. of Cambridge, Mass.; James H. Dreyer, Guaranty Trust Co. of New York; George R. Manz, Abbott Laboratories; N. F. Crowley, Merck & Co.; Phillip J. Veith, Hoover Co.; N. C. Flanagan, vice-president of Lumbermen's; B. E. Kelley, United States Plywood Corp., and R. S. Bass, A. E. Staley Manufacturing Co., a director of Lumbermen's.

## Late News Bulletins . . .

(CONTINUED FROM PAGE 1)

loss alone will run almost \$500,000. One of the warehouses was said to be about ready for the wreckers. The fire also destroyed a quantity of government owned rubber stored in a warehouse.

River Industrial Co. owned the warehouses and carried \$520,000 blanket and \$65,500 specific on warehouse number 2.

### Phoenix Surprises Employees on Its Birthday

Phoenix of Hartford will present about 1,600 employees in home and branch offices with a \$100 savings bond. President John A. North announced the gift at the close of a half day celebration of the company's 100th anniversary, which was held on home office grounds. The celebration started with a luncheon at which the Hartford symphony orchestra played and at which Mr. North cut the first piece out of a cake with 100 candles.

**DUDLEY H. COOK**, 82, retired vice-president of American Surety, died suddenly at his home in Morristown, N. J. Born in England, he came to the U. S. in 1892. He had been with American Surety since 1900. After serving in various capacities he was elected vice-president in charge of agency and production in 1920. He retired in 1948. He was a director of Canadian Surety.

### Note Upsurge of Interest in Broad Dwelling Cover

(CONTINUED FROM PAGE 2)

are several forms available, but that our advice is that such and such a form is best suited to the particular need of the client at hand. Our next client may require some entirely different treatment."

From Long Island came the comment, "The public is not yet confused by the industry's diversity, but *we are*. We seem to have made disorderly progress rapidly." Another Long Islander says there are too many different forms.

A Baltimore agent castigated the present situation as "chaos and confusion" and said it puts insurance men in a daze.

A California producer, representing a large agency, said that important requirements from his viewpoint—in addition to desirable coverage and rates—are that the form be used by all companies in the office, that it not be underwritten selectively and that it be applicable to the maximum number of clients (not being restricted to owner-occupied dwellings, to single family units, etc.). He predicted that eventually there will be one broad form; with the *all risks* approach, and one *package policy*.

In general, it was clear that the criticism of diversity was founded upon confusion in the minds of insurance men themselves. Obviously, they feared that the public would become irreparably confused, when they were not able to unravel details themselves. Many letters came from producers in territories where only one type of form was available—some from territories where no developments had yet occurred.

It seemed possible that some of the agents and brokers might be converted to the stand of those who think it is a good thing to have various contracts available. Familiarity with the types of forms could breed respect, temper criticism.

Few of the comments dealt with particulars of coverage. However, a number of insurance men said they have a real sales problem with any form involving a deductible. One said he is having some success with Home-

owners policy B. but, with insured who have previously carried residence and outside theft insurance, the exclusion of mysterious disappearance is a serious objection.

There is general enthusiasm over the SHO form. One insurance man has been telling his customers he can provide all of the coverage they need in four policies—fire insurance on the dwelling, with EC and AEC, a PPF, auto physical damage and auto liability. He writes that he has always wanted to be able to say that the coverage provided this way gives *all risks* protection, but, as to the dwelling, the best he has been able to do is to use one or other of the broader *named perils* forms.

Now, of course, with SHO and whatever other *all risks* forms may develop, he has his wish.

Several producers raised this problem: would it ever be wise to sell a package policy to a client who now carries a PPF? He has been sold on the *all risks* idea—how is he going to be unsold, assuming, of course, that the insurance man thinks it wise to go into this at all?

Then there is the problem of premium size. If the insurance man uses a package contract, he has a premium to present which will be man-sized by almost any standards. True, some installment arrangements are available, but there are objections to these, including those of producers who say their customers prefer to buy in pieces—picking up coverages as they feel they can afford them.

The agent or broker who has had his claims problems may share the worry of an Illinois insurance man. Suppose, he says, the insured is dissatisfied with the way he is handled, say, on a CPL loss. If he is badly enough annoyed and coverage has been written in a package, the producer is minus not just a CPL premium—the entire line is gone.

Then, asks another correspondent, suppose the agent really sells his clients on a particular form, convinces them, as he should, that this is the best contract for their needs. If the contract is written by only one company and the producer's connections with that company are severed, where does the agent turn?

Another question which came up—and this was asked by agents who obviously had interests at opposite poles—is what are the possibilities when mortgages are involved? One agent asked, "Does this mean the mortgage house insurance man is now going to be handling these complicated forms?" While another points out that the new forms and policies create the opportunity to get better premiums

for business which comes in through the loan department of his organization.

Almost without exception, insurance men questioned are convinced at least one personal sales visit will be essential.

An executive of a large Illinois agency said his organization would handle only one type of contract—SHO in this case—to avoid becoming a "two price house." Practically all agents and brokers said they would decide which contract to present to a particular insured, in advance.

Some said the sales approach on an *all risks* contract is difficult—that the term is a misnomer. Many, however, pointed out that once the reasons behind exclusions are explained to the insured's satisfaction, he will share the insurance man's enthusiasm for such coverage.

### Willet Named President of Virginia C&S Assn.

V. L. Willet, Bituminous Casualty, Richmond, Va., was elected president of Casualty & Surety Underwriters Assn. of Virginia at its annual meeting in May. He succeeds Dalton B. Curtis of Employers group.

Other officers elected were: S. C. Juiffre, Fidelity & Casualty, vice-president; R. E. Burton, Hartford Accident, secretary; J. F. Morano, National Surety Corp., treasurer; J. F. Hood, Home Indemnity, assistant treasurer, and J. W. Dalston, Royal Indemnity, executive committee member.

The speaker was W. A. Simonson, resident manager, Middle Department, Employers group.

### Holm Is State Agent for Crum & Forster

William L. Holm was recently appointed state agent for the Crum & Forster group in Minnesota to succeed R. R. Hayes who was transferred to the home office as assistant vice-president.

Mr. Holm, after marine corps service in the last war and attending the University of Minnesota, went with Crum & Forster's Minneapolis service office in 1947. He later attended the company's field training and underwriting school at the western department office in Freeport, Ill., and then went to Detroit, becoming special agent for Minnesota in 1949.

### New St. Louis Agency

A new general insurance agency, Buschman, Jennings, Trout, Inc., with offices at 4245 Lindell boulevard, St. Louis, will start business July 1. Stockholders in the new agency will be Edgar M. Jennings, former chairman of General Insurors, Inc.; L. H. Trout, who has been president of General Insurors and a past-president of the St. Louis Board and Missouri Assn. of Insurance Agents, and is now a member of the metropolitan agents' committee of the National association; C. W. Buschman, who has been executive vice-president of General Insurors; Robert Wehner, vice-president of General Insurors; James Trout, son of L. H. Trout, and a director of General Insurors, and S. A. Dirnberger, who has been superintendent of the casualty department of General Insurors.

General Insurors will continue in business without interruption when Jennings, Buschman, Dirnberger and the Trouts leave to start their own agency. The severance is brought about by the greater personal opportunities this group feels are offered them by the formation of a new agency.

### Davis Heads New Illinois A&H Assn.

Roy Davis, Illinois Mutual Casualty, Peoria, was elected president of the newly-formed Illinois A&H Underwriters Assn. at its organizational meeting at Springfield. The new association was formed by representatives of the Chicago, Rockford, Peoria, and Springfield associations. William G. Coursey, managing director of the International association, participated in its formation.

Immediately following the meeting, representatives visited the state house where Director Robert Barrett congratulated them on what he termed a strong step toward greater recognition for the A&H business in Illinois.

Other officers are Deems Maupin, Business Men's Assurance, Springfield, and Irving Wessman, Loyalty Group, Chicago, vice presidents and Robert Hines, Mutual Benefit, Rockford, secretary.

Elected directors were William Eyre, Illinois Mutual Casualty, Peoria; Ray Case, Mutual Benefit, Springfield; William Manzelman, North American Accident, Chicago, and William Hayes, Mutual Benefit, Rockford.

### Marine Office Opens in Canada

Marine Office of America has opened a new Canadian office at 111 Richmond Street West, Toronto. John A. Potts, who has been in marine insurance in Toronto, has been named manager. The office will serve all of Canada except British Columbia.

### F.&D. Makes Several Field, Branch Changes

Fidelity & Deposit has appointed Roy E. Julie, Jr., assistant manager at Richmond, to a similar post at Baltimore.

F. Hugh Wiley, assistant manager at Spokane, has transferred to Denver as successor to assistant manager Cosby D. Thomas, who has resigned to join a local agency.

Edwin L. Worthington has been promoted from special agent at Baltimore to assistant manager at Omaha. Special Agent Raymond E. Pierce has transferred from Memphis to Boston and John F. Dezell, solicitor at New York, was named special agent in Cleveland.

### Chappelear Heads New Hartford Pond

Hartford Pond of Blue Goose has been organized with C. W. Chappelear, assistant U. S. manager London & Lancashire, as most loyal gander; Robert W. Criswell, assistant secretary Automobile, supervisor; Joseph Sorge, assistant secretary Caledonian, custodian; R. E. Farrer, secretary National Fire, guardian; G. S. Tompkins, U. S. Manager Scottish Union, keeper, and Harold N. Pierson, Factory Insurance Assn., welder.

Past Most Loyal Grand Gander Joseph R. Knowlan, Philadelphia, represented the grand nest in the organization of the pond. Initiative in its formation was taken by Mr. Criswell. The charter will be held open for signatures until the next meeting in September. It is expected that membership will reach 150 by that time.

Mrs. G. M. Link, vice-president and treasurer of the Apex Mutual, 166 West Jackson boulevard, Chicago, returned to active duty May 20 following a six-week vacation spent in Tucson, Ariz.





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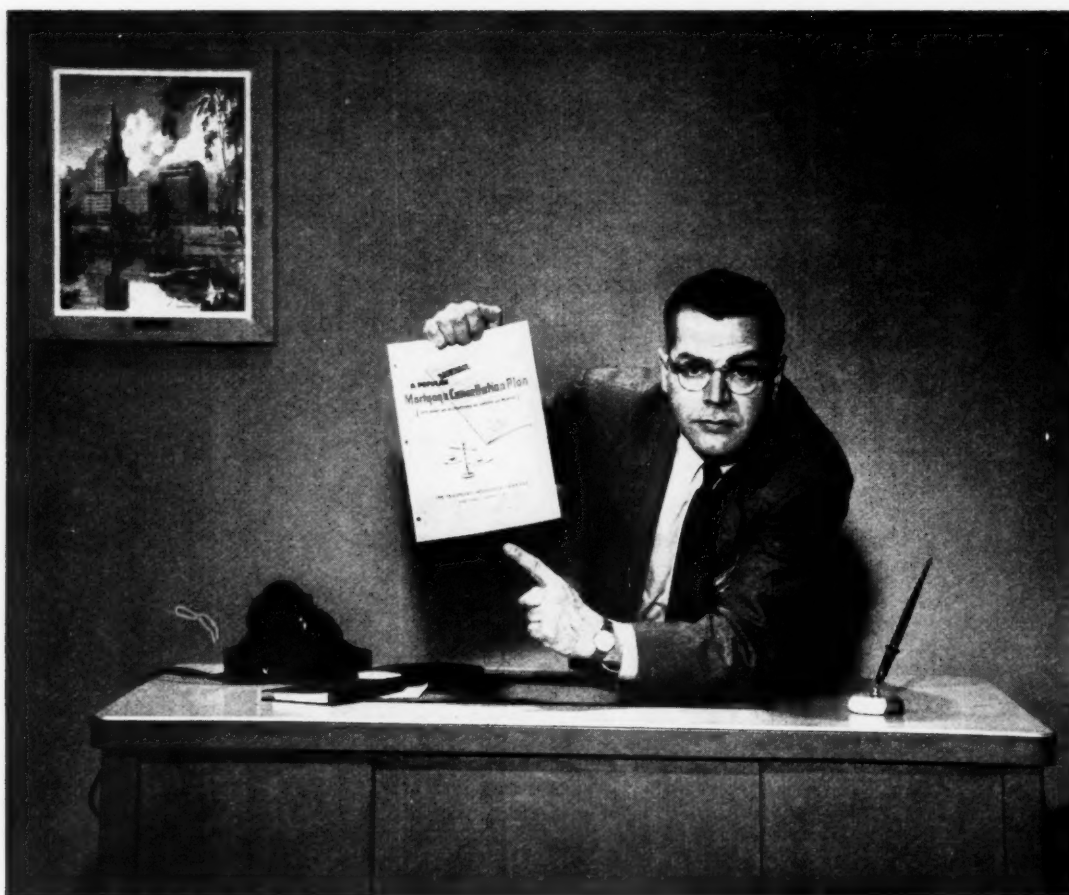
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